

Troubleshooting Print Quality

Your Xerox® Versalink® B625 Multifunction Printer is designed to produce high-quality prints consistently. If you observe print-quality problems, use the information on these pages to troubleshoot the problems. For detailed online support information, go to www.xerox.com/office/support.

CAUTION: The Xerox® warranty, Service Agreement, or Total Satisfaction Guarantee does not cover damage caused by using unsupported paper, transparencies, or other specialty media. The Total Satisfaction Guarantee is available in the United States and Canada. Coverage can vary outside of these areas. For details, contact your local representative.

Paper Type

CAUTION: If you change the type of paper in the tray, change the paper type at the control panel to match the paper in the tray. If you fail to change the paper type, it can cause print-quality problems and damage the fuser.

For the best results, only use recommended Xerox® paper and media. Xerox® paper and media are guaranteed to produce excellent results on your Xerox® Versalink® B625 Multifunction Printer. To order Xerox® paper and media, go to www.xerox.com/office/supplies.

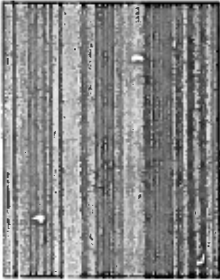
For a complete list of recommended paper for your printer, go to:

- North America: www.xerox.com/rmlna
- Europe: www.xerox.com/rmlEU

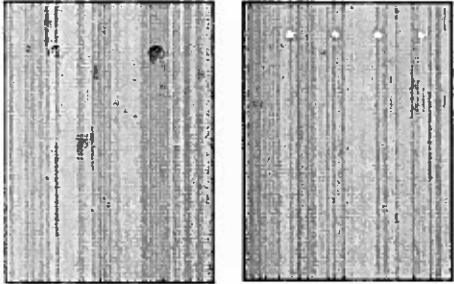
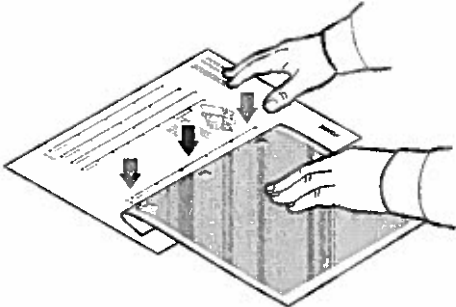
Solving Print-Quality Problems

Use the following tables to find specific solutions to print-quality problems.

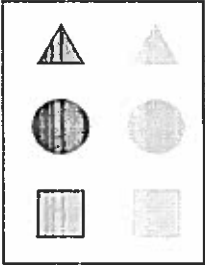
Solving Print-Quality Problems

Problem	Solution
<p data-bbox="167 243 375 270">Incomplete Fusing</p> <p data-bbox="167 281 656 338">Toner appears to be missing from the print, or rubs off easily.</p> 	<ol style="list-style-type: none"><li data-bbox="716 243 1479 300">1. Verify that the paper you are using is the correct type for the printer and is properly loaded. For a complete list of recommended paper for your printer, go to:<ul style="list-style-type: none"><li data-bbox="753 354 1214 382">– North America: www.xerox.com/rmlna<li data-bbox="753 394 1133 422">– Europe: www.xerox.com/rmleu<li data-bbox="716 434 1479 491">2. Verify that the paper type is selected on the control panel and in the print driver.<li data-bbox="716 504 1256 531">3. If the problem persists, do one of the following: Note: To change the size, type, or color of paper in a dedicated tray when the control panel is locked, log in as the system administrator.<ol style="list-style-type: none"><li data-bbox="753 617 1159 644">a. For trays that are set to Dedicated:<ol style="list-style-type: none"><li data-bbox="790 657 1492 743">b. At the control panel, touch Log In. Enter system administrator login information, then touch Enter. For details, refer to the <i>System Administrator Guide</i>.<li data-bbox="790 756 1503 842">c. Touch Device > Tools > Device Settings > Paper Management > Tray Settings. Select the tray, touch Edit, then change the paper type.<li data-bbox="753 854 1219 882">d. For trays that are set to Fully Adjustable:<ol style="list-style-type: none"><li data-bbox="790 894 1398 921">e. Paper Trays: Open, then close the selected paper tray.<li data-bbox="790 934 1321 961">f. Bypass Tray : Remove, then reinsert the paper.The control panel prompts you to confirm or change the paper type.<ul style="list-style-type: none"><li data-bbox="790 1016 1495 1043">• At the touch screen, touch Type, then do one of the following:<ul style="list-style-type: none"><li data-bbox="834 1056 1419 1083">• Select the correct paper type, then touch Confirm.<li data-bbox="834 1096 1503 1123">• Select the next heavier type of paper, then touch Confirm. Note: Paper types from lightest to heaviest are:<ul style="list-style-type: none"><li data-bbox="790 1178 1409 1234">• For uncoated paper: Plain, Lightweight Cardstock, and Cardstock.

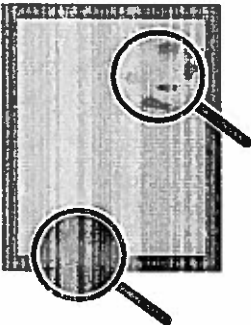

Solving Print-Quality Problems (continued)

Problem	Solution
<p data-bbox="167 249 375 279">Repeating Defects</p> <p data-bbox="167 289 634 407">Spots or lines appear at regular intervals on the page in the direction that the paper moves through the printer or in non-printed areas.</p> <div data-bbox="175 422 625 703"></div>	<ol style="list-style-type: none"><li data-bbox="721 254 1430 310">1. At the control panel, touch Device > Tools > Troubleshooting > Support Pages > Repeating Defects Page > Print. The Repeating Defects Page prints with instructions for identifying defective units.<li data-bbox="721 394 1446 451">2. To correct the problem, replace items identified on the Repeating Defects Page. <div data-bbox="756 464 1208 768"></div><li data-bbox="721 789 1507 1150">3. If you replace a supply, reset the counter:<ol style="list-style-type: none"><li data-bbox="760 831 1507 919">a. At the control panel, touch Log In. Enter system administrator login information, then touch Enter. For details, refer to the <i>System Administrator Guide</i>.<li data-bbox="760 930 1224 959">b. Touch Device > Tools > Device Settings.<li data-bbox="760 970 1344 999">c. Scroll, then touch Supplies > Supply Counter Reset.<li data-bbox="760 1010 1084 1039">d. Touch the replaced Supply.<li data-bbox="760 1050 1024 1079">e. Touch Reset Counter.<li data-bbox="760 1089 1463 1150">f. To close the pop-up window, touch X, touch admin, then select Log Out.

Solving Print-Quality Problems (continued)

Problem	Solution
<p>Offset Image</p> <p>The most common offset is toner that appears to be reprinted on the page and placed about 95 mm (3.75 in.) across the page in the direction that the paper moves through the printer.</p> <p>Note: For a different distance, use the Repeating Defects Page to identify the cause.</p> 	<ol style="list-style-type: none"> 1. Verify that the paper you are using is the correct paper type for the printer and is properly loaded. For a complete list of recommended paper for your printer, go to: <ul style="list-style-type: none"> – North America: www.xerox.com/rmlna – Europe: www.xerox.com/rmleu 2. Verify that the paper type is selected on the control panel and in the print driver. Note: To change the size, type, or color of paper in a dedicated tray when the control panel is locked, log in as the system administrator. 3. If the problem persists, do one of the following: Note: To change the size, type, or color of paper in a dedicated tray when the control panel is locked, log in as the system administrator. <ol style="list-style-type: none"> a. For trays that are set to Dedicated: <ol style="list-style-type: none"> b. At the control panel, touch Log In. Enter system administrator login information, then touch Enter. For details, refer to the <i>System Administrator Guide</i>. c. Touch Device > Tools > Device Settings > Paper Management > Tray Settings. Select the tray, touch Edit, then change the paper type. d. For trays that are set to Fully Adjustable: <ol style="list-style-type: none"> e. Paper Trays: Open, then close the selected paper tray. f. Bypass Tray: Remove, then reinsert the paper. <p>The control panel prompts you to confirm or change the paper type.</p> <ul style="list-style-type: none"> • At the touch screen, touch Type, then do one of the following: <ul style="list-style-type: none"> • Select the correct paper type, then touch Confirm. • Select the next heavier type of paper, then touch Confirm. <p>Note: Paper types from lightest to heaviest are:</p> <ul style="list-style-type: none"> • For uncoated paper: Plain, Lightweight Cardstock, and Cardstock. 4. To identify the cause, use the Repeating Defects Page. For details, refer to the previous page.

Solving Print-Quality Problems (continued)

Problem	Solution
<p>Heavy Coverage Appears Mottled or Blotchy Blacks Appear Blue</p> 	<ol style="list-style-type: none"> 1. Verify that the paper you are using is the correct type for the printer and is properly loaded. For a complete list of recommended paper for your printer, go to: <ul style="list-style-type: none"> – North America: www.xerox.com/rmlna – Europe: www.xerox.com/rmleu 2. Verify that the paper type is selected on the control panel and in the print driver. <p>Note: If the problem continues, call for service.</p>
<p>Gray Tones Too Light or Too Dark Gray tones appear faded or too dark on print or copy.</p>	<ol style="list-style-type: none"> 1. Verify that the paper you are using is the correct type for the printer and is properly loaded. For a complete list of recommended paper for your printer, go to: <ul style="list-style-type: none"> – North America: www.xerox.com/rmlna – Europe: www.xerox.com/rmleu 2. Verify that the paper type is selected on the control panel and in the print driver. 3. Adjust the lightness settings in the Copy settings or the print driver. For information about changing the Lightness setting in the PostScript print driver for your operating system, refer to the <i>Printing</i> chapter of the <i>User Guide</i>.
<p>Lines, Smudges, or Streaks Dark or light marks appear on the page in all tones or non-printed areas.</p> 	<ol style="list-style-type: none"> 1. Verify that the paper you are using is the correct type for the printer and is properly loaded. For a complete list of recommended paper for your printer, go to: <ul style="list-style-type: none"> – North America: www.xerox.com/rmlna – Europe: www.xerox.com/rmleu 2. Verify that the paper type is selected on the control panel and in the print driver. 3. To identify the cause, refer to the Repeating Defects Page that prints with <i>Troubleshooting Print Quality Page</i>. At the control panel, touch Device > Tools > Troubleshooting > Support Pages > Repeating Defects Page > Print. 4. To correct the problem, replace items identified on the Repeating Defects Page.

Print-Quality Settings

The Windows PostScript print driver and the Macintosh print drivers provide the highest print-quality modes: You can change these settings in the print driver. Select the setting that is best suited for your print job.

Print-Quality Mode

- **Enhanced mode** is the general-purpose mode for crisp, smooth-toned prints. Enhanced mode balances speed with quality.
- **High Resolution mode** is a high-quality mode that creates smooth-toned prints with fine lines and detail. High Resolution mode balances quality over speed.
- **Toner Saver mode** reduces the amount of toner used for print jobs and is useful for draft-quality output. Print quality is slightly lower than using Standard mode.

Image Options

Image options controls how the printer uses lightness and contrast to produce your document. The Windows PostScript print driver and the Macintosh print drivers provide the widest range of controls on the Image Options tab.

- To locate Image Options in Windows, in the print driver, click the **Image Options** tab.
- To locate Image Options on Macintosh, in the Print window, in the print options list, click **Xerox Features**. Within Xerox Features, in the options list, click **Image Options**.

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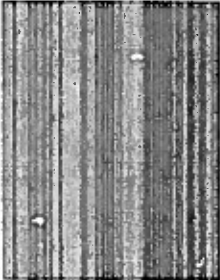
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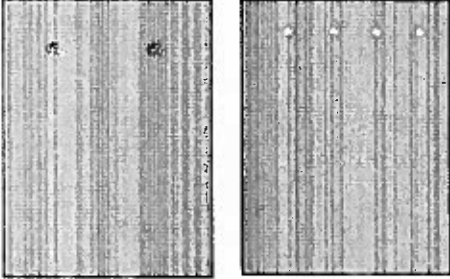
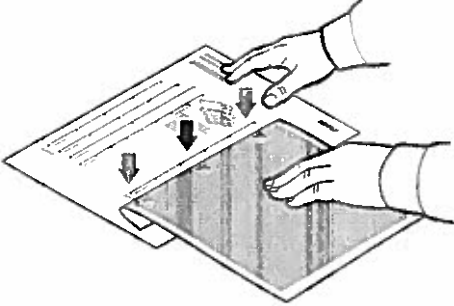
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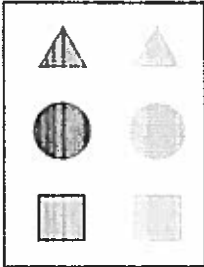
Solving Print-Quality Problems

Problem	Solution
<p data-bbox="167 243 659 338">Incomplete Fusing Toner appears to be missing from the print, or rubs off easily.</p> 	<ol style="list-style-type: none"><li data-bbox="716 243 1479 302">1. Verify that the paper you are using is the correct type for the printer and is properly loaded. For a complete list of recommended paper for your printer, go to:<ul style="list-style-type: none"><li data-bbox="753 352 1214 380">– North America: www.xerox.com/rmlna<li data-bbox="753 394 1133 422">– Europe: www.xerox.com/rmleu<li data-bbox="716 436 1479 495">2. Verify that the paper type is selected on the control panel and in the print driver.<li data-bbox="716 510 1256 537">3. If the problem persists, do one of the following: Note: To change the size, type, or color of paper in a dedicated tray when the control panel is locked, log in as the system administrator.<ol style="list-style-type: none"><li data-bbox="753 621 1159 648">a. For trays that are set to Dedicated:<ol style="list-style-type: none"><li data-bbox="790 663 1479 747">b. At the control panel, touch Log In. Enter system administrator login information, then touch Enter. For details, refer to the <i>System Administrator Guide</i>.<li data-bbox="790 762 1503 846">c. Touch Device > Tools > Device Settings > Paper Management > Tray Settings. Select the tray, touch Edit, then change the paper type.<li data-bbox="753 861 1219 888">d. For trays that are set to Fully Adjustable:<ol style="list-style-type: none"><li data-bbox="790 903 1398 930">e. Paper Trays: Open, then close the selected paper tray.<li data-bbox="790 945 1321 972">f. Bypass Tray : Remove, then reinsert the paper.The control panel prompts you to confirm or change the paper type.<ul style="list-style-type: none"><li data-bbox="790 1020 1495 1125">• At the touch screen, touch Type, then do one of the following:<ul style="list-style-type: none"><li data-bbox="834 1062 1419 1089">• Select the correct paper type, then touch Confirm.<li data-bbox="834 1104 1503 1131">• Select the next heavier type of paper, then touch Confirm. Note: Paper types from lightest to heaviest are:<ul style="list-style-type: none"><li data-bbox="790 1182 1409 1241">• For uncoated paper: Plain, Lightweight Cardstock, and Cardstock.

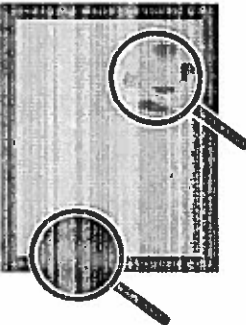

Solving Print-Quality Problems (continued)

Problem	Solution
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Solving Print-Quality Problems (continued)

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Solving Print-Quality Problems (continued)

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<p>Gray Tones Too Light or Too Dark Gray tones appear faded or too dark on print or copy.</p>	<ol style="list-style-type: none"> 1. Verify that the paper you are using is the correct type for the printer and is properly loaded. For a complete list of recommended paper for your printer, go to: <ul style="list-style-type: none"> – North America: www.xerox.com/rmlna – Europe: www.xerox.com/rmleu 2. Verify that the paper type is selected on the control panel and in the print driver. 3. Adjust the lightness settings in the Copy settings or the print driver. For information about changing the Lightness setting in the PostScript print driver for your operating system, refer to the <i>Printing</i> chapter of the <i>User Guide</i>.
<p>Lines, Smudges, or Streaks Dark or light marks appear on the page in all tones or non-printed areas.</p> 	<ol style="list-style-type: none"> 1. Verify that the paper you are using is the correct type for the printer and is properly loaded. For a complete list of recommended paper for your printer, go to: <ul style="list-style-type: none"> – North America: www.xerox.com/rmlna – Europe: www.xerox.com/rmleu 2. Verify that the paper type is selected on the control panel and in the print driver. 3. To identify the cause, refer to the Repeating Defects Page that prints with <i>Troubleshooting Print Quality Page</i>. At the control panel, touch Device > Tools > Troubleshooting > Support Pages > Repeating Defects Page > Print. 4. To correct the problem, replace items identified on the Repeating Defects Page.

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Image Options

Image options controls how the printer uses lightness and contrast to produce your document. The Windows PostScript print driver and the Macintosh print drivers provide the widest range of controls on the Image Options tab.

- To locate Image Options in Windows, in the print driver, click the **Image Options** tab.
- To locate Image Options on Macintosh, in the Print window, in the print options list, click **Xerox Features**. Within Xerox Features, in the options list, click **Image Options**.

Risoluzione dei problemi di qualità di stampa

La stampante multifunzione a colori Xerox® VersaLink® B625 è progettata per produrre stampe a colori di alta qualità, giorno dopo giorno. Se si verificano problemi di qualità di stampa, utilizzare le informazioni fornite in queste pagine per risolverli. Per informazioni dettagliate sull'assistenza online, visitare il sito www.xerox.com/office/support.

ATTENZIONE: i danni causati dall'utilizzo di carta trasparente e altri supporti di stampa speciali non compatibili sono esclusi della garanzia Xerox®, dal contratto di manutenzione e dalla Total Satisfaction Guarantee (Garanzia "soddisfatti o rimborsati"). La Total Satisfaction Guarantee (Garanzia "soddisfatti o rimborsati") è disponibile negli Stati Uniti e in Canada. La copertura della garanzia può variare negli altri paesi. Per informazioni dettagliate, rivolgersi al rappresentante locale.

Tipo di carta

ATTENZIONE: se si modifica il tipo di carta nel vassoio, modificare anche il tipo di carta sul pannello comandi in modo che corrispondano. In caso contrario potrebbero verificarsi problemi di qualità di stampa o danni al fusore.

Per risultati ottimali, utilizzare solo carta e supporti di stampa raccomandati da Xerox®. La carta e i supporti Xerox® garantiscono risultati eccellenti sulla Stampante multifunzione Xerox® VersaLink® B625. Per ordinare carta e supporti Xerox®, andare su www.xerox.com/office/supplies.

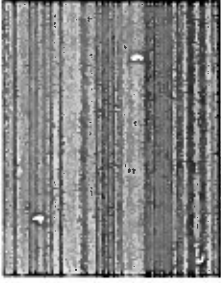
Per l'elenco completo dei supporti raccomandati per la stampante, visitare i seguenti siti:

- Nord America: www.xerox.com/rmlna
- Europa: www.xerox.com/rmleu

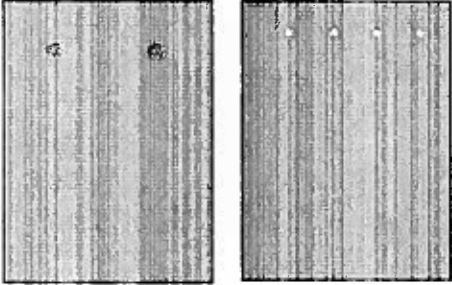
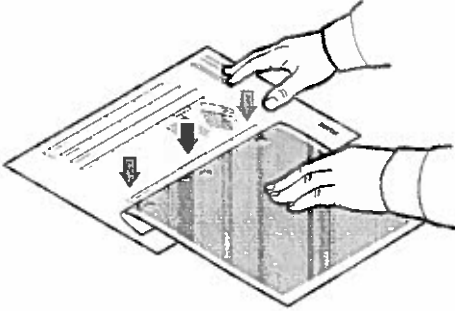
Risoluzione dei problemi di qualità di stampa

Utilizzare le tabelle seguenti per trovare soluzioni specifiche a problemi di qualità di stampa.

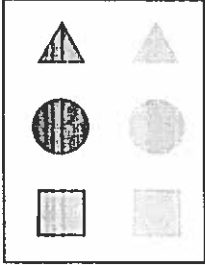
Risoluzione dei problemi di qualità di stampa

Problema	Soluzione
<p data-bbox="170 247 391 275">Fusione incompleta</p> <p data-bbox="170 285 623 342">Il toner manca o si stacca facilmente dalla stampa.</p> 	<ol style="list-style-type: none"><li data-bbox="724 247 1406 304">1. Accertarsi che la carta utilizzata sia di tipo compatibile per la stampante e caricata in modo corretto. Per l'elenco completo dei supporti raccomandati per la stampante, visitare i seguenti siti:<ul style="list-style-type: none"><li data-bbox="760 390 1214 417">– Nord America: www.xerox.com/rmlna<li data-bbox="760 432 1141 459">– Europa: www.xerox.com/rmleu<li data-bbox="724 474 1487 531">2. Controllare che il tipo di carta sia selezionato sul pannello comandi e nel driver di stampa.<li data-bbox="724 546 1422 573">3. Se il problema persiste, eseguire una delle seguenti operazioni: Nota: per modificare il tipo, il formato o il colore di carta in un vassoio dedicato quando il pannello comandi è bloccato, connettersi al sistema come amministratore.<ol style="list-style-type: none"><li data-bbox="760 684 1149 711">a. Per i vassoi impostati su Dedicati:<ul style="list-style-type: none"><li data-bbox="797 726 1446 842">• Sul pannello comandi, toccare Accedi. Immettere i dati di accesso dell'amministratore di sistema, quindi toccare Invio. Per ulteriori informazioni, consultare la <i>Guida per l'amministratore di sistema</i>.<li data-bbox="797 856 1503 947">• Toccare Dispositivo > Strumenti > Impostazioni dispositivo > Gestione carta > Impostazioni vassoio. Selezionare il vassoio, toccare Modifica, quindi cambiare il tipo di carta.<li data-bbox="760 961 1341 989">b. Per i vassoi impostati su Completamente regolabili:<ul style="list-style-type: none"><li data-bbox="797 1003 1398 1060">• Vassoi carta: Aprire e quindi chiudere il vassoio carta selezionato.<li data-bbox="797 1075 1503 1102">• - Vassoio bypass: Rimuovere e quindi inserire di nuovo la carta.<p data-bbox="760 1108 1487 1165">Sul pannello comandi viene visualizzato un messaggio che chiede di confermare o modificare il tipo di carta.</p><ul style="list-style-type: none"><li data-bbox="797 1180 1520 1236">• Dallo schermo sensibile, toccare Tipo, quindi eseguire una delle operazioni seguenti:<ul style="list-style-type: none"><li data-bbox="841 1251 1422 1308">• Selezionare il tipo di carta corretto, quindi toccare Conferma.<li data-bbox="841 1323 1487 1379">• Selezionare il successivo tipo di carta selezionato, quindi toccare Conferma.<p data-bbox="760 1394 1398 1421">Nota: I tipi di carta, dalla più leggera alla più pesante, sono:<ul style="list-style-type: none"><li data-bbox="797 1436 1487 1493">• Per carta non patinata: Carta comune, Cartoncino leggero e Cartoncino.</p>

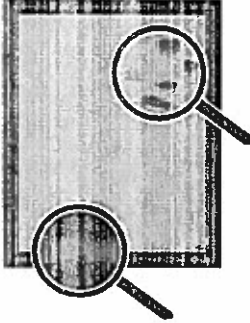
Risoluzione dei problemi di qualità di stampa (continua)

Problema	Soluzione
<p>Difetti ripetuti Macchie o righe visualizzate a intervalli regolari sulla pagina, lungo la direzione di alimentazione della carta nella stampante, oppure nelle aree non stampate.</p> 	<ol style="list-style-type: none">1. Dal pannello comandi, toccare Dispositivo > Strumenti > Problemi e soluzioni > Pagine di assistenza > Pagina difetti ripetuti > Stampa. Viene stampata la Pagina difetti ripetuti con istruzioni per l'identificazione delle unità difettose.2. Per correggere il problema, sostituire i componenti identificati sulla Pagina difetti ripetuti. 3. Se si sostituisce un materiale di consumo, ripristinare il contatore:<ol style="list-style-type: none">a. Sul pannello comandi, toccare Accedi. Immettere i dati di accesso dell'amministratore di sistema, quindi toccare Invio. Per ulteriori informazioni, consultare la <i>Guida per l'amministratore di sistema</i>.b. Toccare Dispositivo > Strumenti > Impostazioni dispositivo.c. Scorrere e toccare Materiali di consumo > Azzeramento contatore materiali di consumo.d. Selezionare il Materiale di consumo sostituito.e. Toccare Ripristina contatore.f. Per chiudere la finestra pop-up, toccare X, toccare admin, quindi selezionare Logout.

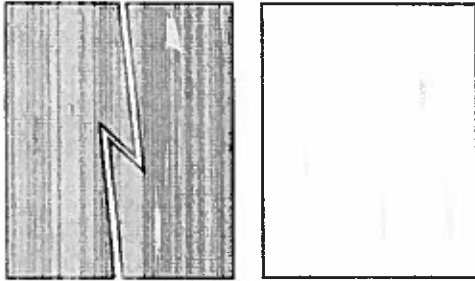
Risoluzione dei problemi di qualità di stampa (continua)

Problema	Soluzione
<p>Sfalsamento immagine</p> <p>Lo sfalsamento più comune si ha quando il toner appare ristampato sulla pagina e posizionato a circa 95 mm (3,75 poll.) nella pagina nella direzione di alimentazione della carta nella stampante.</p> <p>Nota: per una distanza diversa, fare riferimento alla Pagina difetti ripetuti per identificare la causa.</p> 	<ol style="list-style-type: none">1. Accertarsi che la carta utilizzata sia di tipo compatibile per la stampante e caricata in modo corretto. Per l'elenco completo dei supporti raccomandati per la stampante, visitare i seguenti siti:<ul style="list-style-type: none">– Nord America: www.xerox.com/rmna– Europa: www.xerox.com/rmleu2. Controllare che il tipo di carta sia selezionato sul pannello comandi e nel driver di stampa. Nota: per modificare il tipo, il formato o il colore di carta in un vassoio dedicato quando il pannello comandi è bloccato, connettersi al sistema come amministratore.3. Se il problema persiste, eseguire una delle seguenti operazioni: Nota: per modificare il tipo, il formato o il colore di carta in un vassoio dedicato quando il pannello comandi è bloccato, connettersi al sistema come amministratore.<ol style="list-style-type: none">a. Per i vassoi impostati su Dedicati:<ul style="list-style-type: none">• Sul pannello comandi, toccare Accedi. Immettere i dati di accesso dell'amministratore di sistema, quindi toccare Invio. Per ulteriori informazioni, consultare la <i>Guida per l'amministratore di sistema</i>.• Toccare Dispositivo > Strumenti > Impostazioni dispositivo > Gestione carta > Impostazioni vassoio. Selezionare il vassoio, toccare Modifica, quindi cambiare il tipo di carta.b. Per i vassoi impostati su Completamente regolabili:<ul style="list-style-type: none">• Vassoi carta: Aprire e quindi chiudere il vassoio carta selezionato.• - Vassoio bypass: Rimuovere e quindi inserire di nuovo la carta.Sul pannello comandi viene visualizzato un messaggio che chiede di confermare o modificare il tipo di carta.<ul style="list-style-type: none">• Dallo schermo sensibile, toccare Tipo, quindi eseguire una delle operazioni seguenti:<ul style="list-style-type: none">• Selezionare il tipo di carta corretto, quindi toccare Conferma.• Selezionare il successivo tipo di carta selezionato, quindi toccare Conferma.Nota: I tipi di carta, dalla più leggera alla più pesante, sono:<ul style="list-style-type: none">• Per carta non patinata: Carta comune, Cartoncino leggero e Cartoncino.4. Per identificare la causa, fare riferimento alla Pagina difetti ripetuti. Per informazioni dettagliate, fare riferimento alla pagina precedente.

Risoluzione dei problemi di qualità di stampa (continua)

Problema	Soluzione
<p data-bbox="170 247 657 279">Aree con alta copertura appaiono chiazze</p> 	<ol data-bbox="722 247 1485 577" style="list-style-type: none">1. Accertarsi che la carta utilizzata sia di tipo compatibile per la stampante e caricata in modo corretto. Per l'elenco completo dei supporti raccomandati per la stampante, visitare i seguenti siti:<ul data-bbox="755 388 1209 462" style="list-style-type: none">- Nord America: www.xerox.com/rmlna- Europa: www.xerox.com/rmleu2. Controllare che il tipo di carta sia selezionato sul pannello comandi e nel driver di stampa. <p data-bbox="722 535 1193 567">Se il problema persiste, richiedere assistenza.</p>
<p data-bbox="170 625 625 682">Tonalità di grigio troppo chiare o troppo scure</p> <p data-bbox="170 693 625 787">Le tonalità di grigio appaiono sbiadite o, al contrario, troppo scure sulle copie o sulle stampe.</p>	<ol data-bbox="722 625 1485 1039" style="list-style-type: none">1. Accertarsi che la carta utilizzata sia di tipo compatibile per la stampante e caricata in modo corretto. Per l'elenco completo dei supporti raccomandati per la stampante, visitare i seguenti siti:<ul data-bbox="755 756 1209 829" style="list-style-type: none">- Nord America: www.xerox.com/rmlna- Europa: www.xerox.com/rmleu2. Controllare che il tipo di carta sia selezionato sul pannello comandi e nel driver di stampa.3. Regolare le opzioni di luminosità nelle impostazioni di copia oppure nel driver di stampa. Per informazioni sulla modifica dell'impostazione di luminosità nel driver di stampa PostScript per il proprio sistema operativo, fare riferimento al capitolo <i>Stampa della Guida per l'utente</i>.

Risoluzione dei problemi di qualità di stampa (continua)

Problema	Soluzione
<p>Righe, sbavature o striature Segni chiari e/o scuri appaiono in modo uniforme in tutti i colori e/o nelle aree non stampate.</p> 	<ol style="list-style-type: none">1. Accertarsi che la carta utilizzata sia di tipo compatibile per la stampante e caricata in modo corretto. Per l'elenco completo dei supporti raccomandati per la stampante, visitare i seguenti siti:<ul style="list-style-type: none">- Nord America: www.xerox.com/rmlna- Europa: www.xerox.com/rmleu2. Controllare che il tipo di carta sia selezionato sul pannello comandi e nel driver di stampa.3. Per individuare la causa, consultare la pagina dei difetti ricorrenti che viene stampata insieme alla pagina di risoluzione dei problemi di qualità di stampa. Sul pannello comandi, toccare Dispositivo > Strumenti > Risoluzione dei problemi > Pagine di assistenza > Pagina difetti ricorrenti > Stampa.4. Per correggere il problema, sostituire gli elementi individuati nella pagina dei difetti ricorrenti.

Qualità di stampa

I driver di stampa PostScript Windows e Macintosh offrono la più ampia gamma di modalità di qualità di stampa nella scheda Opzioni immagine. È possibile modificare tali impostazioni nel driver di stampa. Selezionare l'impostazione più adeguata per il lavoro di stampa.

Qualità di stampa

Le opzioni dell'immagine controllano il modo in cui la stampante utilizza luminosità e contrasto per produrre il documento. I driver di stampa PostScript Windows e Macintosh offrono la più ampia gamma di controlli e correzioni colore nella scheda Opzioni immagine.

- **Avanzata** è una modalità di utilizzo generale che consente di produrre stampe a colori nitide e uniformi. Offre un giusto equilibrio tra velocità e qualità.
- **Alta risoluzione** è una modalità ad alta qualità che consente di produrre stampe uniformi con linee fini e dettagli. La modalità Alta risoluzione privilegia la qualità rispetto alla velocità.
- La modalità **Risparmio toner** consente di ridurre la quantità di toner utilizzata per i lavori di stampa ed è utile per copie di qualità bozza. La qualità di stampa è leggermente inferiore rispetto alla modalità Standard.

Opzioni immagine

Le opzioni dell'immagine controllano il modo in cui la stampante utilizza luminosità e contrasto per produrre il documento. I driver di stampa PostScript Windows e Macintosh offrono la più ampia gamma di controlli e correzioni colore nella scheda Opzioni immagine.

- Per individuare le Opzioni immagine in Windows, fare clic sulla scheda **Opzioni immagine** nel driver di stampa.
- Per individuare Opzioni immagine su Macintosh, fare clic su **Funzioni Xerox** nell'elenco delle opzioni di stampa della finestra Stampa. Nell'elenco delle opzioni di **Funzioni Xerox**, fare clic su **Opzioni immagine**.

Solución de problemas de calidad de impresión

Su equipo multifunción Xerox® VersaLink® B625 está diseñado para realizar impresiones de alta calidad de forma sistemática. Si tiene problemas con la calidad de impresión, consulte la información de estas páginas para intentar solucionarlos. Para obtener más información de asistencia en línea, vaya a www.xerox.com/office/support.

PRECAUCIÓN: los daños causados por la utilización de papel, transparencias y otros soportes de impresión especiales no recomendados no están cubiertos por la garantía, el acuerdo de servicio ni la Total Satisfaction Guarantee (Garantía de satisfacción total) de Xerox®. La Total Satisfaction Guarantee (Garantía de satisfacción total) está disponible en Estados Unidos y Canadá. La cobertura puede variar fuera de estas zonas geográficas. Póngase en contacto con su representante local si desea más información.

Tipo de papel

PRECAUCIÓN: si cambia el tipo de papel de una bandeja, cámbielo también en el panel de control para que coincida. Si no cambia el tipo de papel, podría generar problemas de calidad de impresión o dañar el fusor.

Para obtener los mejores resultados, utilice solo papel y material de impresión de Xerox® recomendados. El papel y material de impresión de Xerox® están garantizados para proporcionar resultados excelentes en la Impresora multifunción Xerox® VersaLink® B625. Para pedir el papel y material de impresión de Xerox®, vaya a www.xerox.com/office/supplies.

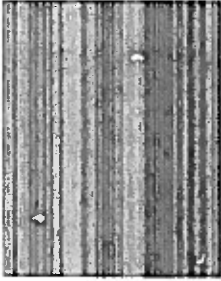
Para obtener una lista completa del papel recomendado para la impresora, vaya a:

- Norteamérica: www.xerox.com/rmlna
- Europa: www.xerox.com/rmleu

Solución de problemas de calidad de impresión

Utilice estas tablas para encontrar soluciones concretas a problemas de calidad de impresión.

Solución de problemas de calidad de impresión

Problema	Solución
<p>Fusión incompleta Parece que falta tóner en la impresión o se desprende con facilidad.</p> 	<ol style="list-style-type: none">1. Compruebe que el papel utilizado es del tipo correcto para la impresora y que se ha colocado correctamente. Para obtener una lista completa del papel recomendado para la impresora, vaya a:<ul style="list-style-type: none">– Norteamérica: www.xerox.com/rmlna– Europa: www.xerox.com/rmleu2. Compruebe que el tipo de papel se ha seleccionado en el panel de control y en el controlador de impresión.3. Si el problema continúa, realice una de las acciones siguientes: Nota: inicie sesión como administrador del sistema para modificar el tamaño, tipo y color del papel en una bandeja exclusiva cuando el panel de control está bloqueado.<ol style="list-style-type: none">a. Para las bandejas definidas como Exclusiva:<ul style="list-style-type: none">• En el panel de control, toque Iniciar sesión. Introduzca la información de inicio de sesión de administrador y toque Intro. Si desea más información, consulte la <i>Guía del administrador del sistema</i>.• Toque Dispositivo > Herramientas > Opciones del dispositivo > Gestión del papel > Opciones de bandeja. Seleccione la bandeja, toque Editar y cambie el tipo de papel.b. Para las bandejas definidas como totalmente ajustables:<ul style="list-style-type: none">• Papel sin revestir: Papel común, cartulina ligera y cartulina para tarjeta.• Papel estucado: Cartulina ligera brillante y cartulina brillante.El panel de control solicita que confirme o cambie el tipo de papel.<ul style="list-style-type: none">• En la pantalla táctil, pulse Tipo y elija una de estas acciones:<ul style="list-style-type: none">• Seleccione el tipo correcto de papel y pulse Confirmar.• Seleccione el siguiente tipo de papel con más peso y pulse Confirmar.Nota: Los tipos de papel del más ligero al más pesado son:<ul style="list-style-type: none">• Papel sin revestir: Papel común, cartulina ligera y cartulina para tarjeta.

Troubleshooting Print Quality

Your Xerox® Versalink® B625 Multifunction Printer is designed to produce high-quality prints consistently. If you observe print-quality problems, use the information on these pages to troubleshoot the problems. For detailed online support information, go to www.xerox.com/office/support.

CAUTION: The Xerox® warranty, Service Agreement, or Total Satisfaction Guarantee does not cover damage caused by using unsupported paper, transparencies, or other specialty media. The Total Satisfaction Guarantee is available in the United States and Canada. Coverage can vary outside of these areas. For details, contact your local representative.

Paper Type

CAUTION: If you change the type of paper in the tray, change the paper type at the control panel to match the paper in the tray. If you fail to change the paper type, it can cause print-quality problems and damage the fuser.

For the best results, only use recommended Xerox® paper and media. Xerox® paper and media are guaranteed to produce excellent results on your Xerox® Versalink® B625 Multifunction Printer. To order Xerox® paper and media, go to www.xerox.com/office/supplies.


For a complete list of recommended paper for your printer, go to:

- North America: www.xerox.com/rmlna
- Europe: www.xerox.com/rmleu

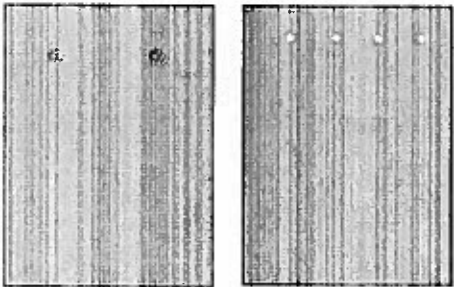
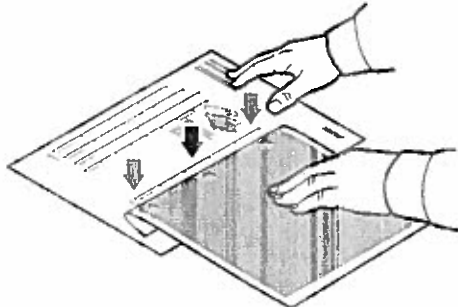
Solving Print-Quality Problems

Use the following tables to find specific solutions to print-quality problems.

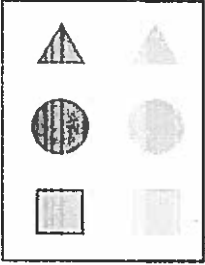
Solving Print-Quality Problems

Problem	Solution
<p data-bbox="159 243 370 275">Incomplete Fusing</p> <p data-bbox="159 281 651 342">Toner appears to be missing from the print, or rubs off easily.</p> 	<ol style="list-style-type: none"><li data-bbox="711 243 1474 304">1. Verify that the paper you are using is the correct type for the printer and is properly loaded. For a complete list of recommended paper for your printer, go to:<ul style="list-style-type: none"><li data-bbox="743 359 1209 386">– North America: www.xerox.com/rmlna<li data-bbox="743 396 1128 424">– Europe: www.xerox.com/rmlieu<li data-bbox="711 436 1474 497">2. Verify that the paper type is selected on the control panel and in the print driver.<li data-bbox="711 510 1252 537">3. If the problem persists, do one of the following: Note: To change the size, type, or color of paper in a dedicated tray when the control panel is locked, log in as the system administrator.<ol style="list-style-type: none"><li data-bbox="743 617 1154 644">a. For trays that are set to Dedicated:<ol style="list-style-type: none"><li data-bbox="776 657 1487 747">b. At the control panel, touch Log In. Enter system administrator login information, then touch Enter. For details, refer to the <i>System Administrator Guide</i>.<li data-bbox="776 760 1495 850">c. Touch Device > Tools > Device Settings > Paper Management > Tray Settings. Select the tray, touch Edit, then change the paper type.<li data-bbox="743 863 1211 890">d. For trays that are set to Fully Adjustable:<ol style="list-style-type: none"><li data-bbox="776 903 1390 930">e. Paper Trays: Open, then close the selected paper tray.<li data-bbox="776 942 1312 970">f. Bypass Tray : Remove, then reinsert the paper.<p data-bbox="743 982 1474 1010">The control panel prompts you to confirm or change the paper type.</p><ul style="list-style-type: none"><li data-bbox="776 1022 1487 1050">• At the touch screen, touch Type, then do one of the following:<ul style="list-style-type: none"><li data-bbox="824 1062 1409 1089">• Select the correct paper type, then touch Confirm.<li data-bbox="824 1102 1495 1129">• Select the next heavier type of paper, then touch Confirm.<p data-bbox="743 1142 1247 1169">Note: Paper types from lightest to heaviest are:</p><ul style="list-style-type: none"><li data-bbox="776 1182 1401 1243">• For uncoated paper: Plain, Lightweight Cardstock, and Cardstock.

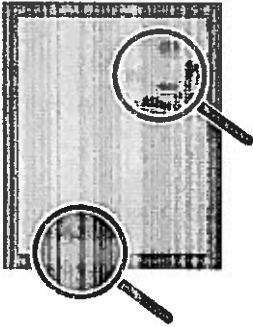
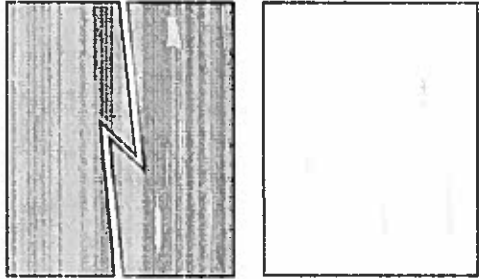
Solving Print-Quality Problems (continued)

Problem	Solution
<p data-bbox="162 247 373 277">Repeating Defects</p> <p data-bbox="162 285 630 403">Spots or lines appear at regular intervals on the page in the direction that the paper moves through the printer or in non-printed areas.</p> <div data-bbox="170 415 620 699"></div>	<ol data-bbox="714 252 1461 451" style="list-style-type: none">1. At the control panel, touch Device > Tools > Troubleshooting > Support Pages > Repeating Defects Page > Print. The Repeating Defects Page prints with instructions for identifying defective units.2. To correct the problem, replace items identified on the Repeating Defects Page. <div data-bbox="747 462 1201 766"></div> <ol data-bbox="714 787 1502 1155" style="list-style-type: none">3. If you replace a supply, reset the counter:<ol data-bbox="747 829 1502 1155" style="list-style-type: none">a. At the control panel, touch Log In. Enter system administrator login information, then touch Enter. For details, refer to the <i>System Administrator Guide</i>.b. Touch Device > Tools > Device Settings.c. Scroll, then touch Supplies > Supply Counter Reset.d. Touch the replaced Supply.e. Touch Reset Counter.f. To close the pop-up window, touch X, touch admin, then select Log Out.

Solving Print-Quality Problems (continued)

Problem	Solution
<p>Offset Image</p> <p>The most common offset is toner that appears to be reprinted on the page and placed about 95 mm (3.75 in.) across the page in the direction that the paper moves through the printer.</p> <p>Note: For a different distance, use the Repeating Defects Page to identify the cause.</p> 	<ol style="list-style-type: none"> 1. Verify that the paper you are using is the correct paper type for the printer and is properly loaded. For a complete list of recommended paper for your printer, go to: <ul style="list-style-type: none"> – North America: www.xerox.com/rmlna – Europe: www.xerox.com/rmleu 2. Verify that the paper type is selected on the control panel and in the print driver. Note: To change the size, type, or color of paper in a dedicated tray when the control panel is locked, log in as the system administrator. 3. If the problem persists, do one of the following: Note: To change the size, type, or color of paper in a dedicated tray when the control panel is locked, log in as the system administrator. <ol style="list-style-type: none"> a. For trays that are set to Dedicated: <ol style="list-style-type: none"> b. At the control panel, touch Log In. Enter system administrator login information, then touch Enter. For details, refer to the <i>System Administrator Guide</i>. c. Touch Device > Tools > Device Settings > Paper Management > Tray Settings. Select the tray, touch Edit, then change the paper type. d. For trays that are set to Fully Adjustable: <ol style="list-style-type: none"> e. Paper Trays: Open, then close the selected paper tray. f. Bypass Tray : Remove, then reinsert the paper. <p>The control panel prompts you to confirm or change the paper type.</p> <ul style="list-style-type: none"> • At the touch screen, touch Type, then do one of the following: <ul style="list-style-type: none"> • Select the correct paper type, then touch Confirm. • Select the next heavier type of paper, then touch Confirm. <p>Note: Paper types from lightest to heaviest are:</p> <ul style="list-style-type: none"> • For uncoated paper: Plain, Lightweight Cardstock, and Cardstock. 4. To identify the cause, use the Repeating Defects Page. For details, refer to the previous page.

Solving Print-Quality Problems (continued)

Problem	Solution
<p>Heavy Coverage Appears Mottled or Blotchy Blacks Appear Blue</p> 	<ol style="list-style-type: none"> 1. Verify that the paper you are using is the correct type for the printer and is properly loaded. For a complete list of recommended paper for your printer, go to: <ul style="list-style-type: none"> - North America: www.xerox.com/rmlna - Europe: www.xerox.com/rmleu 2. Verify that the paper type is selected on the control panel and in the print driver. <p>Note: If the problem continues, call for service.</p>
<p>Gray Tones Too Light or Too Dark Gray tones appear faded or too dark on print or copy.</p>	<ol style="list-style-type: none"> 1. Verify that the paper you are using is the correct type for the printer and is properly loaded. For a complete list of recommended paper for your printer, go to: <ul style="list-style-type: none"> - North America: www.xerox.com/rmlna - Europe: www.xerox.com/rmleu 2. Verify that the paper type is selected on the control panel and in the print driver. 3. Adjust the lightness settings in the Copy settings or the print driver. For information about changing the Lightness setting in the PostScript print driver for your operating system, refer to the <i>Printing</i> chapter of the <i>User Guide</i>.
<p>Lines, Smudges, or Streaks Dark or light marks appear on the page in all tones or non-printed areas.</p> 	<ol style="list-style-type: none"> 1. Verify that the paper you are using is the correct type for the printer and is properly loaded. For a complete list of recommended paper for your printer, go to: <ul style="list-style-type: none"> - North America: www.xerox.com/rmlna - Europe: www.xerox.com/rmleu 2. Verify that the paper type is selected on the control panel and in the print driver. 3. To identify the cause, refer to the Repeating Defects Page that prints with <i>Troubleshooting Print Quality Page</i>. At the control panel, touch Device > Tools > Troubleshooting > Support Pages > Repeating Defects Page > Print. 4. To correct the problem, replace items identified on the Repeating Defects Page.

Print-Quality Settings

The Windows PostScript print driver and the Macintosh print drivers provide the highest print-quality modes: You can change these settings in the print driver. Select the setting that is best suited for your print job.

Print-Quality Mode

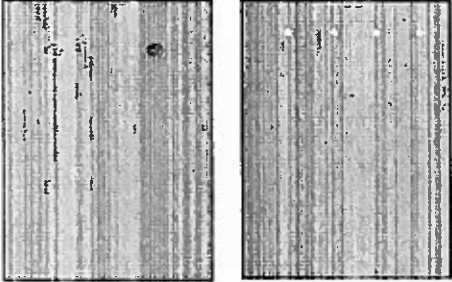
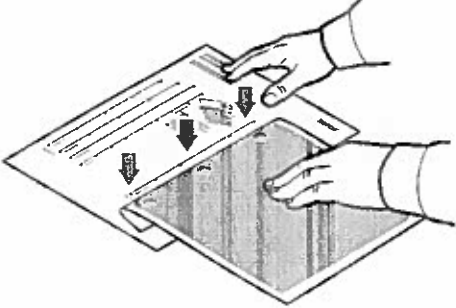
- **Enhanced mode** is the general-purpose mode for crisp, smooth-toned prints. Enhanced mode balances speed with quality.
- **High Resolution mode** is a high-quality mode that creates smooth-toned prints with fine lines and detail. High Resolution mode balances quality over speed.
- **Toner Saver mode** reduces the amount of toner used for print jobs and is useful for draft-quality output. Print quality is slightly lower than using Standard mode.

Image Options

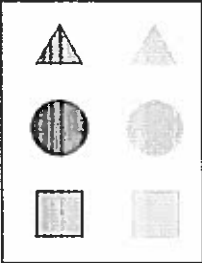
Image options controls how the printer uses lightness and contrast to produce your document. The Windows PostScript print driver and the Macintosh print drivers provide the widest range of controls on the Image Options tab.

- To locate Image Options in Windows, in the print driver, click the **Image Options** tab.
- To locate Image Options on Macintosh, in the Print window, in the print options list, click **Xerox Features**. Within Xerox Features, in the options list, click **Image Options**.

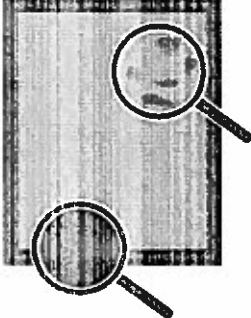
Solución de problemas de calidad de impresión (continuación)

Problema	Solución
<p>Defectos repetitivos</p> <p>Aparecen puntos o líneas en la página a intervalos regulares, en la dirección en que se desplaza el papel en la impresora o en áreas no impresas de la página.</p> 	<ol style="list-style-type: none">1. En el panel de control, pulse Dispositivo > Herramientas > Solución de problemas > Páginas de asistencia > Página defectos repetitivos > Imprimir. Se imprimirá la Página de defectos que se repiten, con indicaciones para identificar las unidades defectuosas.2. Cambie los elementos identificados por la página Defectos repetitivos para resolver el problema. 3. Si sustituye un consumible, restablezca el contador:<ol style="list-style-type: none">a. En el panel de control, toque Iniciar sesión. Introduzca la información de inicio de sesión de administrador y toque Intro. Si desea más información, consulte la <i>Guía del administrador del sistema</i>.b. Pulse Dispositivo > Herramientas > Opciones del dispositivo.c. Desplácese y pulse Suministros > Restauración del contador de suministros.d. Toque el Consumible que ha sustituido.e. Pulse Restaurar contador.f. Para cerrar la ventana emergente, pulse X, pulse admin, y seleccione Desconexión.


Solución de problemas de calidad de impresión (continuación)

Problema	Solución
<p>Desplazamiento de imagen</p> <p>El desplazamiento más habitual se produce cuando el tóner parece estar reimpreso en la página a unos 95 mm (3.75 pulg.) en la dirección en que se desplaza el papel en la impresora.</p> <p>Nota: si la distancia es diferente, utilice la página Efectos repetitivos para identificar la causa.</p> 	<ol style="list-style-type: none">1. Compruebe que el papel utilizado es del tipo correcto para la impresora y que se ha colocado correctamente. Para obtener una lista completa del papel recomendado para la impresora, vaya a:<ul style="list-style-type: none">– Norteamérica: www.xerox.com/rmlna– Europa: www.xerox.com/rmleu2. Compruebe que el tipo de papel se ha seleccionado en el panel de control y en el controlador de impresión. Nota: inicie sesión como administrador del sistema para modificar el tamaño, tipo y color del papel en una bandeja exclusiva cuando el panel de control está bloqueado.3. Si el problema continúa, realice una de las acciones siguientes: Nota: inicie sesión como administrador del sistema para modificar el tamaño, tipo y color del papel en una bandeja exclusiva cuando el panel de control está bloqueado.<ol style="list-style-type: none">a. Para las bandejas definidas como Exclusiva:<ul style="list-style-type: none">• En el panel de control, toque Iniciar sesión. Introduzca la información de inicio de sesión de administrador y toque Intro. Si desea más información, consulte la <i>Guía del administrador del sistema</i>.• Toque Dispositivo > Herramientas > Opciones del dispositivo > Gestión del papel > Opciones de bandeja. Seleccione la bandeja, toque Editar y cambie el tipo de papel.b. Para las bandejas definidas como totalmente ajustables:<ul style="list-style-type: none">• Papel sin revestir: Papel común, cartulina ligera y cartulina para tarjeta.• Papel estucado: Cartulina ligera brillante y cartulina brillante.El panel de control solicita que confirme o cambie el tipo de papel.<ul style="list-style-type: none">• En la pantalla táctil, pulse Tipo y elija una de estas acciones:<ul style="list-style-type: none">• Seleccione el tipo correcto de papel y pulse Confirmar.• Seleccione el siguiente tipo de papel con más peso y pulse Confirmar.Nota: Los tipos de papel del más ligero al más pesado son:<ul style="list-style-type: none">• Papel sin revestir: Papel común, cartulina ligera y cartulina para tarjeta.4. Para identificar la causa, utilice la página Defectos repetitivos. Para obtener más información, consulte la página anterior.

Solución de problemas de calidad de impresión (continuación)

Problema	Solución
<p data-bbox="164 247 581 275">Colores sólidos con motas o manchas</p> 	<ol data-bbox="711 247 1511 531" style="list-style-type: none">1. Compruebe que el papel utilizado es del tipo correcto para la impresora y que se ha colocado correctamente. Para obtener una lista completa del papel recomendado para la impresora, vaya a:<ul data-bbox="748 394 1203 457" style="list-style-type: none">- Norteamérica: www.xerox.com/rmlna- Europa: www.xerox.com/rmleu2. Compruebe que el tipo de papel se ha seleccionado en el panel de control y en el controlador de impresión. <p data-bbox="711 541 1247 569">Si el problema continúa, solicite asistencia técnica.</p>
<p data-bbox="164 688 537 751">Tonos de gris demasiado claros o demasiado oscuros</p> <p data-bbox="164 762 630 825">Aparecen tonos de gris desvaídos o demasiado oscuros en la impresión o copia.</p>	<ol data-bbox="711 688 1511 972" style="list-style-type: none">1. Compruebe que el papel utilizado es del tipo correcto para la impresora y que se ha colocado correctamente. Para obtener una lista completa del papel recomendado para la impresora, vaya a:<ul data-bbox="748 835 1203 898" style="list-style-type: none">- Norteamérica: www.xerox.com/rmlna- Europa: www.xerox.com/rmleu2. Compruebe que el tipo de papel se ha seleccionado en el panel de control y en el controlador de impresión. <p data-bbox="748 982 1479 1129">Ajuste las opciones de claridad en Copia o en el controlador de impresión. consulte el capítulo Impresión de la Guía del usuario para obtener información sobre el cambio del valor de Claridad en el controlador PostScript de la impresora del sistema operativo que esté utilizando.</p>

Solución de problemas de calidad de impresión (continuación)

Problema	Solución
<p>Líneas, manchas o rayas Aparecen marcas oscuras o claras en todos los tonos o en áreas no impresas de la página.</p> 	<ol style="list-style-type: none">1. Compruebe que el papel utilizado es del tipo correcto para la impresora y que se ha colocado correctamente. Para obtener una lista completa del papel recomendado para la impresora, vaya a:<ul style="list-style-type: none">- Norteamérica: www.xerox.com/rmlna- Europa: www.xerox.com/rmleu2. Compruebe que el tipo de papel se ha seleccionado en el panel de control y en el controlador de impresión.3. Para identificar la causa, consulte la página de defectos que se repiten que se imprime con la página de solución de problemas de calidad de impresión. En el panel de control, toque Dispositivo > Herramientas > Solución de problemas > Páginas de asistencia > Página de defectos que se repiten > Imprimir.4. Para corregir el problema, cambie los elementos que se han identificado en la página de defectos que se repiten..

Parámetros de calidad de impresión

El controlador de impresión PostScript para Windows y los controladores para Macintosh proporcionan los mejores modos de calidad de impresión. Estos parámetros se pueden modificar en el controlador de impresión. Seleccione el parámetro que mejor se ajuste a su trabajo de impresión.

Calidad de impresión

El controlador de impresión PostScript para Windows y los controladores para Macintosh proporcionan los mejores modos de calidad de impresión:

- **Mejorado** es el modo de uso general para impresiones nítidas en tonos suaves. El modo Mejorado combina la velocidad con la calidad.
- **Alta resolución** es un modo de alta calidad que crea impresiones en tonos suaves con detalles y líneas finas. El modo Alta resolución equilibra la calidad sobre la velocidad.
- **Ahorro de tóner** reduce la cantidad de tóner utilizado para imprimir trabajos y es muy útil para la salida con calidad de borrador. La calidad de impresión es ligeramente inferior a la del modo Estándar.

Opciones de imagen

Las opciones de imagen controlan la forma en que la impresora utiliza la claridad y el contraste para producir el documento. Los controladores de impresión PostScript de Windows y Macintosh proporcionan la gama más amplia de controles en la pestaña Opciones de imagen.

- Para localizar Opciones de imagen en Windows, en el controlador de impresión, haga clic en la pestaña **Opciones de imagen**.
- Para localizar Opciones de imagen en Macintosh, en la ventana Imprimir, en la lista de opciones de impresión, haga clic **Funciones Xerox**. En **Funciones Xerox**, en la lista de opciones, haga clic en **Opciones de imagen**.

Solución de problemas de calidad de impresión

Su equipo multifunción Xerox® VersaLink® B625 está diseñado para realizar impresiones de alta calidad de forma sistemática. Si tiene problemas con la calidad de impresión, consulte la información de estas páginas para intentar solucionarlos. Para obtener más información de asistencia en línea, vaya a www.xerox.com/office/support.

PRECAUCIÓN: los daños causados por la utilización de papel, transparencias y otros soportes de impresión especiales no recomendados no están cubiertos por la garantía, el acuerdo de servicio ni la Total Satisfaction Guarantee (Garantía de satisfacción total) de Xerox®. La Total Satisfaction Guarantee (Garantía de satisfacción total) está disponible en Estados Unidos y Canadá. La cobertura puede variar fuera de estas zonas geográficas. Póngase en contacto con su representante local si desea más información.

Tipo de papel

PRECAUCIÓN: si cambia el tipo de papel de una bandeja, cámbielo también en el panel de control para que coincida. Si no cambia el tipo de papel, podría generar problemas de calidad de impresión o dañar el fusor.

Para obtener los mejores resultados, utilice solo papel y material de impresión de Xerox® recomendados. El papel y material de impresión de Xerox® están garantizados para proporcionar resultados excelentes en la Impresora multifunción Xerox® VersaLink® B625. Para pedir el papel y material de impresión de Xerox®, vaya a www.xerox.com/office/supplies.

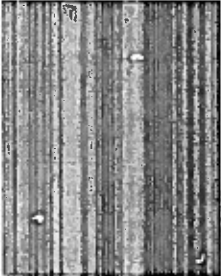
Para obtener una lista completa del papel recomendado para la impresora, vaya a:

- Norteamérica: www.xerox.com/rmlna
- Europa: www.xerox.com/rmleu

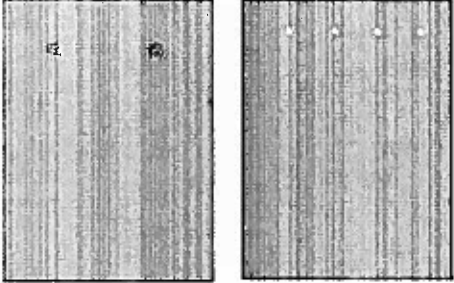
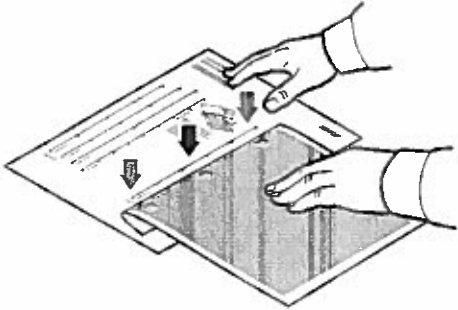
Solución de problemas de calidad de impresión

Utilice estas tablas para encontrar soluciones concretas a problemas de calidad de impresión.

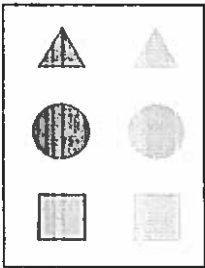
Solución de problemas de calidad de impresión

Problema	Solución
<p>Fusión incompleta Parece que falta tóner en la impresión o se desprende con facilidad.</p> 	<ol style="list-style-type: none">1. Compruebe que el papel utilizado es del tipo correcto para la impresora y que se ha colocado correctamente. Para obtener una lista completa del papel recomendado para la impresora, vaya a:<ul style="list-style-type: none">– Norteamérica: www.xerox.com/rmlna– Europa: www.xerox.com/rmleu2. Compruebe que el tipo de papel se ha seleccionado en el panel de control y en el controlador de impresión.3. Si el problema continúa, realice una de las acciones siguientes: Nota: inicie sesión como administrador del sistema para modificar el tamaño, tipo y color del papel en una bandeja exclusiva cuando el panel de control está bloqueado.<ol style="list-style-type: none">a. Para las bandejas definidas como Exclusiva:<ul style="list-style-type: none">• En el panel de control, toque Iniciar sesión. Introduzca la información de inicio de sesión de administrador y toque Intro. Si desea más información, consulte la <i>Guía del administrador del sistema</i>.• Toque Dispositivo > Herramientas > Opciones del dispositivo > Gestión del papel > Opciones de bandeja. Seleccione la bandeja, toque Editar y cambie el tipo de papel.b. Para las bandejas definidas como totalmente ajustables:<ul style="list-style-type: none">• Papel sin revestir: Papel común, cartulina ligera y cartulina para tarjeta.• Papel estucado: Cartulina ligera brillante y cartulina brillante.El panel de control solicita que confirme o cambie el tipo de papel.<ul style="list-style-type: none">• En la pantalla táctil, pulse Tipo y elija una de estas acciones:<ul style="list-style-type: none">• Seleccione el tipo correcto de papel y pulse Confirmar.• Seleccione el siguiente tipo de papel con más peso y pulse Confirmar.Nota: Los tipos de papel del más ligero al más pesado son:<ul style="list-style-type: none">• Papel sin revestir: Papel común, cartulina ligera y cartulina para tarjeta.

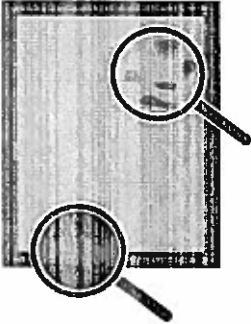
Solución de problemas de calidad de impresión (continuación)

Problema	Solución
<p>Defectos repetitivos</p> <p>Aparecen puntos o líneas en la página a intervalos regulares, en la dirección en que se desplaza el papel en la impresora o en áreas no impresas de la página.</p> 	<ol style="list-style-type: none">1. En el panel de control, pulse Dispositivo > Herramientas > Solución de problemas > Páginas de asistencia > Página defectos repetitivos > Imprimir. Se imprimirá la Página de defectos que se repiten, con indicaciones para identificar las unidades defectuosas.2. Cambie los elementos identificados por la página Defectos repetitivos para resolver el problema. 3. Si sustituye un consumible, restablezca el contador:<ol style="list-style-type: none">a. En el panel de control, toque Iniciar sesión. Introduzca la información de inicio de sesión de administrador y toque Intro. Si desea más información, consulte la <i>Guía del administrador del sistema</i>.b. Pulse Dispositivo > Herramientas > Opciones del dispositivo.c. Desplácese y pulse Suministros > Restauración del contador de suministros.d. Toque el Consumible que ha sustituido.e. Pulse Restaurar contador.f. Para cerrar la ventana emergente, pulse X, pulse admin. y seleccione Desconexión.

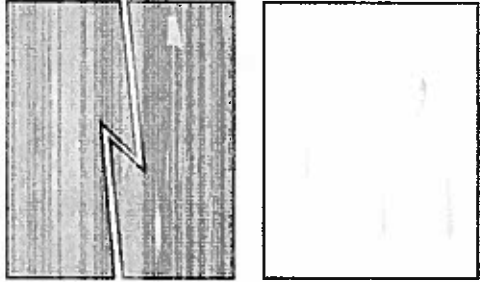
Solución de problemas de calidad de impresión (continuación)

Problema	Solución
<p>Desplazamiento de imagen</p> <p>El desplazamiento más habitual se produce cuando el tóner parece estar reimpreso en la página a unos 95 mm (3.75 pulg.) en la dirección en que se desplaza el papel en la impresora.</p> <p>Nota: si la distancia es diferente, utilice la página Efectos repetitivos para identificar la causa.</p> 	<ol style="list-style-type: none">1. Compruebe que el papel utilizado es del tipo correcto para la impresora y que se ha colocado correctamente. Para obtener una lista completa del papel recomendado para la impresora, vaya a:<ul style="list-style-type: none">– Norteamérica: www.xerox.com/rmlna– Europa: www.xerox.com/rmleu2. Compruebe que el tipo de papel se ha seleccionado en el panel de control y en el controlador de impresión. Nota: inicie sesión como administrador del sistema para modificar el tamaño, tipo y color del papel en una bandeja exclusiva cuando el panel de control está bloqueado.3. Si el problema continúa, realice una de las acciones siguientes: Nota: inicie sesión como administrador del sistema para modificar el tamaño, tipo y color del papel en una bandeja exclusiva cuando el panel de control está bloqueado.<ol style="list-style-type: none">a. Para las bandejas definidas como Exclusiva:<ul style="list-style-type: none">• En el panel de control, toque Iniciar sesión. Introduzca la información de inicio de sesión de administrador y toque Intro. Si desea más información, consulte la <i>Guía del administrador del sistema</i>.• Toque Dispositivo > Herramientas > Opciones del dispositivo > Gestión del papel > Opciones de bandeja. Seleccione la bandeja, toque Editar y cambie el tipo de papel.b. Para las bandejas definidas como totalmente ajustables:<ul style="list-style-type: none">• Papel sin revestir: Papel común, cartulina ligera y cartulina para tarjeta.• Papel estucado: Cartulina ligera brillante y cartulina brillante.El panel de control solicita que confirme o cambie el tipo de papel.<ul style="list-style-type: none">• En la pantalla táctil, pulse Tipo y elija una de estas acciones:<ul style="list-style-type: none">• Seleccione el tipo correcto de papel y pulse Confirmar.• Seleccione el siguiente tipo de papel con más peso y pulse Confirmar.4. Para identificar la causa, utilice la página Defectos repetitivos. Para obtener más información, consulte la página anterior.

Solución de problemas de calidad de impresión (continuación)

Problema	Solución
<p data-bbox="167 243 586 268">Colores sólidos con motas o manchas</p>  <p data-bbox="167 684 537 743">Tonos de gris demasiado claros o demasiado oscuros</p> <p data-bbox="167 753 634 812">Aparecen tonos de gris desvaídos o demasiado oscuros en la impresión o copia.</p>	<ol data-bbox="716 243 1511 527" style="list-style-type: none"><li data-bbox="716 243 1511 302">1. Compruebe que el papel utilizado es del tipo correcto para la impresora y que se ha colocado correctamente. Para obtener una lista completa del papel recomendado para la impresora, vaya a:<ul data-bbox="753 386 1208 453" style="list-style-type: none"><li data-bbox="753 386 1208 411">– Norteamérica: www.xerox.com/rmlna<li data-bbox="753 426 1136 453">– Europa: www.xerox.com/rmlieu<li data-bbox="716 468 1511 527">2. Compruebe que el tipo de papel se ha seleccionado en el panel de control y en el controlador de impresión. <p data-bbox="716 537 1252 562">Si el problema continúa, solicite asistencia técnica.</p>
	<ol data-bbox="716 684 1511 968" style="list-style-type: none"><li data-bbox="716 684 1511 743">1. Compruebe que el papel utilizado es del tipo correcto para la impresora y que se ha colocado correctamente. Para obtener una lista completa del papel recomendado para la impresora, vaya a:<ul data-bbox="753 827 1208 894" style="list-style-type: none"><li data-bbox="753 827 1208 852">– Norteamérica: www.xerox.com/rmlna<li data-bbox="753 867 1136 894">– Europa: www.xerox.com/rmlieu<li data-bbox="716 909 1511 968">2. Compruebe que el tipo de papel se ha seleccionado en el panel de control y en el controlador de impresión. <p data-bbox="753 978 1487 1121">Ajuste las opciones de claridad en Copia o en el controlador de impresión. consulte el capítulo Impresión de la Guía del usuario para obtener información sobre el cambio del valor de Claridad en el controlador PostScript de la impresora del sistema operativo que esté utilizando.</p>

Solución de problemas de calidad de impresión (continuación)

Problema	Solución
<p>Líneas, manchas o rayas Aparecen marcas oscuras o claras en todos los tonos o en áreas no impresas de la página.</p> 	<ol style="list-style-type: none">1. Compruebe que el papel utilizado es del tipo correcto para la impresora y que se ha colocado correctamente. Para obtener una lista completa del papel recomendado para la impresora, vaya a:<ul style="list-style-type: none">– Norteamérica: www.xerox.com/rmlna– Europa: www.xerox.com/rmleu2. Compruebe que el tipo de papel se ha seleccionado en el panel de control y en el controlador de impresión.3. Para identificar la causa, consulte la página de defectos que se repiten que se imprime con la página de solución de problemas de calidad de impresión. En el panel de control, toque Dispositivo > Herramientas > Solución de problemas > Páginas de asistencia > Página de defectos que se repiten > Imprimir.4. Para corregir el problema, cambie los elementos que se han identificado en la página de defectos que se repiten..

Parámetros de calidad de impresión

El controlador de impresión PostScript para Windows y los controladores para Macintosh proporcionan los mejores modos de calidad de impresión. Estos parámetros se pueden modificar en el controlador de impresión. Seleccione el parámetro que mejor se ajuste a su trabajo de impresión.

Calidad de impresión

El controlador de impresión PostScript para Windows y los controladores para Macintosh proporcionan los mejores modos de calidad de impresión:

- **Mejorado** es el modo de uso general para impresiones nítidas en tonos suaves. El modo Mejorado combina la velocidad con la calidad.
- **Alta resolución** es un modo de alta calidad que crea impresiones en tonos suaves con detalles y líneas finas. El modo Alta resolución equilibra la calidad sobre la velocidad.
- **Ahorro de tóner** reduce la cantidad de tóner utilizado para imprimir trabajos y es muy útil para la salida con calidad de borrador. La calidad de impresión es ligeramente inferior a la del modo Estándar.

Opciones de imagen

Las opciones de imagen controlan la forma en que la impresora utiliza la claridad y el contraste para producir el documento. Los controladores de impresión PostScript de Windows y Macintosh proporcionan la gama más amplia de controles en la pestaña Opciones de imagen.

- Para localizar Opciones de imagen en Windows, en el controlador de impresión, haga clic en la pestaña **Opciones de imagen**.
- Para localizar Opciones de imagen en Macintosh, en la ventana Imprimir, en la lista de opciones de impresión, haga clic **Funciones Xerox**. En Funciones Xerox, en la lista de opciones, haga clic en **Opciones de imagen**.

Beheben von Problemen mit der Druckqualität

Der Multifunktionsdrucker Xerox® VersaLink® B625 ist für eine stets einwandfreie Druckqualität konzipiert. Sollten Probleme mit der Druck- oder Kopierqualität auftreten, können die Informationen auf diesen Seiten zur Fehlerbehebung herangezogen werden. Ausführliche Online-Supportinformationen siehe www.xerox.com/office/support.

ACHTUNG: Schäden, die durch nicht unterstütztes Druckmaterial verursacht wurden, fallen nicht unter die Xerox®-Garantie, den Servicevertrag oder die Total Satisfaction Garantie (umfassende Garantie). Die Total Satisfaction Garantie (umfassende Garantie) wird in den USA und in Kanada angeboten. Für die übrigen Länder kann ein anderer Gewährleistungsumfang gelten. Nähere Informationen erteilt der lokale Xerox-Partner.

Materialart

ACHTUNG: Wenn in einen Behälter eine andere Materialart eingelegt wird, muss die Materialeinstellung am Steuerpult entsprechend aktualisiert werden. Wird die Einstellung der Materialart nicht geändert, kann es zu Einbußen bei der Druckqualität und Schäden am Fixiermodul kommen.

Das beste Ergebnis wird mit empfohlenen Druckmaterialien von Xerox® erzielt. Mit Xerox®-Druckmaterialien wird auf dem Xerox® VersaLink® B625 eine optimale Ausgabequalität erzielt. Xerox®-Druckmaterialien können bestellt werden unter: www.xerox.com/office/supplies.

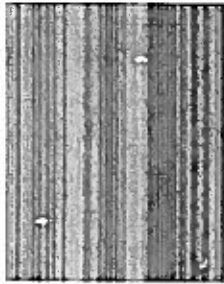
Eine umfassende Liste der für den Drucker empfohlenen Druckmaterialien ist zu finden unter:

- Nordamerika: www.xerox.com/rmlna
- Europa: www.xerox.com/rmleu

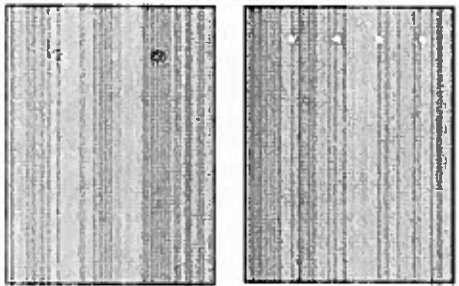
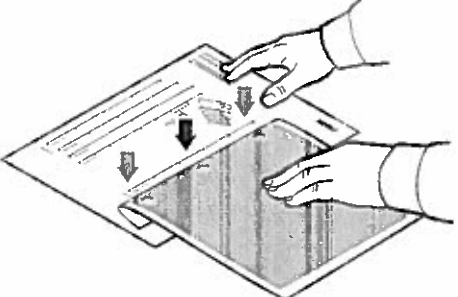
Beheben von Problemen mit der Druckqualität

Die folgenden Tabellen enthalten Lösungen zu speziellen Druckqualitätsproblemen.

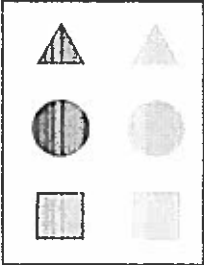
Beheben von Problemen mit der Druckqualität

Problem	Lösung
<p data-bbox="175 241 456 268">Unvollständige Fixierung</p> <p data-bbox="175 279 623 338">Die Ausgabe weist Auslassungen auf und/oder der Toner lässt sich leicht abreiben.</p> 	<ol data-bbox="727 241 1511 569" style="list-style-type: none">1. Sicherstellen, dass das Druckmaterial für den Drucker geeignet ist und ordnungsgemäß eingelegt wurde. Eine umfassende Liste der für den Drucker empfohlenen Druckmaterialien ist zu finden unter:<ul data-bbox="760 386 1208 453" style="list-style-type: none">– Nordamerika: www.xerox.com/rmlna– Europa: www.xerox.com/rmleu2. Überprüfen, ob am Steuerpult und im Druckertreiber das richtige Druckmaterial ausgewählt wurde.3. Tritt das Problem weiterhin auf, einen der folgenden Schritte ausführen: <p data-bbox="760 579 1451 667">Hinweis: Anmeldung als Systemadministrator vornehmen, wenn die Einstellung von Format, Art oder Farbe des Materials in einem Festformatbehälter geändert werden soll.</p> <ol data-bbox="760 678 1500 1115" style="list-style-type: none">a. Bei Behältern, die auf „Dediziert“ eingestellt sind:<ul data-bbox="797 720 1500 936" style="list-style-type: none">• Am Bedienfeld Anmelden antippen. Systemadministrator-Anmeldeinformationen eingeben und Eingabe antippen. Weitere Informationen siehe <i>Systemhandbuch</i>.• Gerät > Verwaltung > Geräteeinstellungen > Materialverwaltung > Behältereinstellungen antippen. Den Behälter auswählen, Bearbeiten antippen und die Materialart ändern.b. Bei Behältern, die auf „Vollständig anpassbar“ eingestellt sind<ul data-bbox="797 989 1500 1115" style="list-style-type: none">• Materialbehälter: Den ausgewählten Materialbehälter öffnen und wieder schließen.• Zusatzzufuhr: Das Druckmaterial entfernen und wieder einlegen. <p data-bbox="760 1129 1446 1188">Am Steuerpult wird zum Bestätigen oder Ändern der Materialart aufgefordert.</p> <ul data-bbox="797 1199 1500 1398" style="list-style-type: none">• Am Touchscreen Art antippen und dann einen der folgenden Schritte ausführen:<ul data-bbox="841 1272 1463 1398" style="list-style-type: none">• Richtige Materialart auswählen und dann Bestätigen antippen.• Nächstschwerere Materialart auswählen und dann Bestätigen antippen. <p data-bbox="760 1413 1495 1472">Hinweis: Die Druckmaterialarten vom leichtesten bis zum schwersten Material sind:</p> <ul data-bbox="797 1482 1484 1541" style="list-style-type: none">• Ungestrichenes Material: Normalpapier, Dünner Karton und Karton.

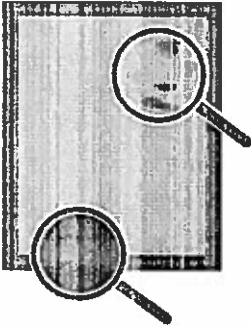
Beheben von Problemen mit der Druckqualität (Fortsetzung)

Problem	Lösung
<p>Wiederholte Fehler Die Ausgabe weist in Zufuhrrichtung Punkte oder Linien auf, die in regelmäßigen Abständen oder in unbedruckten Bereichen auftreten.</p> 	<ol style="list-style-type: none">1. Am Steuerpult Gerät > Verwaltung > Fehlerbehebung > Hilfsseiten > Seite für Wiederholungsfehler > Drucken antippen. Die Seite für Wiederholungsfehler mit Anweisungen zum Ermitteln der defekten Komponente(n) wird ausgegeben.2. Zum Beheben des Problems die anhand der Seite für Wiederholungsfehler ermittelten Teile austauschen. 3. Beim Austausch eines Verbrauchsmaterials den Zähler zurücksetzen:<ol style="list-style-type: none">a. Am Bedienfeld Anmelden antippen. Systemadministrator-Anmeldeinformationen eingeben und Eingabe antippen. Weitere Informationen siehe <i>Systemhandbuch</i>.b. Gerät > Verwaltung > Geräteeinstellung antippen.c. Bildlauf durchführen und Austauschmodule > Verbrauchsmaterialzähler zurücksetzen antippen.d. Das ausgetauschte Verbrauchsmaterial antippen.e. Zähler zurücksetzen antippen.f. Zum Schließen des Pop-upfensters das X, dann admin antippen und Abmelden auswählen.

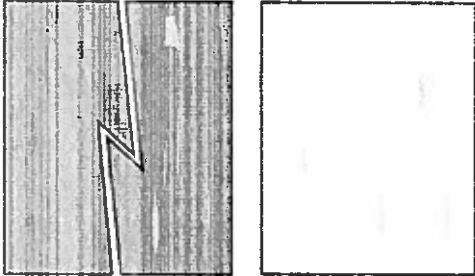
Beheben von Problemen mit der Druckqualität (Fortsetzung)

Problem	Lösung
<p>Versetztes Bild</p> <p>Der am häufigsten vorkommende Versatzfehler besteht darin, dass ein Druckbild im Abstand von 95 mm (3,75 Zoll) in Zufuhrrichtung wiederholt wird, so dass es ggf. zu einer Überlagerung kommt.</p> <p>Hinweis: Bei anderen Abständen die Ursache anhand der Seite für Wiederholungsfehler ermitteln.</p> 	<ol style="list-style-type: none"> 1. Prüfen, ob das Druckmaterial für den Drucker geeignet ist und ordnungsgemäß eingelegt wurde. Eine umfassende Liste der für den Drucker empfohlenen Druckmaterialien ist zu finden unter: <ul style="list-style-type: none"> - Nordamerika: www.xerox.com/rmlna - Europa: www.xerox.com/rmlieu 2. Überprüfen, ob am Steuerpult und im Druckertreiber das richtige Druckmaterial ausgewählt wurde. Hinweis: Anmeldung als Systemadministrator vornehmen, wenn die Einstellung von Format, Art oder Farbe des Materials in einem Festformatbehälter geändert werden soll. 3. Tritt das Problem weiterhin auf, einen der folgenden Schritte ausführen: Hinweis: Anmeldung als Systemadministrator vornehmen, wenn die Einstellung von Format, Art oder Farbe des Materials in einem Festformatbehälter geändert werden soll. <ol style="list-style-type: none"> a. Bei Behältern, die auf „Dediziert“ eingestellt sind: <ul style="list-style-type: none"> • Am Bedienfeld Anmelden antippen, Systemadministrator-Anmeldeinformationen eingeben und Eingabe antippen. Weitere Informationen siehe <i>Systemhandbuch</i>. • Gerät > Verwaltung > Geräteeinstellungen > Materialverwaltung > Behältereinstellungen antippen. Den Behälter auswählen, Bearbeiten antippen und die Materialart ändern. b. Bei Behältern, die auf „Vollständig anpassbar“ eingestellt sind <ul style="list-style-type: none"> • Materialbehälter: Den ausgewählten Materialbehälter öffnen und wieder schließen. • Zusatzzufuhr: Das Druckmaterial entfernen und wieder einlegen. <p>Am Steuerpult wird zum Bestätigen oder Ändern der Materialart aufgefordert.</p> <ul style="list-style-type: none"> • Am Touchscreen Art antippen und dann einen der folgenden Schritte ausführen: <ul style="list-style-type: none"> • Richtige Materialart auswählen und dann Bestätigen antippen. • Nächstschwerere Materialart auswählen und dann Bestätigen antippen. <p>Hinweis: Die Druckmaterialarten vom leichtesten bis zum schwersten Material sind:</p> <ul style="list-style-type: none"> • Ungestrichenes Material: Normalpapier, Dünner Karton und Karton. 4. Gestrichenes Material: Dünner Hochglanzkarton und Hochglanzkarton. Ursache mithilfe der Seite für Wiederholungsfehler ermitteln. Weitere Informationen siehe vorige Seite.

Beheben von Problemen mit der Druckqualität (Fortsetzung)

Problem	Lösung
<p data-bbox="168 243 618 275">Fleckige Ausgabe bei hoher Tonerdichte</p> 	<ol data-bbox="716 243 1502 531" style="list-style-type: none">1. Sicherstellen, dass das Druckmaterial für den Drucker geeignet ist und ordnungsgemäß eingelegt wurde. Eine umfassende Liste der für den Drucker empfohlenen Druckmaterialien ist zu finden unter:<ul data-bbox="753 390 1203 457" style="list-style-type: none">- Nordamerika: www.xerox.com/rmlna- Europa: www.xerox.com/rmleu2. Überprüfen, ob am Steuerpult und im Druckertreiber das richtige Druckmaterial ausgewählt wurde. <p data-bbox="716 537 1349 569">Hinweis: Tritt das Problem weiterhin auf, Service anfordern.</p>
<p data-bbox="168 686 526 718">Grautöne zu hell oder zu dunkel</p> <p data-bbox="168 724 566 785">Grautöne wirken auf Drucken/Kopien verblasst oder zu dunkel.</p>	<ol data-bbox="716 686 1502 1100" style="list-style-type: none">1. Sicherstellen, dass das Druckmaterial für den Drucker geeignet ist und ordnungsgemäß eingelegt wurde. Eine umfassende Liste der für den Drucker empfohlenen Druckmaterialien ist zu finden unter:<ul data-bbox="753 831 1203 898" style="list-style-type: none">- Nordamerika: www.xerox.com/rmlna- Europa: www.xerox.com/rmleu2. Überprüfen, ob am Steuerpult und im Druckertreiber das richtige Druckmaterial ausgewählt wurde.3. In den Kopiereinstellungen oder im Druckertreiber die Helligkeit anpassen. Informationen zum Ändern der Helligkeit im PostScript-Treiber für das jeweilige Betriebssystem siehe das Kapitel <i>Drucken</i> im <i>Benutzerhandbuch</i>.

Beheben von Problemen mit der Druckqualität (Fortsetzung)

Problem	Lösung
<p>Striche, verschmierte Stellen oder Streifen Die Ausgabe weist dunkle oder helle Stellen auf (alle Grautöne bzw. unbedruckte Bereiche).</p> 	<ol style="list-style-type: none">1. Sicherstellen, dass das Druckmaterial für den Drucker geeignet ist und ordnungsgemäß eingelegt wurde. Eine umfassende Liste der für den Drucker empfohlenen Druckmaterialien ist zu finden unter:<ul style="list-style-type: none">– Nordamerika: www.xerox.com/rmlna– Europa: www.xerox.com/rmleu2. Überprüfen, ob am Steuerpult und im Druckertreiber das richtige Druckmaterial ausgewählt wurde.3. Zur Ermittlung der Ursache die zusammen mit der Seite zur Fehlerbehebung bei Druckqualitätsproblemen ausgegebene Wiederholungsfehlerseite konsultieren. Am Bedienfeld Gerät > Verwaltung > Fehlerbehebung > Supportseiten > Wiederholungsfehlerseite > Drucken antippen.4. Zur Behebung des Problems die auf der Wiederholungsfehlerseite genannten Teile austauschen.

Einstellungen für die Druckqualität

Der Windows-Postscript-Druckertreiber und der Macintosh-Druckertreiber bieten Ausgabemodi mit der höchsten Druckqualität. Diese Einstellungen können im Druckertreiber geändert werden. Die für den Druckauftrag am besten geeignete Einstellung wählen.

Druckqualität

Der Windows-Postscript-Druckertreiber und der Macintosh-Druckertreiber bieten Ausgabemodi mit der höchsten Druckqualität:

- **Optimiert:** Dies ist der Allzweckmodus für gestochen scharfe Drucke mit gleichmäßigen Verläufen. Der Modus „Optimiert“ sorgt für ein ausgewogenes Verhältnis zwischen Geschwindigkeit und Qualität.
- **Hohe Auflösung:** Dieser Modus sorgt für hohe Qualität mit feiner Linien- und Detailzeichnung und gleichmäßigen Verläufen. Beim Modus „Hohe Auflösung“ hat die Qualität Vorrang vor der Geschwindigkeit.
- **Tonersparbetrieb:** In diesem für Entwurfsdrucke geeigneten Modus wird der Tonerverbrauch reduziert. Die Druckqualität ist etwas geringer als beim Standardmodus.

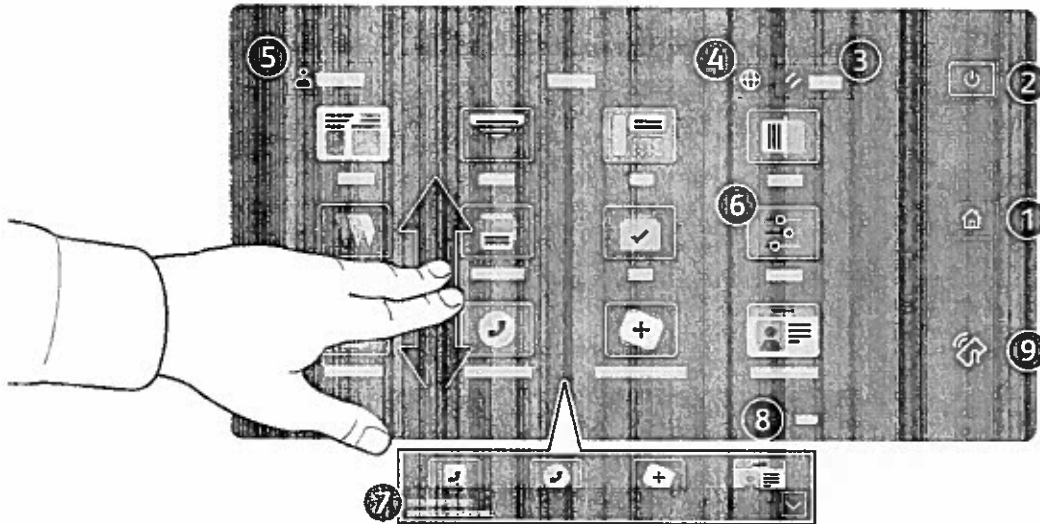
Bildoptionen

Mit „Bildqualität“ werden Helligkeit und Kontrast beim Drucken des Dokuments gesteuert. Der Windows-PostScript-Druckertreiber bzw. der Macintosh-Druckertreiber bietet die meisten Steuermöglichkeiten auf der Registerkarte „Bildqualität“.

- Zum Aufrufen von Bildoptionen unter Windows im Druckertreiber auf die Registerkarte **Bildoptionen** klicken.
- Zum Aufrufen von Bildoptionen auf Macintosh im Fenster „Drucken“ in der Liste der Druckoptionen auf **XeroxFunktionen** klicken. In den **Xerox-Funktionen** in der Liste der Optionen auf **Bildoptionen** klicken.

Control Panel

Available apps can vary based on your printer setup. For details about apps and features, refer to the *User Guide*.



- ① Home returns to the main app screen.
- ② Power/Wake starts the printer or provides options to sleep, restart or power off the printer.
- ③ Reset restores settings to their default values in all apps.
- ④ Language provides choice of screen languages.
- ⑤ Log In provides special access to tools and settings.
- ⑥ Device app provides access to printer information and settings.
- ⑦ Notification banner shows printer status and warnings. To see all notifications, touch the banner. To close the banner, touch the down arrow.
- ⑧ Status LED indicates printer status. For detailed information, refer to the *User Guide*.
- ⑨ NFC Area allows pairing with a mobile device to print or scan from an app.

Device app

The Device app provides access to supplies status, printer information, and settings. Some menus and settings require log in with the administrator name and password.



Billing and Usage Information

In the Device features menu, to view basic impression counts, touch **Billing/Usage**. To view detailed usage counts, touch **Usage Counters**. The list provides detailed impression count categories.

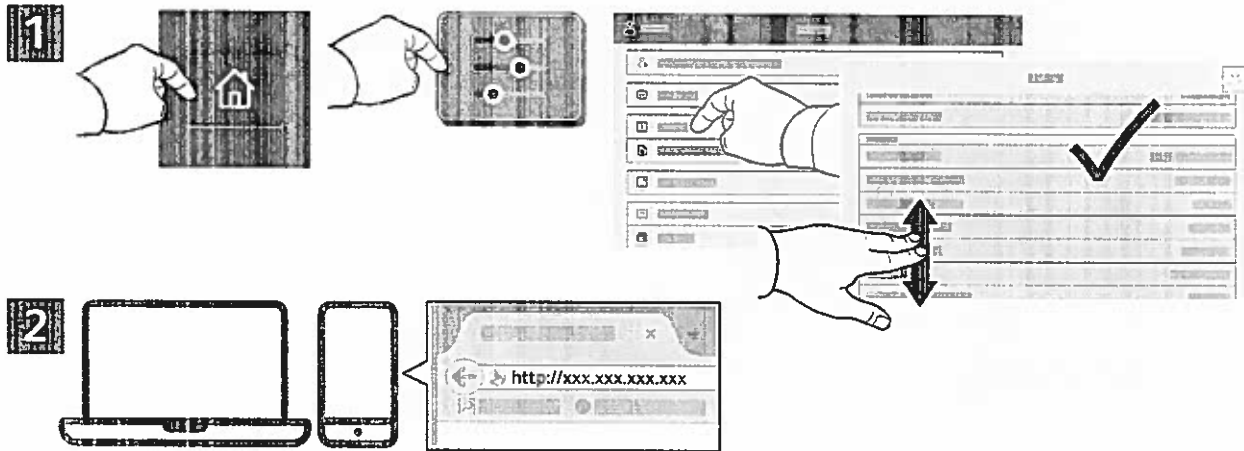


Embedded Web Server

The Xerox® Embedded Web Server enables you to access printer configuration details, paper and supplies status, job status, and diagnostic functions over a network. You can also manage fax, email, and address books.

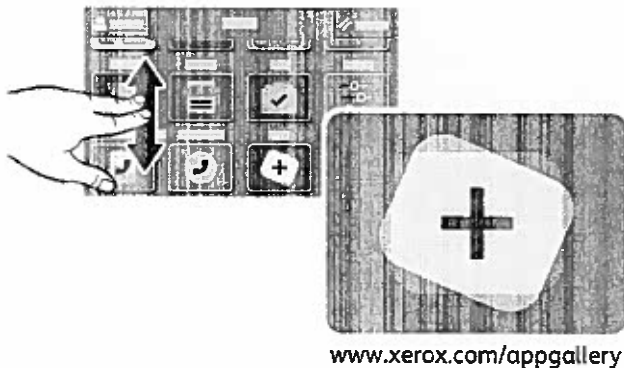
To connect, in a Web browser, type the printer IP address. The network IPv4 address is available on the control panel touch screen. Touch **Device app** > **About**, then scroll down.

For details on using the Embedded Web Server, refer to the *User Guide* located on Xerox.com.



App Gallery

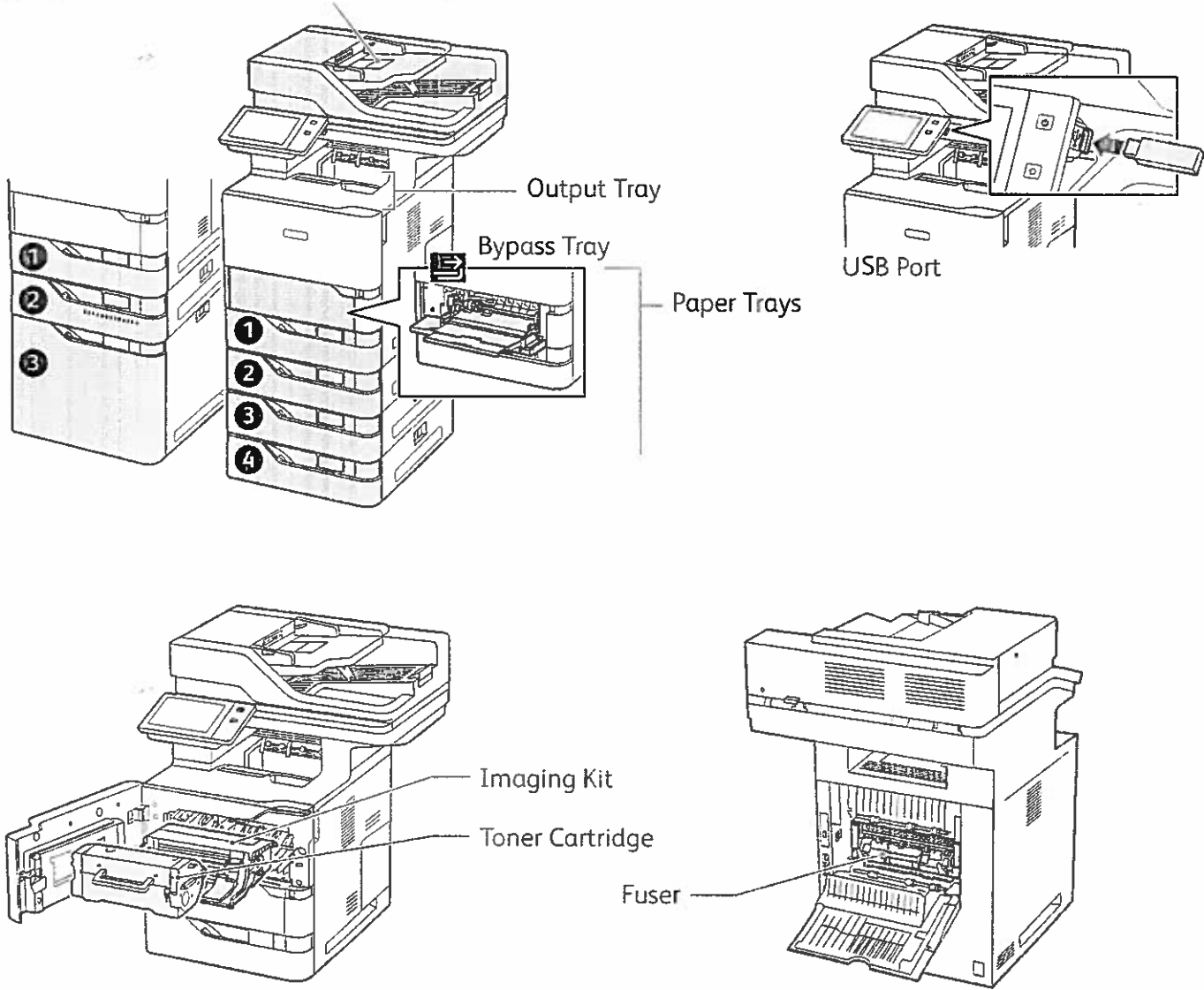
The Xerox App Gallery has a growing collection of productivity apps that you can install on your printer. Find the app on your home screen and create your login directly, or go to www.xerox.com/appgallery to log in and add your device. To simplify app installation, use the same name for your app gallery login credentials that you used for the printer login.



Printer Tour

Optional accessories can be part of your printer setup. For details, refer to the *User Guide*.

Single-Pass Duplex Automatic Document Feeder (DADF)



Paper Handling

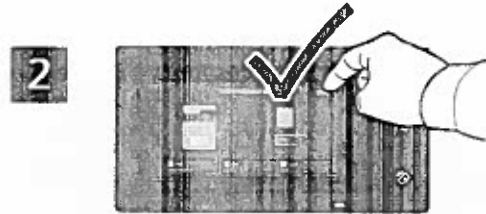
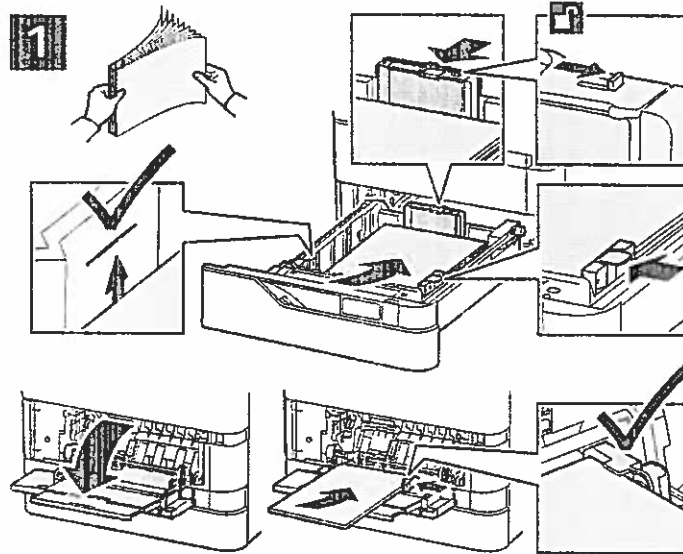
For a complete list of paper that works with your printer, see the Recommended Media List at:

www.xerox.com/rmlna (U. S. and Canada)

www.xerox.com/rmleu (Europe)

For details about trays and paper, refer to the *User Guide*.

Loading Paper



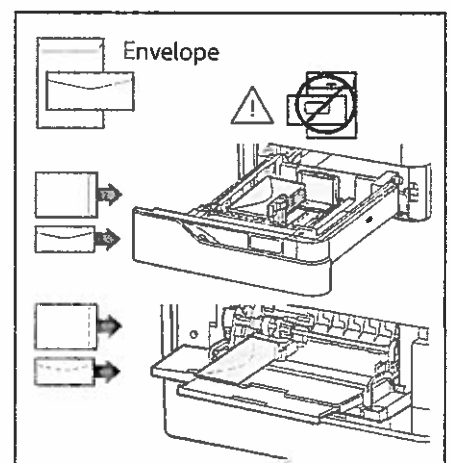
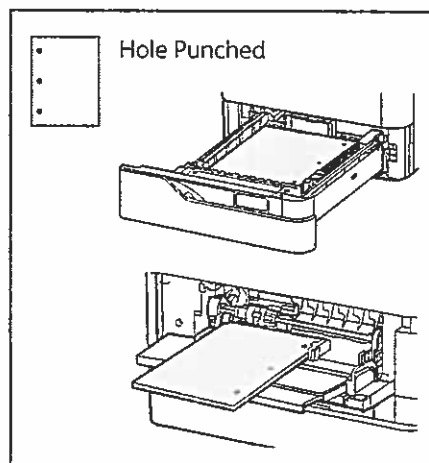
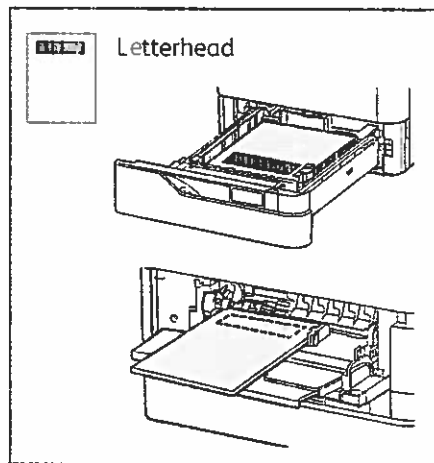
Confirm or change size, type, and color settings if needed.



For the best results, fan the edges of the paper. Adjust the guides to fit the paper size. Do not load paper above the maximum fill line.

When printing, select options in the print driver.

Paper Orientation



Copying

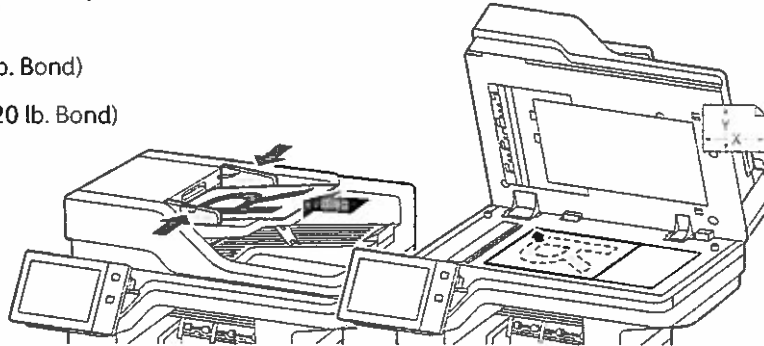
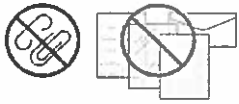
For details, refer to the *User Guide*.

1

X: 127–356 mm (4.88–14 in.)
Y: 76–216 mm (2–8.5 in.)

52–120 g/m²
(14 lb. Text–32 lb. Bond)

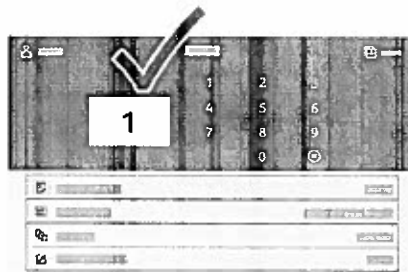
≤100 (75 g/m², 20 lb. Bond)



X: 25–355.6 mm (.98–14 in.)
Y: 25–215.9 mm (.98–8.5 in.)

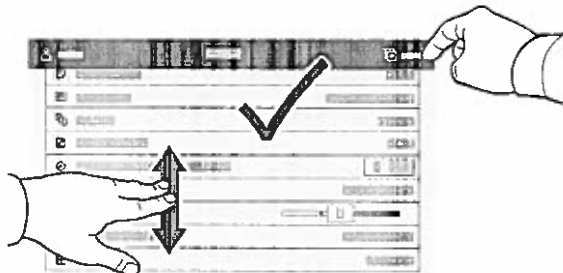
Load the original documents.

2

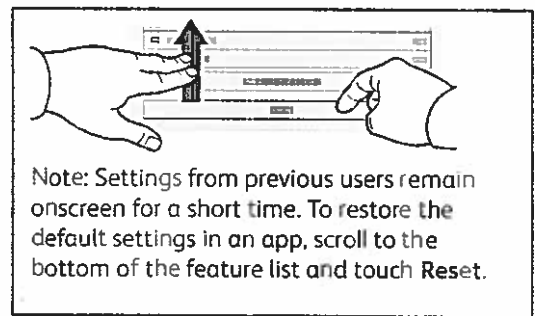


Touch **Copy**, then and select the number of copies.

3



Select feature settings from the list, then touch **Start**.



Scanning and Emailing

If the printer is connected to a network, you can select a destination for the scanned image at the printer control panel.

This guide defines techniques to scan documents without preparing special setups:

- Scanning documents to an email address.
- Scanning documents to a saved Favorite, Address Book listing, or USB Flash Drive.
- Scanning documents to the Default Public folder on the printer hard drive, and retrieving them using your Web browser.

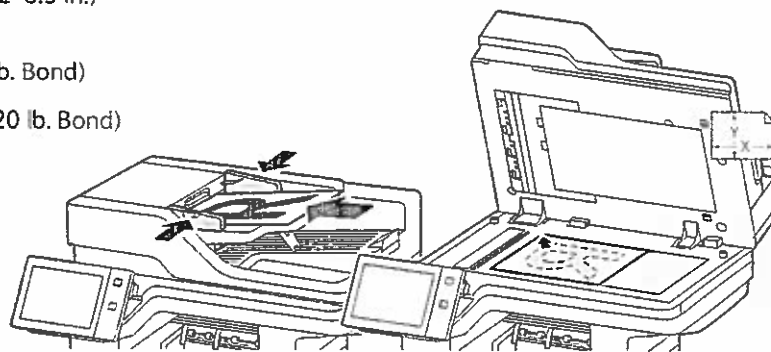
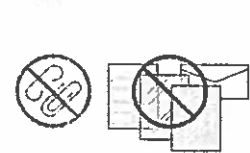
For details and more scan setups, refer to the *User Guide*. For details about address book and workflow template setup, refer to the *System Administrator Guide*.

1

X: 127–356 mm (4.88–14 in.)
Y: 76–216 mm (2–8.5 in.)

52–120 g/m²
(14 lb. Text–32 lb. Bond)

≤100 (75 g/m², 20 lb. Bond)



X: 25–355.6 mm (.98–14 in.)
Y: 25–215.9 mm (.98–8.5 in.)

Load the original documents.

2

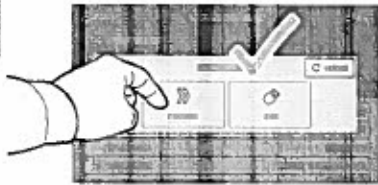


Press **Home**, then to email the scan, touch **Email**. To scan to the Default Public Folder or a USB Flash Drive, touch **Workflow Scanning**. If your scan destination is stored in the Address Book or saved as a Favorite, touch **Scan To**.

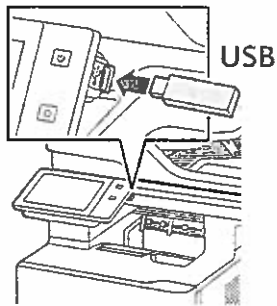
3



For Email, touch **Manual Entry**, type the email address using the touch screen keypad, then touch **Add**. To add more than one email address to the list, touch **Add Recipient**. To type a subject line for the email, touch **Subject**. To select saved email addresses, use the Device Address Book or select from Favorites.

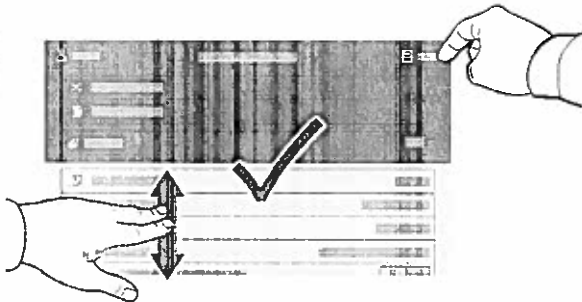


For Workflow Scanning, touch **Default Public Folder**, or insert your USB Flash Drive.

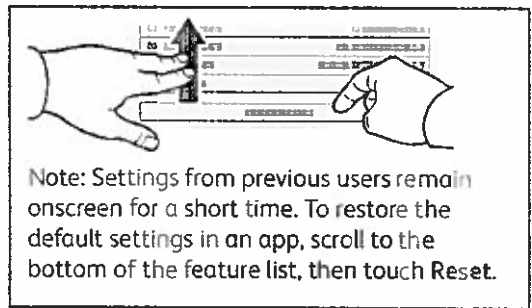


For Scan To, touch a destination type, then enter the appropriate information. To add more than one destination to the list, touch **Add Destination**.

4



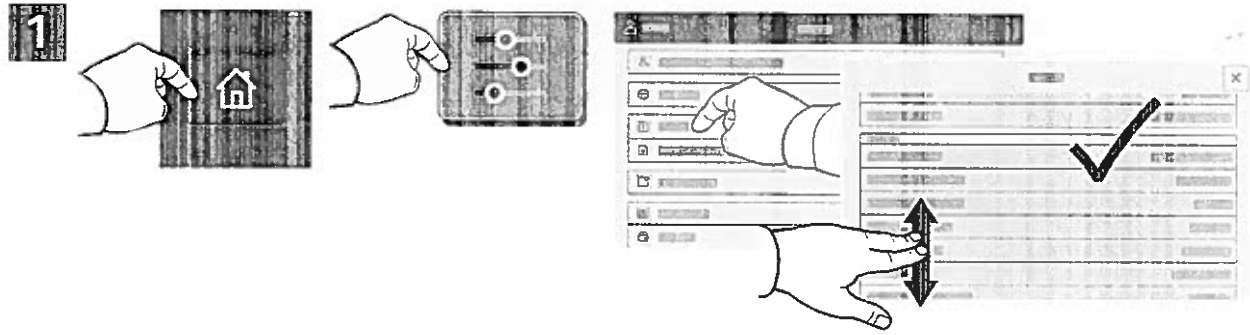
Change the settings as needed, then touch **Scan**, or for Email, touch **Send**.



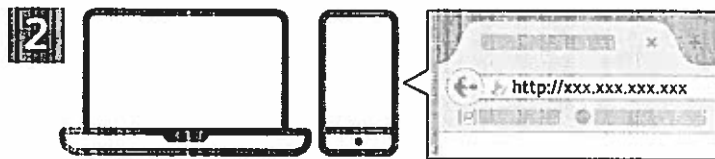
Note: Settings from previous users remain onscreen for a short time. To restore the default settings in an app, scroll to the bottom of the feature list, then touch **Reset**.

Retrieving Scan Files

To download your scanned images from the Default Public Folder on the printer, use the Embedded Web Server. You can set up personal folders and workflow scanning templates in the Embedded Web Server. For details, refer to the *User Guide*.



Note the printer IP address on the touch screen. If the IP Address does not appear in the top of the touch screen, press Home, touch Device > About then scroll to check the IP Address.



In a Web browser, type the printer IP address, then press **Enter** or **Return**.



Click the **Scan** tab.

4



Select the **Default Public Folder**, then find your scan in the list. To download the scan, click **Go**.

To refresh the list, click **Update View**.

To save the file to your computer, select **Download**.

To print the saved file again, select **Reprint**.

To permanently remove the stored job, select **Delete**.

To open a directory, select **Open**.

Faxing

You can send a fax in one of four ways:

- **Fax** scans the document then sends it directly to a fax machine.
- **Server Fax** scans the document then sends it to a fax server, which transmits the document to a fax machine.
- **Internet Fax** scans the document then emails it to a recipient.
- **LAN Fax** sends the current print job as a fax.

For details, refer to the *User Guide*. For details about LAN Fax, refer to the print driver software. For details about fax setup and advanced settings, refer to the *System Administrator Guide*.

1



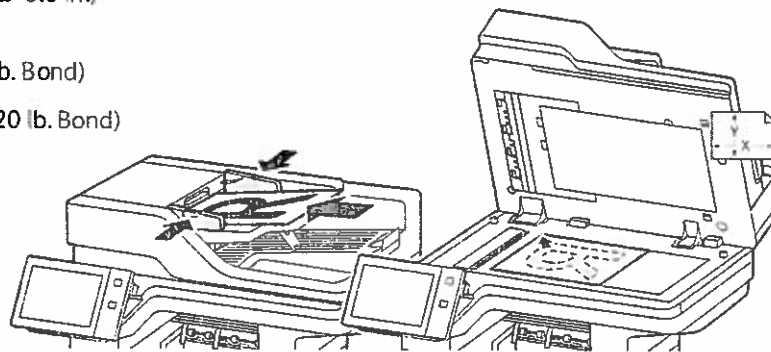
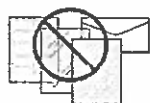
X: 127–356 mm (4.88–14 in.)
Y: 76–216 mm (2–8.5 in.)



52–120 g/m²
(14 lb. Text–32 lb. Bond)



≤100 (75 g/m², 20 lb. Bond)



X: 25–355.6mm (.98–14 in.)
Y: 25–215.9 mm (.98–8.5 in.)

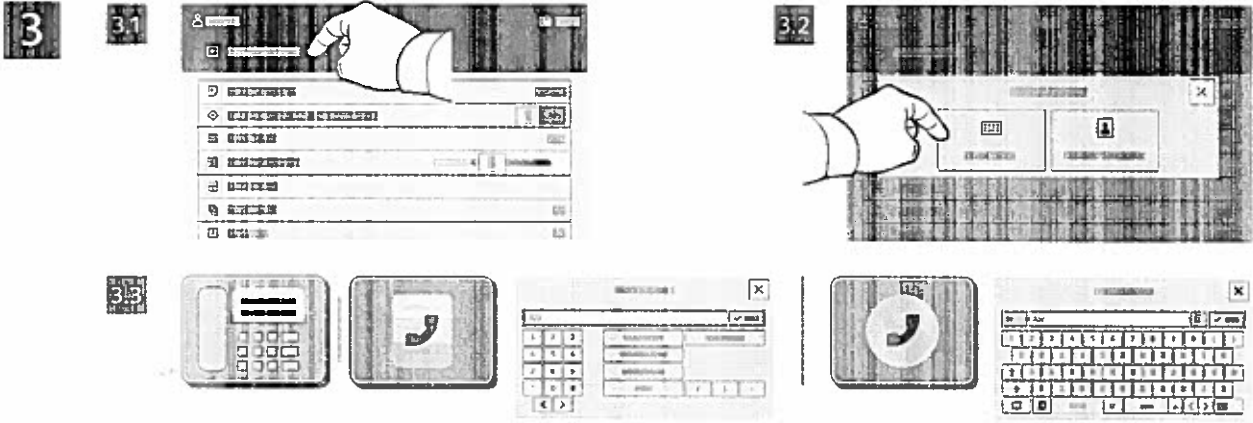
Load the original documents.

2



To send the fax to a fax machine, press **Home**, then touch **Fax** or **Server Fax**.

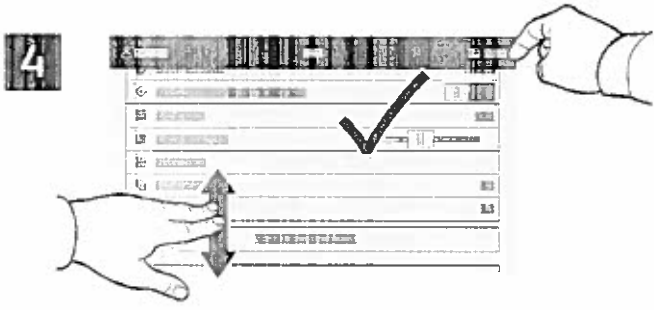
To send the fax as an email attachment, touch **Home**, then touch **Internet Fax**.




For fax numbers, touch **Manual Entry**, then enter the fax number using the touch screen alphanumeric keys and special characters. Touch **Add**. To add more fax numbers to the list, touch **Add Recipient**.

For Internet Fax email addresses, touch **Manual Entry**, then enter the email address using the touch screen keypad. Touch **Add**. To add more email addresses to the list, touch **Add Recipient**.

To select saved numbers, use the Device Address Book or Favorites. To select stored fax locations, use the Mailbox or Polling.



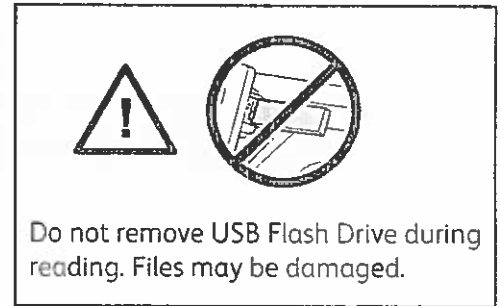
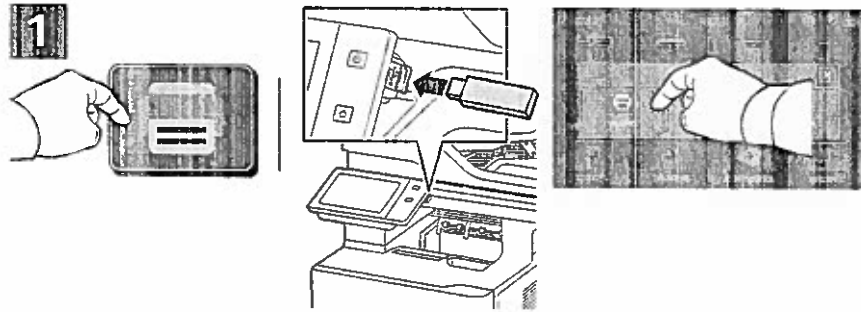


Note: Settings from previous users remain onscreen for a short time. To restore the default settings in an app, scroll to the bottom of the feature list, then touch **Reset**.

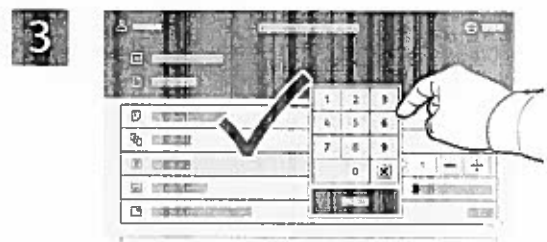
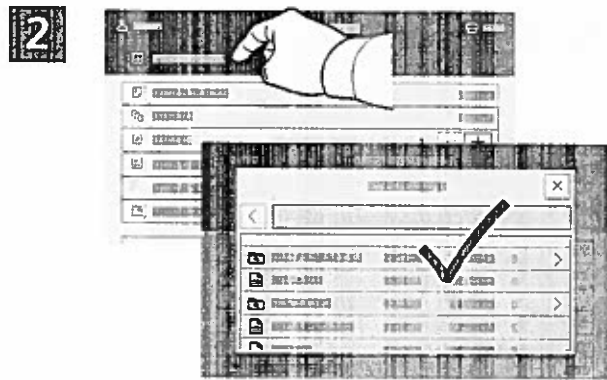
Change the settings as needed, then touch **Send**.

Printing from a USB Flash Drive

You can print .pdf, .tiff, .ps, .xps and other files types directly from a USB Flash Drive. For more information, refer to the *User Guide*.

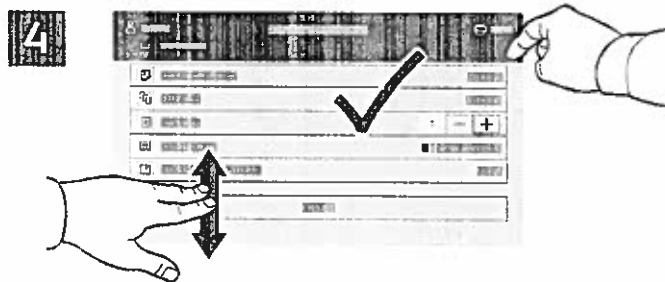


Touch **Print From** or insert your USB Flash Drive, then choose **Print From USB**.

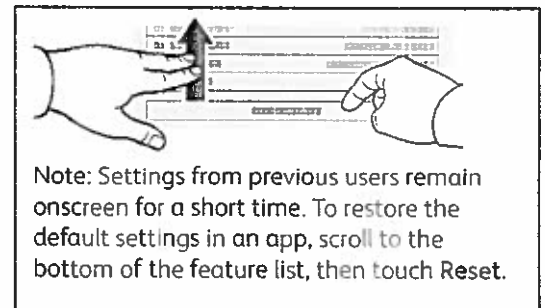


To select the number of copies, touch the plus sign (+) or the minus sign (-). For larger numbers, touch **Quantity** then enter a number.

Touch **Add Document**, then navigate to your files and select them.



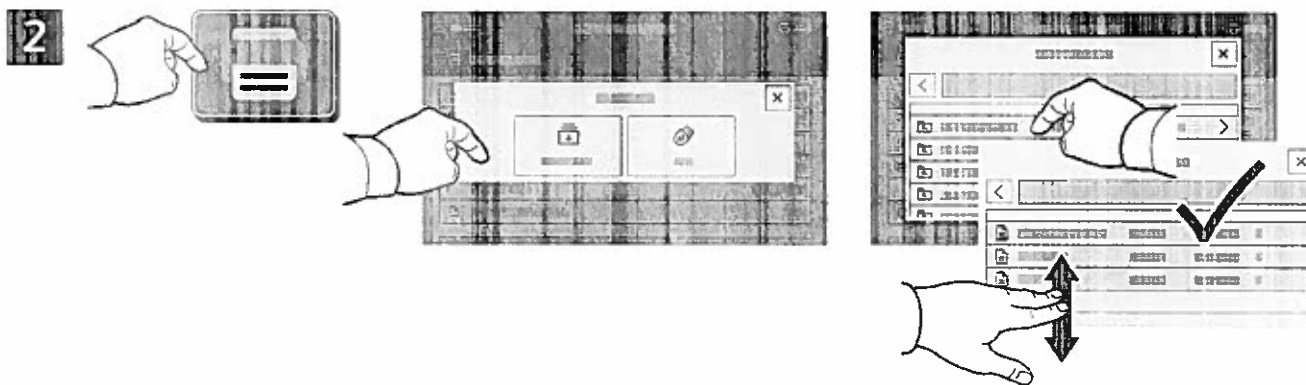
Select settings as needed, then touch **Print**.



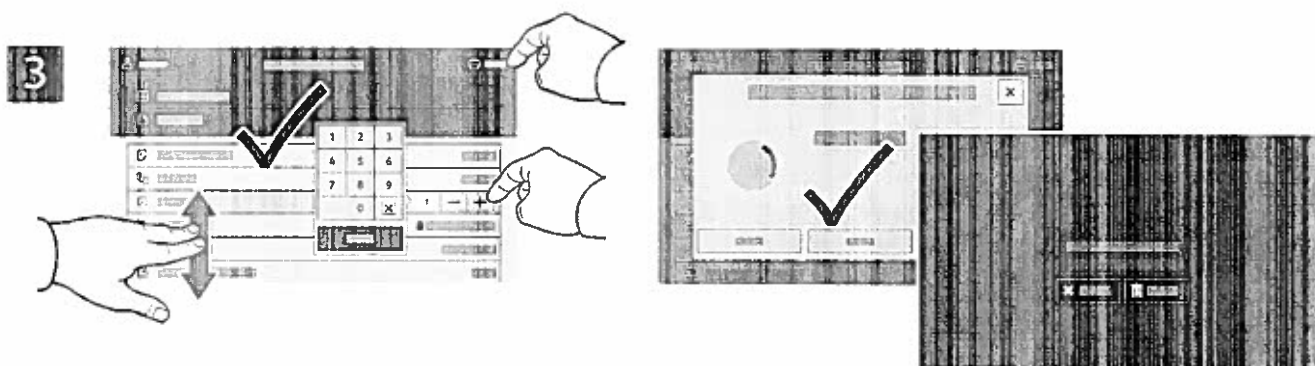
Printing Jobs Stored on the Printer



You can send a print job to save to the printer, then select the job from the printer control panel to print at a later time. Jobs can be saved in the public folder or be password protected. In the Xerox® printer driver, select **Properties** (Windows) or **Xerox Features** (Mac OS), then **Job Type**. Select **Saved Job** or **Secure Print**. For Secure Print, type a passcode. Click **OK** and print the job.



Touch **Print From** then touch **Saved Jobs**. Select the **Default Public Folder** then select your print job.



Select settings from the list. To select the number of copies, touch the plus sign (+) or the minus sign (-). For larger numbers, touch **Quantity** then enter a number. Touch **Print**. To delete the job, in the printing screen and confirmation screen, touch **Delete**.

Troubleshooting Print Quality

Your Xerox® Versalink® B625 Multifunction Printer is designed to produce high-quality prints consistently. If you observe print-quality problems, use the information on these pages to troubleshoot the problems. For detailed online support information, go to www.xerox.com/office/support.

CAUTION: The Xerox® warranty, Service Agreement, or Total Satisfaction Guarantee does not cover damage caused by using unsupported paper, transparencies, or other specialty media. The Total Satisfaction Guarantee is available in the United States and Canada. Coverage can vary outside of these areas. For details, contact your local representative.

Paper Type

CAUTION: If you change the type of paper in the tray, change the paper type at the control panel to match the paper in the tray. If you fail to change the paper type, it can cause print-quality problems and damage the fuser.

For the best results, only use recommended Xerox® paper and media. Xerox® paper and media are guaranteed to produce excellent results on your Xerox® Versalink® B625 Multifunction Printer. To order Xerox® paper and media, go to www.xerox.com/office/supplies.

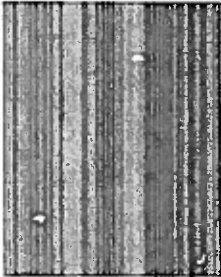
For a complete list of recommended paper for your printer, go to:

- North America: www.xerox.com/rmlna
- Europe: www.xerox.com/rmleu

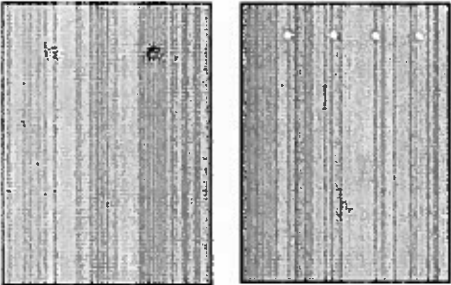
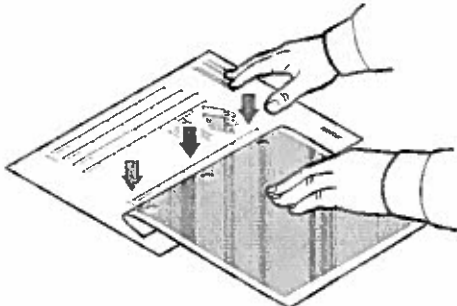
Solving Print-Quality Problems

Use the following tables to find specific solutions to print-quality problems.

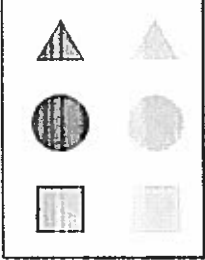
Solving Print-Quality Problems

Problem	Solution
<p data-bbox="159 247 373 275">Incomplete Fusing</p> <p data-bbox="159 285 651 344">Toner appears to be missing from the print, or rubs off easily.</p> 	<ol style="list-style-type: none"><li data-bbox="711 247 1474 306">1. Verify that the paper you are using is the correct type for the printer and is properly loaded. For a complete list of recommended paper for your printer, go to:<ul style="list-style-type: none"><li data-bbox="743 363 1211 390">– North America: www.xerox.com/rmlna<li data-bbox="743 401 1127 428">– Europe: www.xerox.com/rmleu<li data-bbox="711 443 1479 501">2. Verify that the paper type is selected on the control panel and in the print driver.<li data-bbox="711 516 1252 543">3. If the problem persists, do one of the following: Note: To change the size, type, or color of paper in a dedicated tray when the control panel is locked, log in as the system administrator.<ol style="list-style-type: none"><li data-bbox="743 621 1154 648">a. For trays that are set to Dedicated:<ol style="list-style-type: none"><li data-bbox="781 663 1487 753">b. At the control panel, touch Log In. Enter system administrator login information, then touch Enter. For details, refer to the <i>System Administrator Guide</i>.<li data-bbox="781 768 1500 858">c. Touch Device > Tools > Device Settings > Paper Management > Tray Settings. Select the tray, touch Edit, then change the paper type.<li data-bbox="743 873 1214 900">d. For trays that are set to Fully Adjustable:<ol style="list-style-type: none"><li data-bbox="781 915 1393 942">e. Paper Trays: Open, then close the selected paper tray.<li data-bbox="781 957 1317 984">f. Bypass Tray : Remove, then reinsert the paper.The control panel prompts you to confirm or change the paper type.<ul style="list-style-type: none"><li data-bbox="781 1031 1487 1058">• At the touch screen, touch Type, then do one of the following:<ul style="list-style-type: none"><li data-bbox="829 1073 1414 1100">• Select the correct paper type, then touch Confirm.<li data-bbox="829 1115 1500 1142">• Select the next heavier type of paper, then touch Confirm.Note: Paper types from lightest to heaviest are:<ul style="list-style-type: none"><li data-bbox="781 1188 1406 1247">• For uncoated paper: Plain, Lightweight Cardstock, and Cardstock.

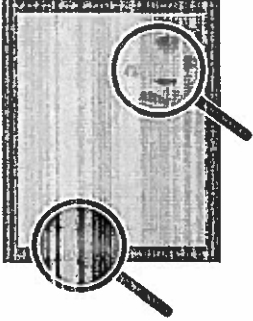
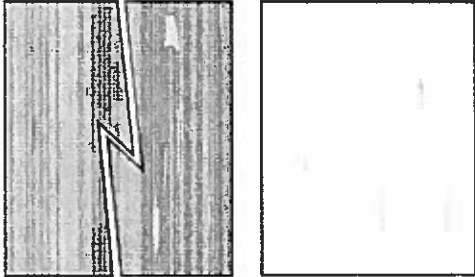
Solving Print-Quality Problems (continued)

Problem	Solution
<p data-bbox="159 252 365 283">Repeating Defects</p> <p data-bbox="159 294 625 409">Spots or lines appear at regular intervals on the page in the direction that the paper moves through the printer or in non-printed areas.</p> <div data-bbox="170 420 617 703"></div>	<ol data-bbox="706 252 1461 451" style="list-style-type: none">1. At the control panel, touch Device > Tools > Troubleshooting > Support Pages > Repeating Defects Page > Print. The Repeating Defects Page prints with instructions for identifying defective units.2. To correct the problem, replace items identified on the Repeating Defects Page. <div data-bbox="747 462 1201 766"></div> <ol data-bbox="706 787 1502 1155" style="list-style-type: none">3. If you replace a supply, reset the counter:<ol data-bbox="747 829 1502 1155" style="list-style-type: none">a. At the control panel, touch Log In. Enter system administrator login information, then touch Enter. For details, refer to the <i>System Administrator Guide</i>.b. Touch Device > Tools > Device Settings.c. Scroll, then touch Supplies > Supply Counter Reset.d. Touch the replaced Supply.e. Touch Reset Counter.f. To close the pop-up window, touch X, touch admin, then select Log Out.

Solving Print-Quality Problems (continued)

Problem	Solution
<p>Offset Image</p> <p>The most common offset is toner that appears to be reprinted on the page and placed about 95 mm (3.75 in.) across the page in the direction that the paper moves through the printer.</p> <p>Note: For a different distance, use the Repeating Defects Page to identify the cause.</p> 	<ol style="list-style-type: none"> Verify that the paper you are using is the correct paper type for the printer and is properly loaded. For a complete list of recommended paper for your printer, go to: <ul style="list-style-type: none"> North America: www.xerox.com/rmlna Europe: www.xerox.com/rmleu Verify that the paper type is selected on the control panel and in the print driver. Note: To change the size, type, or color of paper in a dedicated tray when the control panel is locked, log in as the system administrator. If the problem persists, do one of the following: Note: To change the size, type, or color of paper in a dedicated tray when the control panel is locked, log in as the system administrator. <ol style="list-style-type: none"> For trays that are set to Dedicated: <ol style="list-style-type: none"> At the control panel, touch Log In. Enter system administrator login information, then touch Enter. For details, refer to the <i>System Administrator Guide</i>. Touch Device > Tools > Device Settings > Paper Management > Tray Settings. Select the tray, touch Edit, then change the paper type. For trays that are set to Fully Adjustable: <ol style="list-style-type: none"> Paper Trays: Open, then close the selected paper tray. Bypass Tray: Remove, then reinsert the paper. <p>The control panel prompts you to confirm or change the paper type.</p> <ul style="list-style-type: none"> At the touch screen, touch Type, then do one of the following: <ul style="list-style-type: none"> Select the correct paper type, then touch Confirm. Select the next heavier type of paper, then touch Confirm. <p>Note: Paper types from lightest to heaviest are:</p> <ul style="list-style-type: none"> For uncoated paper: Plain, Lightweight Cardstock, and Cardstock. To identify the cause, use the Repeating Defects Page. For details, refer to the previous page.

Solving Print-Quality Problems (continued)

Problem	Solution
<p>Heavy Coverage Appears Mottled or Blotchy Blacks Appear Blue</p> 	<ol style="list-style-type: none"> 1. Verify that the paper you are using is the correct type for the printer and is properly loaded. For a complete list of recommended paper for your printer, go to: <ul style="list-style-type: none"> – North America: www.xerox.com/rmlna – Europe: www.xerox.com/rmleu 2. Verify that the paper type is selected on the control panel and in the print driver. <p>Note: If the problem continues, call for service.</p>
<p>Gray Tones Too Light or Too Dark Gray tones appear faded or too dark on print or copy.</p>	<ol style="list-style-type: none"> 1. Verify that the paper you are using is the correct type for the printer and is properly loaded. For a complete list of recommended paper for your printer, go to: <ul style="list-style-type: none"> – North America: www.xerox.com/rmlna – Europe: www.xerox.com/rmleu 2. Verify that the paper type is selected on the control panel and in the print driver. 3. Adjust the lightness settings in the Copy settings or the print driver. For information about changing the Lightness setting in the PostScript print driver for your operating system, refer to the <i>Printing</i> chapter of the <i>User Guide</i>.
<p>Lines, Smudges, or Streaks Dark or light marks appear on the page in all tones or non-printed areas.</p> 	<ol style="list-style-type: none"> 1. Verify that the paper you are using is the correct type for the printer and is properly loaded. For a complete list of recommended paper for your printer, go to: <ul style="list-style-type: none"> – North America: www.xerox.com/rmlna – Europe: www.xerox.com/rmleu 2. Verify that the paper type is selected on the control panel and in the print driver. 3. To identify the cause, refer to the Repeating Defects Page that prints with <i>Troubleshooting Print Quality Page</i>. At the control panel, touch Device > Tools > Troubleshooting > Support Pages > Repeating Defects Page > Print. 4. To correct the problem, replace items identified on the Repeating Defects Page.

Print-Quality Settings

The Windows PostScript print driver and the Macintosh print drivers provide the highest print-quality modes: You can change these settings in the print driver. Select the setting that is best suited for your print job.

Print-Quality Mode

- **Enhanced mode** is the general-purpose mode for crisp, smooth-toned prints. Enhanced mode balances speed with quality.
- **High Resolution mode** is a high-quality mode that creates smooth-toned prints with fine lines and detail. High Resolution mode balances quality over speed.
- **Toner Saver mode** reduces the amount of toner used for print jobs and is useful for draft-quality output. Print quality is slightly lower than using Standard mode.

Image Options

Image options controls how the printer uses lightness and contrast to produce your document. The Windows PostScript print driver and the Macintosh print drivers provide the widest range of controls on the Image Options tab.

- To locate Image Options in Windows, in the print driver, click the **Image Options** tab.
- To locate Image Options on Macintosh, in the Print window, in the print options list, click **Xerox Features**. Within Xerox Features, in the options list, click **Image Options**.

