



**Protocolos (cont.)**

<b>Bonjour:</b>	
Nombre de la impresora Bonjour:	Xerox VersaLink B620 Printer (FE:F6:79)
<b>HTTP:</b>	Activado
Número del puerto:	80
Forzar el tráfico en la conexión segura (...)	Sí
Número de puerto HTTP protegido:	443
Servidor proxy:	Automático
Dirección de servidor proxy:	0.0.0.0:8080
IPP	Activado
Modo IPP protegido:	IPP e IPPS segura
Ruta de red IPP:	http://10.61.16.207:631
<b>SNMP</b>	
SNMP v1/v2:	Activado
SNMP v3:	Desactivada
<b>LPR/LPD:</b>	
Número del puerto:	Activado
Cambio de PDL:	515
Sustituir portada PDL:	Desactivada
<b>Impresión IP sin procesar:</b>	
Número de puerto 1:	Activado
Bidireccional:	Desactivada
Fin de espera de trabajo:	9100
Cambio de PDL:	Desactivada
<b>LDAP</b>	
Servidor LDAP 1 - Nombre descriptivo:	
Servidor LDAP 1 - Dirección LDAP pri...	0.0.0.0:389
Servidor LDAP 1 - Dirección LDAP alterna...	0.0.0.0:389
Servidor LDAP 1 - Raíz de directorio de b...	
Servidor LDAP 1 - Conexión segura (L...	Desactivada
Servidor LDAP 1 - Validar certificado del ...	Desactivada
<b>SMTP</b>	
Servidor SMTP:	0.0.0.0:25
Cifrado de la conexión (TLS):	Sin cifrado
Validar el certificado del servidor ...	
Tamaño de mensaje máximo (KB):	10240
Número de fragmentos:	1
Tamaño de trabajo total (KB):	300000
Límite de separación de trabajo:	Límite de página
Identidad para e-mails automáticos:	Ninguno
<b>POP3</b>	
Servidor POP3:	0.0.0.0:110
Conexión segura (TLS) POP3:	Desactivada
Dirección de e-mail:	
Validar el certificado del servidor ...	
Recepción de correo electrónico mediante...	Desactivada
Enviar confirmación a petición:	Activado
Portada correo elec.entrante:	Activado
<b>NTP:</b>	
Servidor principal:	Activado
Servidor alternativo:	0.0.0.0:123
	0.0.0.0:123
<b>SLP:</b>	
<b>Ciente de FTP:</b>	Desactivada
Modo cliente de FTP:	Activado
	Pasivo
<b>Servicios web en el dispositivo:</b>	
Detección de WS:	Activado
Multidifusión de detección de WS:	Activado
Impresión de WS:	Activado
<b>Servicios web</b>	
Gestión del certificado digital y configura...	Activado
Registro de servicio extensible:	Activado
Límites de trabajos:	Activado
Extensión de gestión de trabajos:	Activado
Configuración del dispositivo:	Activado
Datos de sesión:	Activado
Configuración de la interfaz del usu...	Activado
Configuración de Proxy de EIP:	Activado
Xerox Secure Access:	Desactivada
Configuración de SNMP de EIP:	Activado
Envío de impresión:	Activado
Acceso de almacenamiento masivo:	Activado
Acceso de lector de tarjetas:	Activado
Configuración de autenticación y contabil...	Activado
Exportar registro de auditoría:	Activado
Control integrado Trellix:	Activado

**Aplicaciones**

**Imprimiendo**

Portada:	Activado
Sistema/Iniciar trabajo:	Desactivada
Eliminar trabajos retenidos después de:	3 Day(s) 0 Hour(s) 0 Minute(s)
Hojas de errores:	Activado
Sustitución del papel:	Activado
Prioridad de bandejas:	1,2,3,4,5
Copias prefijadas:	1
Tipo de trabajo prefijado:	Impresión de prueba
Tamaño prefijado (papel):	x=210mm, y=297mm
Color de papel prefijado:	Blanco
Impresión a 2 caras prefijada:	A 2 caras
Bandeja de salida prefijada:	Bandeja central
Color de salida prefijada:	Blanco y negro
Juegos clasificados prefijados:	Activado
Grapado prefijado:	Sin grapar
Desplazamiento entre trabajos:	Sin desplazar entre trabajos
<b>Modo de marcado de archivo</b>	Desactivado
<b>PostScript</b>	Instalado
Nivel:	3
Versión:	3021.101
Calidad de imagen:	Mejorado
<b>PCL</b>	
Versión:	6
Espaciado:	10.00
Tamaño en puntos:	12.00
Nombre de fuente:	Courier
Líneas por página:	64
<b>Tablas de colores personalizados</b>	Activado
Etiqueta:	No instalado
<b>Imprimir desde:</b>	Activado
Trabajos guardados para reimpresión:	Activado
Imprimir desde USB:	Activado
Servicios en la nube:	Desactivada

**Contabilidad**

Modo de contabilidad: Ninguno  
 Contabilidad de red: Desactivada

**Seguridad**

**Configuración de autenticación**

**Autenticación de interfaz del dispos...** Localmente en el dispositivo  
 Particular: Sin bloquear  
 Ruta a trabajos: Sin bloquear  
 Ruta de la impresora: Sin bloquear  
**Autenticación del sitio web del disp...** Localmente en el dispositivo  
 Autorización: Localmente en el dispositivo

**Servidor de autenticación:**

Dominio principal de Kerberos: Kerberos  
 Dirección principal de Kerberos: 0.0.0.0:88  
 Dominio alternativo 1 de Kerberos:  
 Dirección alternativa 1 de Kerberos: 0.0.0.0:88  
 Dominio NT SMB:  
 Dominio NT SMB alternativo 1:  
 Servidor de controlador de tarjeta intelige... 0.0.0.0:443  
 Dominio de controlador de tarjeta in...  
 URL OCSP de tarjeta inteligente:  
 Norma de actualización del lector de de... Activado  
 Versión de firmware del lector de ta...

**Xerox Secure Access:**

Servidor Secure Access: Desactivada  
 Ruta de Secure Access: 0.0.0.0:443

**Registro de auditoría:**

Activado

**Seguridad IP (IPsec):**

Desactivada

**Filtrado IP:**

Desactivada

**Certificados de seguridad**

Certificado del dispositivo: Firmado  
 Certificados raíz instalados: 54

**802.1x:**

Desactivada

**Eliminación de datos del trabajo:**

Programado: Desactivada  
 Frecuencia programada:

**FIPS 140-3:**

Desactivada

**TLS:**

Hash TLS: TLS 1.2 y TLS 1.3  
 SHA-1, SHA-256 y superior

**Control integrado Trellix:**

Seguridad de mejorada

**Configuración de servicio extensible**

Navegador de tercera generación: X3G\_3.24.23\_2.40.5\_012\_01.00.00  
 Versión de widget: v1.3.17 c8 20140613  
 Versión de widget: v2.5.04 g9 20240123



## Uobičajeni korisnički podaci

Naziv uređaja:	Xerox VersaLink B620 Printer (FE:F6:79)
IP adresa:	10.61.16.207
Serijski broj uređaja:	5320705462
URL uređaja:	https://10.61.16.207
Datum aktivacije uređaja:	Apr 24, 2025 07:48:49
Ukupan broj otisaka:	4435

## Profil uređaja

Xerox oznake sredstva:	
Korisničke oznake sredstva:	
Telefonski broj za usluge:	
Broj tehničke podrške za korisnike:	
Broj telefona za potrošni materijal:	
Administrator sustava:	Nije postavljeno
Lokacija uređaja:	Lokacija uređaja nije postavljena

## Upravlja

Primarni MB poslu itelj:

## Hardver uređaja

Ploča stranog sučelja:	nije prisutno
Veličina RAM-a uređaja:	1984 MB
Veličina pohrane uređaja:	korišteno=2745MB/ukupno=13925MB (eMMC)
Veličina memorije EPC:	187 MB
Komplet za produktivnost:	Nije instalirano
Vrsta finišera:	Jednostavna izlazna ladica
Finišer s probijačem:	Ništa
Mapa finišera:	nije prisutno

## Opće postavke

Daljinjske usluge:	Omogućeno
Udaljeno preuzimanje softvera:	Omogućeno
Prijenos udaljenih usluga Vrijeme:	02:00
Xerox Workplace Cloud	Omogućeno
Usporenja e-pošte:	Onemogućeno
Paket usluga:	Prodano
Zemljopisno područje:	nepoznato
Poruk GMT:	00:00
Instalacija kloniranja	Dopušteno (samo šifrirane datoteke)
Dijeljenje datoteka	Omogućeno
JB152	Bez gubitka

## Štedljivi način rada

Stanje dubokog mirovanja:	Omogućeno
Štedljivi način rada:	Zadatak aktiviran
Pametni senzor blizine	Nedostupno

## Pametni senzor blizine

Bluđenje na dolasku:

Mirovanje na odlasku:

## Verzije softvera

Softver uređaja:	122.027.005.11200
Verzija zakrpe:	Ništa
Mrežni upravljač:	122.027.11200
Finišer upravljačke ploče korisničkog sučelja:	6.2
Modul označavanja:	230.325
Finišer:	000.000.000

## Nadogradnje uređaja:

Zadnja uspješna nadogradnja:

## Ladice za medij

Ladica 1:	Obični, Bijela and A4 (210 x 297 mm)
Ladica 2:	Obični, Bijela and A4 (210 x 297 mm)
Ladica 3:	Obični, Bijela and A4 (210 x 297 mm)
Ladica 4:	Obični, Bijela and A4 (210 x 297 mm)
Zaobilazna ladica:	Obični, Bijela and A6 (105 x 148 mm)

## Instalirane opcije

PS:	Instalirano
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## Povezivost

## Mobilni tiskovni rada

Ispis AirPrint:	Omogućeno
Ispis putem usluge Mopria:	Omogućeno
Fizičke veze	
Postavke USB-a	
USB priključci tipa A	Sve omogućeno
USB priključak tipa B	Omogućeno
iĉano:	Omogućeno
MAC adresa Ethernet:	9c:93:4e:fe:f6:79
Brzina Ethernet / postavke dvostr:	automatski
Be iĉano:	Onemogućeno
Be iĉna MAC adresa:	
Naziv mre e (SSID):	
BSSID:	
Naĉin sigurnosti:	
Algoritam šifriranja:	
Status:	
Wi-Fi Direct:	Omogućeno
Be iĉni hardver:	Nije instalirano
Wi-Fi Protected Setup™ (WPS) naziv:	
Pristupna toĉka (SSID):	
Prikaz zaporke na zaslonu uređaja osjetlj...	
NFC:	Omogućeno
iBeacon (Bluetooth®) za otkrivanje znaĉa...	Omogućeno
Hardver za iBeacon:	Nije instalirano
Adresa Bluetooth uređaja:	
IP adresa uređaja iBeacon:	

## Protokoli

TCP/IPv4:	Omogućeno
IP adresa:	10.61.16.207
Maska podmre e:	255.255.255.0
Ruter/pristupnik:	10.61.16.1
Automatsko adresiranje:	DHCP
DHCP poslu itelj:	10.61.13.223
Kraj najma DHCP-a:	Thu May 1 10:06:49 2025
Emitiranje BOOTP:	Onemogućeno
Stanje samostalno dodijeljene adrese:	Omogućeno
Samostalno dodijeljena adresa:	
TCP/IPv6:	Omogućeno
Lokalna adresa na razini veze:	fe80::9e93:4eff:fefe:f679
Korištenje prefiksa usmjerivaĉa:	Omogućeno
Globalna adresa 1 bez stanja:	fd00:0:2:116:9e93:4eff:fefe:f679
Globalna adresa 2 bez stanja:	::
Ruĉna adresa:	
Adresiranje DHCP:	Koristi DHCP prema uputama usmjerivaĉa
Adresa DHCP:	
Zadani pristupnik:	fe80::8afc:5dff:fe75:e282
DUID (jedinstveni identifikator DHCP):	
Postavke DNS-a:	
Zatra eni naziv hosta:	XRX9C934EFEF679
Potvrđeni naziv hosta:	
Zatra eni naziv domene:	
Potvrđeni naziv domene:	
mDNS:	Omogućeno
Pokreni najam DHCP-a i registracije ...	Onemogućeno
Primarni DNS poslu itelj:	10.61.7.16
Preferiraj IPv6 DNS umjesto IPv4:	Omogućeno
Bonjour:	
Naziv Bonjour pisaĉa:	Xerox VersaLink B620 Printer (FE:F6:79)
HTTP:	Omogućeno
Zadavanje prometa putem sigurne veze (...)	Da
IPP	Omogućeno
SNMP	
SNMP v1/v2:	Omogućeno
SNMP v3:	Onemogućeno
LPR/LPD:	Omogućeno
Izravni ispis IP:	Omogućeno
LDAP	
LDAP poslu itelj 1, primarna LDAP ad...	0.0.0.389
LDAP poslu itelj 1, pretra ivanje korijen...	
LDAP poslu itelj 1, sigurna veza (LD...	Onemogućeno
LDAP poslu itelj 1, provjerite valjanost ce...	Onemogućeno
SMTP	
SMTP poslu itelj:	0.0.0.25
Šifriranje povezivanja (TLS):	Nema šifriranja
Provjera certifikata poslu itelja (T...	

## Protokoli (nast.)

POP3	
POP3 poslu itelj:	0.0.0.0:110
POP3 Sigurni veza (TLS):	Onemogućeno
POP3 Provjera certifikata poslu itelja:	
Adresa e-pošte:	
NTP:	Omogućeno
FTP klijent:	Omogućeno
Način rada FTP klijenta:	Neaktivno
Web usluge za uređaje:	Omogućeno

## Aplikacije

## Ispisivanje

Oglasna stranica:	Omogućeno
Listovi s pogreškama:	Omogućeno
Zamjena papira:	Omogućeno
Prioritet ladica:	1,2,3,4,5
Način označavanja arhive	Isključeno
PostScript	Instalirano
Razina:	3
Verzija:	3021.101
PCL	
Verzija:	6
Naziv fonta:	Courier
Priлагоđene tablice boja	Omogućeno
Oznaka:	Nije instalirano
Ispis s:	Omogućeno
Spremljeni zadaci za ponovni ispis:	Omogućeno
Ispis s USB-a:	Omogućeno
Usluge u oblaku:	Onemogućeno

## Računovodstvo

Način računovodstva:	Ništa
Mrežno računovodstvo:	Onemogućeno

## Sigurnost

## Konfiguracija provjere autentičnosti

Provjera autentičnosti UI na uređaju:	Lokalno na uređaju
Početni zaslon:	Otključano
Putanja zadataka:	Otključano
Putanja pisača:	Otključano
Provjera autentičnosti uređaja na web mje...	Lokalno na uređaju
Autorizacija:	Lokalno na uređaju

## Poslu itelj za provjeru autentičnosti:

Kerberos

## Xerox zaštićeni pristup:

Onemogućeno

## Zapis za reviziju:

Omogućeno

## Sig. IP:

Onemogućeno

## Filtriranje IP:

Onemogućeno

## Sigurnosni certifikati

Potpisano

54

## 802.1x:

Onemogućeno

## Uklanjanje podataka o zadatku:

Onemogućeno

Onemogućeno

## FIPS 140-3:

Onemogućeno

## TLS

TLS 1.2 i TLS 1.3

SHA-1, SHA-256 i noviji

## Trellix Embedded Control:

Poboljšana sigurnost

## Uobičajeni korisnički podaci

Naziv uređaja: Xerox VersaLink B620 Printer (FE:F6:79)  
 IP adresa: 10.61.16.207  
 Serijski broj uređaja: 5320705462  
 URL uređaja: https://10.61.16.207  
 Datum aktivacije uređaja: Apr 24, 2025 07:48:49  
 Ukupan broj otisaka: 4435

## Profil uređaja

Xerox oznake sredstva:  
 Korisničke oznake sredstva:  
 Telefonski broj za usluge:  
 Broj tehničke podrške za korisnike:  
 Broj telefona za potrošni materijal:  
 Administrator sustava:  
 Lokacija uređaja: Nije postavljeno  
 Lokacija uređaja nije postavljena

## Upravlja

Primarni MB poslu itelj:

## Hardver uređaja

Ploča stranog sučelja: nije prisutno  
 Veličina RAM-a uređaja: 1984 MB  
 Veličina pohrane uređaja: korišteno=2745MB/ukupno=13925MB (eMMC)  
 Veličina memorije EPC: 187 MB  
 Komplet za produktivnost: Nije instalirano  
 Vrsta finišera: Jednostavna izlazna ladica  
 Finišer s probijačem: Ništa  
 Mapa finišera: nije prisutno

## Opće postavke

Daljninske usluge: Omogućeno  
 Udaljeno preuzimanje softvera: Omogućeno  
 Prijenos udaljenih usluga Vrijeme: 02:00  
 Xerox Workplace Cloud: Omogućeno  
 Upozorenja e-pošte: Onemogućeno  
 Paket usluga: Prodano  
 Zemljopisno područje: nepoznato  
 Izvješće konfig. pokretanja: Omogućeno  
 Poruk GMT: 00:00  
 Instalacija kloniranja: Dopusšteno (samo šifrirane datoteke)  
 Dopusiti slanje ispisa kloniranih dat...: Onemogućeno  
 Dijeljenje datoteka: Omogućeno  
 JBIG2: Bez gubitka

## Štedljivi način rada

Stanje dubokog mirovanja: Omogućeno  
 Štedljivi način rada: Zadatak aktiviran  
 Tajmer načina mirovanja: 120 minute  
 Auto isključivanje: Onemogućeno

## Verzije softvera

Softver uređaja: 122.027.005.11200  
 Verzija zakrpe: Ništa  
 Mr ni upravljač: 122.027.11200  
 Firmver upravljačke ploče korisničkog suč...: 6.2  
 Korisničko sučelje: 122.027.11200  
 Modul označavanja: 230.325  
 Finišer: 000.000.000  
 OS: 230.325  
 Nadogradnja softvera: 005.015  
 Nadogradnja softvera ALTBOOT: 005.015  
 Ladica 2: A16.47\_B2.3  
 Ladica 3: A16.47\_B2.3  
 Ladica 4: A16.47\_B2.3

## Nadogradnje uređaja:

Zadnja uspješna nadogradnja: Nije dopušteno  
 Zakazane auto nadogradnje: Onemogućeno  
 Vrijeme početka auto nadogradnje: Svakodnevno  
 Poslu itelj auto nadogradnje: 0.0.0.0:21

## Ladice za medij

Ladica 1: Obični, Bijela and A4 (210 x 297 mm)  
 Ladica 2: Obični, Bijela and A4 (210 x 297 mm)  
 Ladica 3: Obični, Bijela and A4 (210 x 297 mm)  
 Ladica 4: Obični, Bijela and A4 (210 x 297 mm)  
 Zaobilazna ladica: Obični, Bijela and A6 (105 x 148 mm)

## Povezivot

## Mobilni tijekovi rada

Ispis AirPrint: Omogućeno  
 Ispis putem usluge Mopria: Omogućeno  
 Univerzalni ispis: Onemogućeno  
 Status registracije univerzalnog isp...: Nije registrirano

## Fizičke veze

Postavke USB-a  
 USB priključci tipa A: Sve omogućeno  
 USB priključak tipa B: Omogućeno  
 iëano: Omogućeno  
 MAC adresa Ethernet: 9c:93:4e:fe:f6:79  
 Brzina Ethernet / postavke dvostr.: automatski  
 Be iëano: Onemogućeno  
 Be iëna MAC adresa:  
 Naziv mre e (SSID):  
 BSSID:  
 Način sigurnosti:  
 Algoritam šifriranja:  
 Status:

## Wi-Fi Direct:

Be iëni hardver: Omogućeno  
 Nije instalirano

Wi-Fi Protected Setup™ (WPS) naziv:  
 Metoda povezivanja:  
 Adresa podmre nag prefiksa:  
 Pristupna točka (SSID):  
 Prikaz zaporke na zaslonu uređaja osjetlj...

## NFC:

iBeacon (Bluetooth®) za otkrivanje znaëa...: Omogućeno  
 Hardver za iBeacon: Omogućeno  
 Nije instalirano  
 Adresa Bluetooth uređaja:  
 IP adresa uređaja iBeacon:

## Protokoli

## TCP/IPv4:

IP adresa: 10.61.16.207  
 Maska podmre e: 255.255.255.0  
 Ruter/pristupnik: 10.61.16.1  
 Automatsko adresiranje: DHCP  
 DHCP poslu itelj: 10.61.13.223  
 Kraj najma DHCP-a: Thu May 1 10:06:49 2025  
 Emitiranje BOOTP: Onemogućeno  
 Stanje samostalno dodijeljene adrese: Omogućeno  
 Samostalno dodijeljena adresa:

## TCP/IPv6:

Lokalna adresa na razini veze: Omogućeno  
 fe80::9e93:4eff:fe:f6:79  
 Koristenje prefiksa usmjerivaëa: Omogućeno  
 Globalna adresa 1 bez stanja: fd00:0:2:116:9e93:4eff:fe:f6:79  
 Globalna adresa 2 bez stanja: ::  
 Ruëna adresa:  
 Adresiranje DHCP: Koristi DHCP prema uputama usmjerivaëa  
 Adresa DHCP: fe80::8afc:5dff:fe:75:e282  
 Zadani pristupnik:  
 DUID (jedinostveni identifikator DHCP):

## Postavke DNS-a:

Zatra eni naziv hosta: XR9C934EFEF679  
 Potvrđeni naziv hosta:  
 Zatra eni naziv domene:  
 Potvrđeni naziv domene:  
 mDNS: Omogućeno  
 Pokreni najam DHCP-a i registracije ...: Onemogućeno  
 Primarni DNS poslu itelj: 10.61.7.16  
 Zamjenski DNS poslu itelj 1: 10.61.10.6  
 Zamjenski DNS poslu itelj 2: 10.61.7.15  
 Stanka povezivanja DNS-a: 5  
 Pridru ivanje domene uređaja: Omogućeno  
 Pridru ivanje nadređene domene: Onemogućeno  
 Popis pretra ivanja domene DNS: XEROXQA.COM.  
 Preferiraj IPv6 DNS umjesto IPv4: Omogućeno

## Instalirane opcije

PS: Instalirano

## Protokoli (nast.)

<b>Bonjour:</b>	
Naziv Bonjour pisača:	Xerox VersaLink B620 Printer (FE:F6:79)
<b>HTTP:</b>	
Broj priključka:	Omogućeno
Broj priključka:	80
Zadavanje prometa putem sigurne veze (...):	Da
Broj sigurnog HTTP priključka:	443
Proxy poslu itelj:	Automatski
Adresa proxy poslu itelja:	0.0.0.0:8080
IPP	Omogućeno
Način sigurnog IPP-ja:	IPP i sigurni IPPS
IPP mre ni put:	http://10.61.16.207:631
<b>SNMP</b>	
SNMP v1/v2:	Omogućeno
SNMP v3:	Onemogućeno
<b>LDAP/LPD:</b>	
Broj priključka:	Omogućeno
Prebacivanje PDL-a:	Onemogućeno
PDL zamjena oglasa:	Onemogućeno
<b>Izvorni ispis IP:</b>	
Broj priključka 1:	Omogućeno
Dvosmjerno:	9100
Stanka na kraju zadatka:	Onemogućeno
Prebacivanje PDL-a:	300
<b>LDAP</b>	
LDAP poslu itelj 1, prilagođeni naziv:	Onemogućeno
LDAP poslu itelj 1, primarna LDAP ad...:	0.0.0.0:389
LDAP poslu itelj 1, zamjenska LDAP a...:	0.0.0.0:389
LDAP poslu itelj 1, pretra ivanje korijen...:	Onemogućeno
LDAP poslu itelj 1, sigurna veza (LD...):	Onemogućeno
LDAP poslu itelj 1, provjerite valjanost cé...:	Onemogućeno
<b>SMTP</b>	
SMTP poslu itelj:	0.0.0.0:25
Šifriranje povezivanja (TLS):	Nema šifriranja
Provjera certifikata poslu itelja (T...):	Onemogućeno
Maks. veličina poruke (KB):	10240
Broj fragmenata:	1
Ukupna veličina posla (KB):	300000
Granica podjele posla:	Granica stranice
Podaci za auto e-poštu:	Ništa
<b>POP3</b>	
POP3 poslu itelj:	0.0.0.0:110
POP3 Sigurna veza (TLS):	Onemogućeno
Adresa e-pošte:	Onemogućeno
POP3 Provjera certifikata poslu itelja:	Onemogućeno
Primitak e-pošte putem POP3:	Omogućeno
Slanje potvrde na zahtjev:	Omogućeno
Naslovna stranica ulazne e-pošte:	Omogućeno
<b>NTP:</b>	
Primarni poslu itelj:	0.0.0.0:123
Alternativni poslu itelj:	0.0.0.0:123
<b>SLP:</b>	
FTP klijent:	Omogućeno
Način rada FTP klijenta:	Neaktivno
<b>Web usluge za uređaje:</b>	
WS otkrivanje:	Omogućeno
WS otkrivanje višesmjernog slanja:	Omogućeno
WS ispis:	Omogućeno
<b>Mre ne usluge</b>	
Upravljanje digitalnim certifikatima i konfi...:	Omogućeno
Registracija proširivih usluga:	Omogućeno
Ograničenja zadatka:	Omogućeno
Proširenje za upravljanje poslovima:	Omogućeno
Konfiguracija uređaja:	Omogućeno
Podaci sesije:	Omogućeno
Konfiguracija korisničkog sučelja:	Omogućeno
Konfiguracija EIP proxyja:	Omogućeno
Xerox zaštićeni pristup:	Onemogućeno
Konfiguracija SNMP-a EIP:	Omogućeno
Slanje ispisa:	Omogućeno
Pristup masovnoj pohrani:	Omogućeno
Pristup čitaču kartice:	Omogućeno
Konfiguracija provjere autentičnosti i rač...:	Omogućeno
Izvezi zapis za reviziju:	Omogućeno
Trellix Embedded Control:	Omogućeno

## Aplikacije

## Ispisivanje

Oglasna stranica:	Omogućeno
Sus/pokretanje posla:	Onemogućeno
Izbriši zadržane zadatke nakon:	3 Day(s) 0 Hour(s) 0 Minute(s)
Listovi s pogreškama:	Omogućeno
Zamjena papira:	Omogućeno
Prioritet ladica:	1,2,3,4,5
Zadane kopije:	1
Zadana vrsta zadatka:	Probni ispis
Zadana veličina papira:	x=210mm, y=297mm
Zadana boja papira:	Bijela
Zadani dvostrani ispis:	Dvostrano
Zadana izlazna ladica:	Središnja ladica
Zadana izlazna boja:	Crno-bijelo
Zadani poredani skupovi:	Omogućeno
Zadano spajanje:	Nema spajalice
Poravnavanje između zadataka:	Nema pomaka između zadataka
Način označavanja arhive	Isključeno
<b>PostScript</b>	
Razina:	3
Verzija:	3021.101
Kvaliteta slike:	Poboljšano
<b>PCL</b>	
Verzija:	6
Veličina razmaka:	10.00
Veličina točke:	12.00
Naziv fonta:	Courier
Redaka po stranici:	64
Prilagođene tablice boja	Omogućeno
Oznaka:	Nije instalirano
Ispis s:	Omogućeno
Spremljeni zadaci za ponovni ispis:	Omogućeno
Ispis s USB-a:	Omogućeno
Usluge u oblaku:	Omogućeno

**Raèunovodstvo**

Naèin raèunovodstva: Ništa  
 Mre no raèunovodstva: Onemoguæeno

**Sigurnost****Konfiguracija provjere autentiènosti**

Provjera autentiènosti UI na ureðaju: Lokalno na ureðaju  
 Poèetni zaslon: Otključano  
 Putanja zadatka: Otključano  
 Putanja pisaèa: Otključano  
 Provjera autentiènosti ureðaja na web mje... Lokalno na ureðaju  
 Autorizacija: Lokalno na ureðaju

**Poslu itelj za provjeru autentiènosti:**

Kerberos primarno podruèje: Kerberos  
 Kerberos primarna adresa: 0.0.0.0:88  
 Kerberos Alt 1 podruèje: Kerberos  
 Kerberos Alt 1 adresa: 0.0.0.0:88  
 SMB NT domena: SMB NT  
 SMB Alt 1 NT domena: SMB Alt 1 NT  
 Poslu itelj uprav. p. karticom: 0.0.0.0:443  
 Domena uprav. p. karticom: Kerberos  
 URL OCSP-a p. kartice: Kerberos  
 Pravila za nadogradnju èitaèa kartica: Omoguæeno  
 Verzija firmvera èitaèa kartica: Omoguæeno

**Xerox zaštiæeni pristup:**

Poslu itelj za sigurni pristup: Onemoguæeno  
 Putanja za sigurni pristup: 0.0.0.0:443

**Zapis za reviziju:**

Zapis za reviziju: Omoguæeno  
 Sig. IP: Onemoguæeno

**Filtiranje IP:**

Filtiranje IP: Onemoguæeno  
 Sigurnosni certifikati

**802.1x:**

Certifikat ureðaja: Potpisano  
 Instalirani korijenski certifikati: 54  
 802.1x: Onemoguæeno

**Uklanjanje podataka o zadatku:**

Zakazano: Onemoguæeno  
 Uèestalost zakazanog: Onemoguæeno

**FIPS 140-3:**

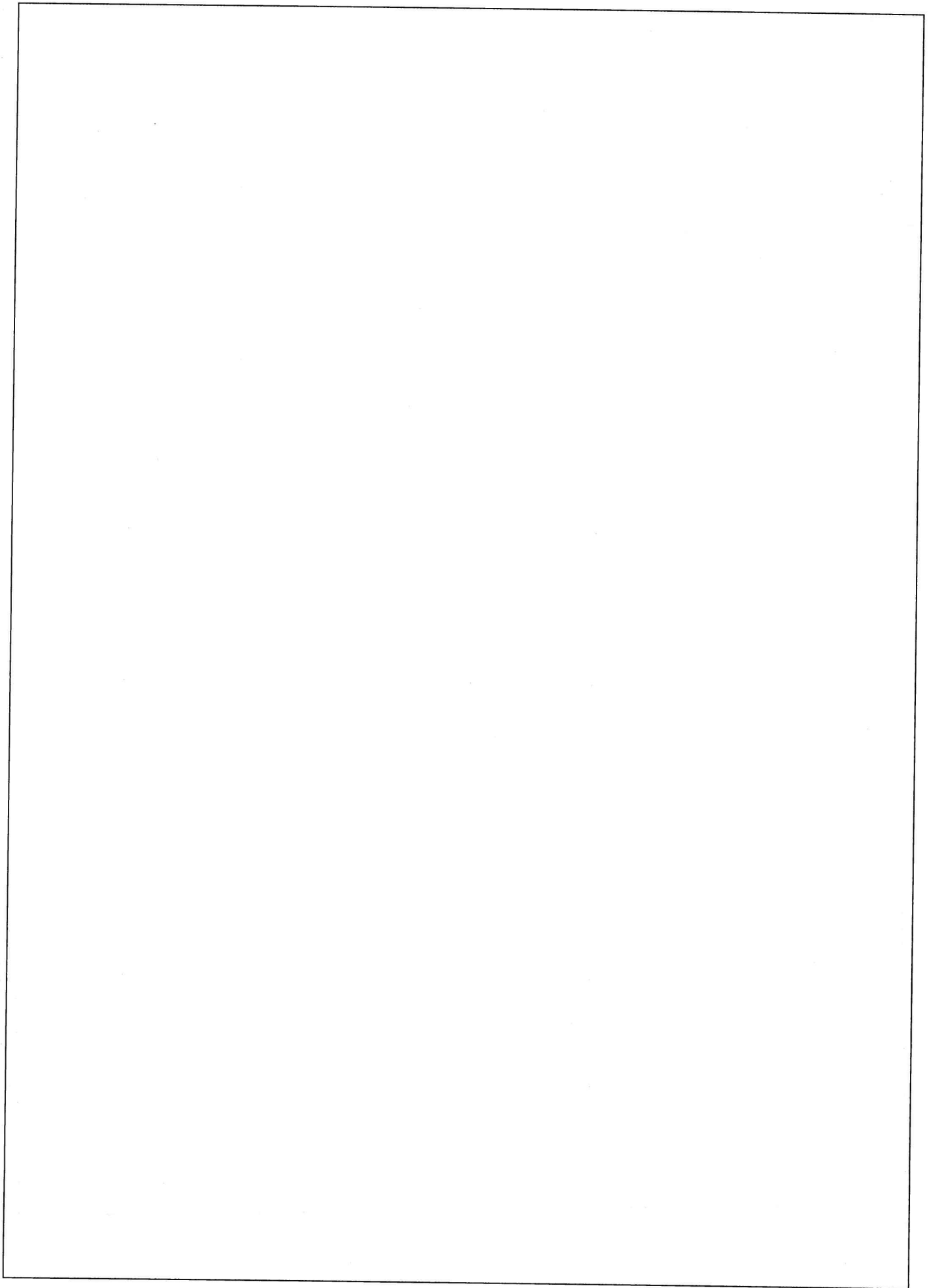
FIPS 140-3: Onemoguæeno  
 TLS

**TLS Hash:**

TLS Hash: TLS 1.2 i TLS 1.3  
 SHA-1, SHA-256 i noviji  
 Trelix Embedded Control: Poboljšana sigurnost

**Postavljanje proširivih usluga**

Preglednik treæe generacije: X3G\_3.24.23\_2.40.5\_012\_01.00.00  
 Verzija widgeta: v1.3.17 c8 20140613  
 Verzija widgeta: v2.5.04 g9 20240123



# Sa etak naplate

## Informacije o sustavu

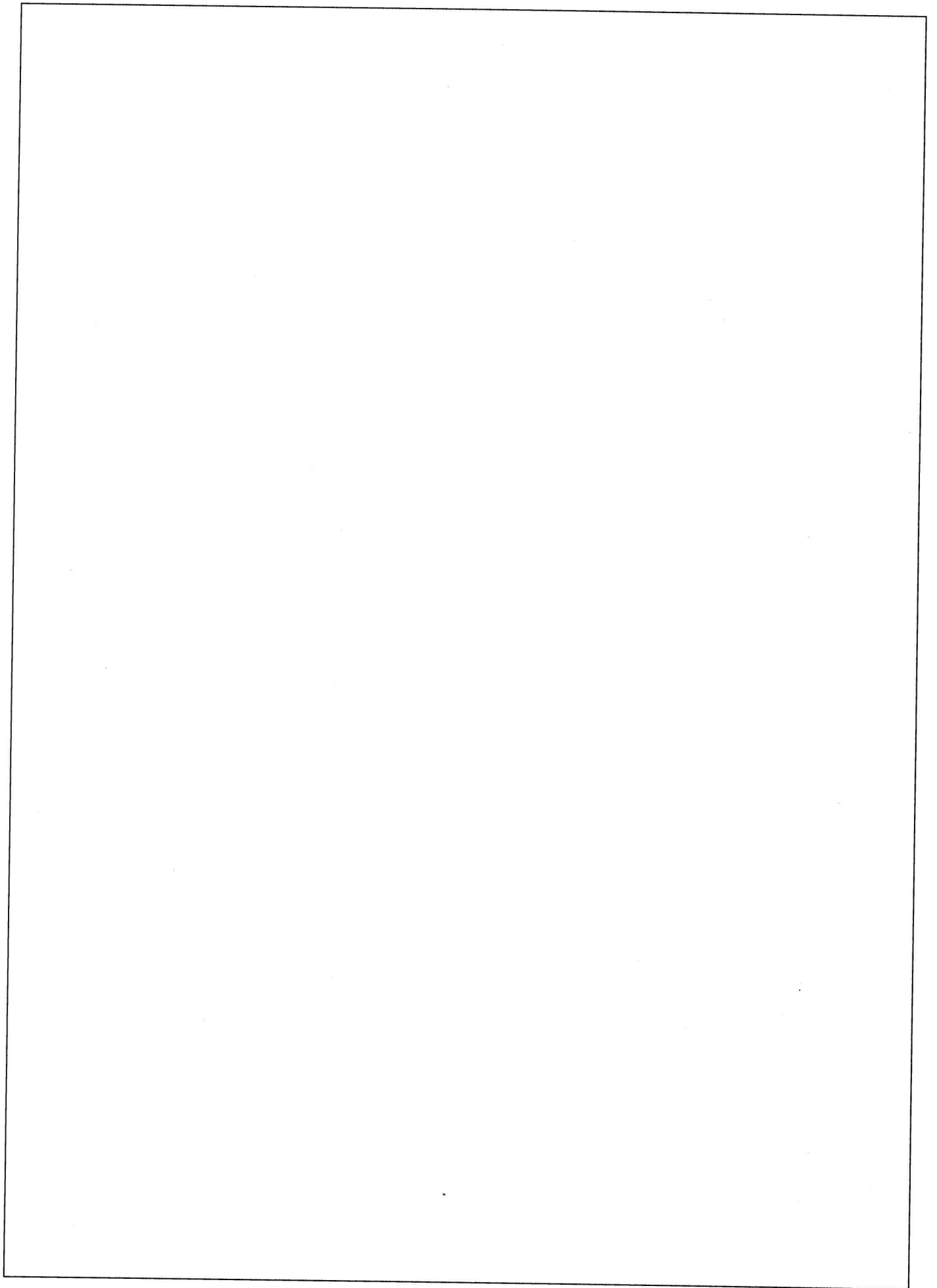
Naziv uređaja:	Xerox VersaLink B620 Printer (FE:F6:79)	<b>Verzije softvera</b>	
Serijski broj uređaja:	5320705462	Softver uređaja:	122.027.005.11200
Uključeni otisci:	70	Verzija zakrpe:	Ništa
		Mre ni kontroler:	122.027.11200
		Firmver upravljačke ploče korisničkog sučelja:	6.2
		Modul označavanja:	230.325
		Finišer:	000.000.000

## Mjerenja naplate

<b>Ispisi</b>		Obični papir:	3534
Otisci crnih ispisa:	4437	Uvezani papir:	10
		Prethodni ispis:	115
		Ostalo:	30

## Ukupan broj uređaja

Ukupan broj otisaka: 4437



## Uobičajeni korisnički podaci

Naziv uređaja: Xerox VersaLink B620 Printer (FE:F6:79)  
 IP adresa: 10.61.16.207  
 Serijski broj uređaja: 5320705462  
 URL uređaja: https://10.61.16.207  
 Datum aktivacije uređaja: Apr 24, 2025 07:48:49  
 Ukupan broj otisaka: 4441

## Profil uređaja

Xerox oznake sredstva:  
 Korisničke oznake sredstva:  
 Telefonski broj za usluge:  
 Broj tehničke podrške za korisnike:  
 Broj telefona za potrošni materijal:  
 Administrator sustava: Nije postavljeno  
 Lokacija uređaja: Lokacija uređaja nije postavljena

## Upravlja

Primarni MB poslu itelj:

## Hardver uređaja

Plaća stranog sučelja: nije prisutno  
 Veličina RAM-a uređaja: 1984 MB  
 Veličina pohrane uređaja: korišteno=2746MB/ukupno=13925MB (eMMC)  
 Veličina memorije EPC: 187 MB  
 Komplet za produktivnost: Nije instalirano  
 Vrsta finišera: Jednostavna izlazna ladica  
 Finišer s probijačem: Ništa  
 Mapa finišera: nije prisutno

## Opće postavke

Daljninske usluge: Omogućeno  
 Udaljeno preuzimanje softvera: Omogućeno  
 Prijenos udaljenih usluga Vrijeme: 02:00  
 Xerox Workplace Cloud: Omogućeno  
 Upozorenja e-pošte: Onemogućeno  
 Paket usluga: Prodano  
 Zemiopisno područje: nepoznato  
 Izveštaje konfig. pokretanja: Omogućeno  
 Poruk GMT: 00:00  
 Instalacija kloniranja: Dopušteno (samo šifrirane datoteke)  
 Dopusti slanje ispisa kloniranih dat...: Onemogućeno  
 Dijeljenje datoteka: Omogućeno  
 JBIG2: Bez gubitka

## Štedljivi način rada

Stanje dubokog mirovanja: Omogućeno  
 Štedljivi način rada: Zadatak aktiviran  
 Tajmer načina mirovanja: 120 minute  
 Auto isključivanje: Onemogućeno

## Verzije softvera

Softver uređaja: 122.027.005.11200  
 Verzija zakrpe: Ništa  
 Mre ni upravljač: 122.027.11200  
 Firmver upravljačke ploče korisničkog suč...: 6.2  
 Korisničko sučelje: 122.027.11200  
 Modul označavanja: 230.325  
 Finišer: 000.000.000  
 OS: 230.325  
 Nadogradnja softvera: 005.015  
 Nadogradnja softvera ALTBOOT: 005.015  
 Ladica 2: A16.47\_B2.3  
 Ladica 3: A16.47\_B2.3  
 Ladica 4: A16.47\_B2.3

## Nadogradnje uređaja:

Zadnja uspješna nadogradnja: Nije dopušteno  
 Zakazane auto nadogradnje: Onemogućeno  
 Vrijeme početka auto nadogradnje: Svakodneвно  
 Poslu itelj auto nadogradnje: 0.0.0.21

## Ladice za medij

Ladica 1: Obični, Bijela and A4 (210 x 297 mm)  
 Ladica 2: Obični, Bijela and A4 (210 x 297 mm)  
 Ladica 3: Obični, Bijela and A4 (210 x 297 mm)  
 Ladica 4: Obični, Bijela and A4 (210 x 297 mm)  
 Zveobilažna ladica: Obični, Bijela and A6 (105 x 148 mm)

## Povezivost

## Mobilni tijekovi rada

Ispis AirPrint: Omogućeno  
 Ispis putem usluge Mopria: Omogućeno  
 Univerzalni ispis: Onemogućeno  
 Status registracije univerzalnog isp...: Nije registrirano

## Fizičke veze

Postavke USB-a  
 USB priključci tipa A: Sve omogućeno  
 USB priključak tipa B: Omogućeno  
 iëano: Omogućeno  
 MAC adresa Ethernet: 9c:93:4e:fe:f6:79  
 Brzina Ethernet / postavke dvostr: automatski  
 Be iëano: Onemogućeno  
 Be iëna MAC adresa:  
 Naziv mre e (SSID):  
 BSSID:  
 Naëin sigurnosti:  
 Algoritam šifriranja:  
 Status:

## Wi-Fi Direct:

Wi-Fi Direct: Omogućeno  
 Be iëni hardver: Nije instalirano

## Wi-Fi Protected Setup™ (WPS) naziv:

Metoda povezivanja:  
 Adresa podmre nog prefiksa:  
 Pristupna toëka (SSID):  
 Prikaz zaporke na zaslonu uređaja osjetlj...

## NFC:

iBeacon (Bluetooth®) za otkrivanje znaëa...: Omogućeno

Hardver za iBeacon: Nije instalirano

Adresa Bluetooth uređaja:  
 IP adresa uređaja iBeacon:

## Protokoli

## TCP/IPV4:

TCP/IPV4: Omogućeno  
 IP adresa: 10.61.16.207  
 Maska podmre e: 255.255.255.0  
 Ruter/pristupnik: 10.61.16.1  
 Automatsko adresiranje: DHCP  
 DHCP poslu itelj: 10.61.13.223  
 Kraj najma DHCP-a: Thu May 1 10:06:49 2025  
 Emitiranje BOOTP: Onemogućeno  
 Stanje samostalno dodijeljene adrese: Omogućeno  
 Samostalno dodijeljena adresa:

## TCP/IPV6:

TCP/IPV6: Omogućeno  
 Lokalna adresa na razini veze: fe80::9e93:4eff:fefe:f679  
 Korištenje prefiksa usmjerivaëa: Omogućeno  
 Globalna adresa 1 bez stanja: fd00:0:2:116:9e93:4eff:fefe:f679  
 Globalna adresa 2 bez stanja: ::  
 Ruëna adresa:  
 Adresiranje DHCP: Koristi DHCP prema uputama usmjerivaëa  
 Adresa DHCP: fe80::8afc:5dff:fe75:e282  
 Zadani pristupnik:  
 DUID (jedinstveni identifikator DHCP):

## Postavke DNS-a:

Postavke DNS-a: XRX9C934EFEF679  
 Zatra eni naziv hosta:  
 Potvrđeni naziv hosta:  
 Zatra eni naziv domene:  
 Potvrđeni naziv domene:  
 mDNS: Omogućeno  
 Pokreni najam DHCP-a i registracije ...: Onemogućeno  
 Primarni DNS poslu itelj: 10.61.7.16  
 Zamjenski DNS poslu itelj 1: 10.61.10.6  
 Zamjenski DNS poslu itelj 2: 10.61.7.15  
 Stanka povezivanja DNS-a: 5  
 Pridru ivanje domene uređaja: Omogućeno  
 Pridru ivanje nadređene domene: Onemogućeno  
 Popis pretra ivanja domene DNS: XEROXQA.COM.  
 Preferiraj IPv6 DNS umjesto IPv4: Omogućeno

## Instalirane opcije

PS: Instalirano

## Protokoli (nast.)

## Aplikacije

## Bonjour:

Naziv Bonjour pisača: Xerox VersaLink B620 Printer (FE:F6:79)

**HTTP:**  
 Omogućeno  
 Broj priključka: 80  
 Zadavanje prometa putem sigurne veze (...): Da  
 Broj sigurnog HTTP priključka: 443  
 Proxy poslu itelj: Automatski  
 Adresa proxy poslu itelja: 0.0.0.0:8080  
 IPP: Omogućeno  
 Način sigurnog IPP-ja: IPP i sigurni IPPS  
 IPP mre ni put: http://10.61.16.207:631

**SNMP**  
 \$NMP v1/v2: Omogućeno  
 \$NMP v3: Onemogućeno

**LDAP/LPD:**  
 Omogućeno  
 Broj priključka: 515  
 Prebacivanje PDL-a: Onemogućeno  
 PDL zamjena oglasa: Onemogućeno

**Izvorni ispis IP:**  
 Omogućeno  
 Broj priključka 1: 9100  
 Dvosmjerno: Onemogućeno  
 Štanka na kraju zadatka: 300  
 Prebacivanje PDL-a: Onemogućeno

## LDAP

LDAP poslu itelj 1, prilagođeni naziv: Omogućeno  
 LDAP poslu itelj 1, primarna LDAP ad...: 0.0.0.0:389  
 LDAP poslu itelj 1, zamjenska LDAP a...: 0.0.0.0:389  
 LDAP poslu itelj 1, pretra ivanje korijen...: Onemogućeno  
 LDAP poslu itelj 1, sigurna veza (LD...): Onemogućeno  
 LDAP poslu itelj 1, provjerite valjanost ce...: Onemogućeno

## SMTP

\$SMTP poslu itelj: 0.0.0.0:25  
 Šifriranje povezivanja (TLS): Nema šifriranja  
 Provjera certifikata poslu itelja (T...): Omogućeno  
 Maks. veličina poruke (KB): 10240  
 Broj fragmenata: 1  
 Ukupna veličina posla (KB): 300000  
 Granica podjele posla: Granica stranice  
 Podaci za auto e-poštu: Ništa

## POP3

POP3 poslu itelj: 0.0.0.0:110  
 POP3 Sigurna veza (TLS): Onemogućeno  
 Adresa e-pošte: Omogućeno  
 POP3 Provjera certifikata poslu itelja: Onemogućeno  
 Primitak e-pošte putem POP3: Omogućeno  
 Slanje potvrde na zahtjev: Omogućeno  
 Naslovna stranica ulazne e-pošte: Omogućeno

## NTP:

Primarni poslu itelj: 0.0.0.0:123  
 Alternativni poslu itelj: 0.0.0.0:123  
 Omogućeno

## SLP:

Omogućeno

## FTP klijent:

Omogućeno

## Način rada FTP klijenta:

Neaktivno

## Web usluge za uređaje:

Omogućeno

## WS otkrivanje:

Omogućeno

## WS otkrivanje višesmjernog slanja:

Omogućeno

## WS ispis:

Omogućeno

## Mre ne usluge

Upravljanje digitalnim certifikatima i konfi...: Omogućeno  
 Registracija proširivih usluga: Omogućeno  
 Ograničenja zadatka: Omogućeno  
 Proširenje za upravljanje poslovima: Omogućeno  
 Konfiguracija uređaja: Omogućeno  
 Podaci sesije: Omogućeno  
 Konfiguracija korisničkog sučelja: Omogućeno  
 Konfiguracija EIP proxyja: Omogućeno  
 Xerox zaštićeni pristup: Onemogućeno  
 Konfiguracija SNMP-a EIP: Omogućeno  
 Slanje ispisa: Omogućeno  
 Pristup masovnoj pohrani: Omogućeno  
 Pristup čitaču kartice: Omogućeno  
 Konfiguracija provjere autentičnosti i rač...: Omogućeno  
 Izvezi zapis za reviziju: Omogućeno  
 Trellix Embedded Control: Omogućeno

## Ispisivanje

Oglasna stranica: Omogućeno  
 Sus/pokretanje posla: Onemogućeno  
 Izbriši zadržane zadatke nakon: 3 Day(s) 0 Hour(s) 0 Minute(s)  
 Listovi s pogreškama: Omogućeno  
 Zamjena papira: Omogućeno  
 Prioritet ladica: 1,2,3,4,5  
 Zadane kopije: 1  
 Zadana vrsta zadatka: Probni ispis  
 Zadana veličina papira: x=210mm, y=297mm  
 Zadana boja papira: Bijela  
 Zadani dvostrani ispis: Dvostrano  
 Zadana izlazna ladica: Središnja ladica  
 Zadana izlazna boja: Crno-bijelo  
 Zadani poredani skupovi: Omogućeno  
 Zadano spajanje: Nema spajalice  
 Poravnavanje između zadataka: Nema pomaka između zadataka  
 Način označavanja archive: Isključeno  
**PostScript**  
 Razina: Instalirano  
 Verzija: 3  
 Kvaliteta slike: 3021.101  
 Pobjelšano

**PCL**  
 Verzija: 6  
 Veličina razmaka: 10.00  
 Veličina točke: 12.00  
 Naziv fonta: Courier  
 Redaka po stranici: 64  
**Prilagođene tablice boja**  
 Oznaka: Omogućeno  
 Spremljeni zadaci za ponovni ispis: Nije instalirano  
 Ispis s USB-a: Omogućeno  
 Usluge u oblaku: Omogućeno

**Računovodstvo**

Način računovodstva: Ništa  
 Mrežno računovodstvo: Onemogućeno

**Sigurnost****Konfiguracija provjere autentičnosti**

Provjera autentičnosti UI na uređaju: Lokalno na uređaju  
 Početni zaslon: Otključano  
 Putanja zadatka: Otključano  
 Putanja pisača: Otključano  
 Provjera autentičnosti uređaja na web mje... Lokalno na uređaju  
 Autorizacija: Lokalno na uređaju

**Poslužitelj za provjeru autentičnosti:**

Kerberos primarno područje: Kerberos  
 Kerberos primarna adresa: 0.0.0.0:88  
 Kerberos Alt 1 područje: 0.0.0.0:88  
 Kerberos Alt 1 adresa: 0.0.0.0:88  
 SMB NT domena: SMB Alt 1 NT domena:  
 Poslužitelj uprav. p. karticom: 0.0.0.0:443  
 Domena uprav. p. karticom:  
 URL OCSP-a p. kartice:  
 Pravila za nadogradnju čitača kartica: Onemogućeno  
 Verzija firmvera čitača kartica:

**Xerox zaštićeni pristup:**

Poslužitelj za sigurni pristup: Onemogućeno  
 Putanja za sigurni pristup: 0.0.0.0:443

**Zapis za reviziju:**

Onemogućeno

**Sig. IP:**

Onemogućeno

**Filtiranje IP:**

Onemogućeno

**Sigurnosni certifikati**

Certifikat uređaja: Potpisano  
 Instalirani korijenski certifikati: 54

**802.1x:**

Onemogućeno

**Uklanjanje podataka o zadatku:**

Zakazano: Onemogućeno  
 Učestalost zakazanog:

**FIPS 140-3:**

Onemogućeno

**TLS:**

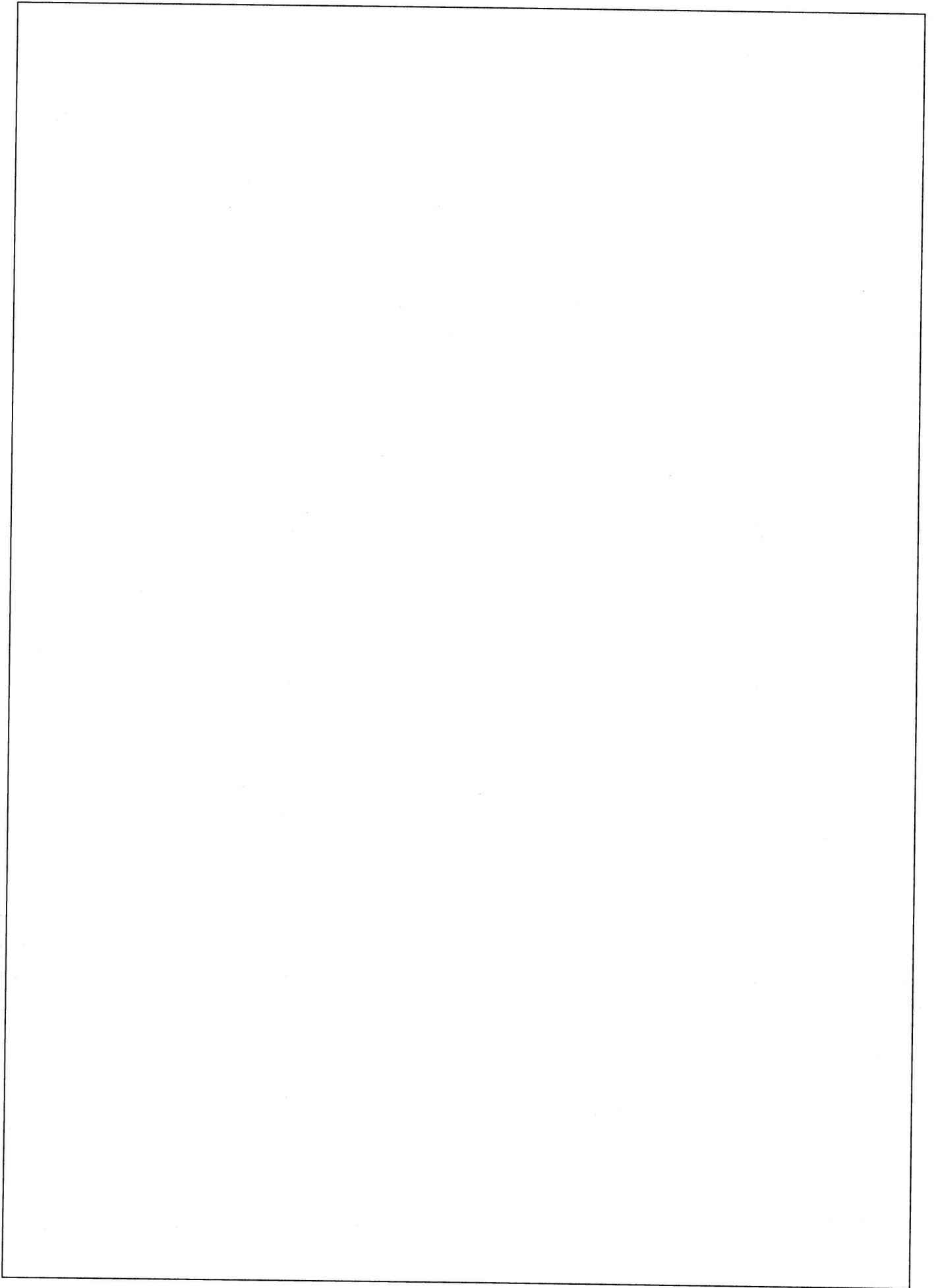
TLS Hash: TLS 1.2 i TLS 1.3  
 SHA-1, SHA-256 i noviji

**Trellix Embedded Control:**

Poboljšana sigurnost

**Postavljanje proširivih usluga**

Preglednik tree generacije: X3G\_3.24.23\_2.40.5\_012\_01.00.00  
 Verzija widgeta: v1.3.17 c8 20140613  
 Verzija widgeta: v2.5.04 g9 20240123



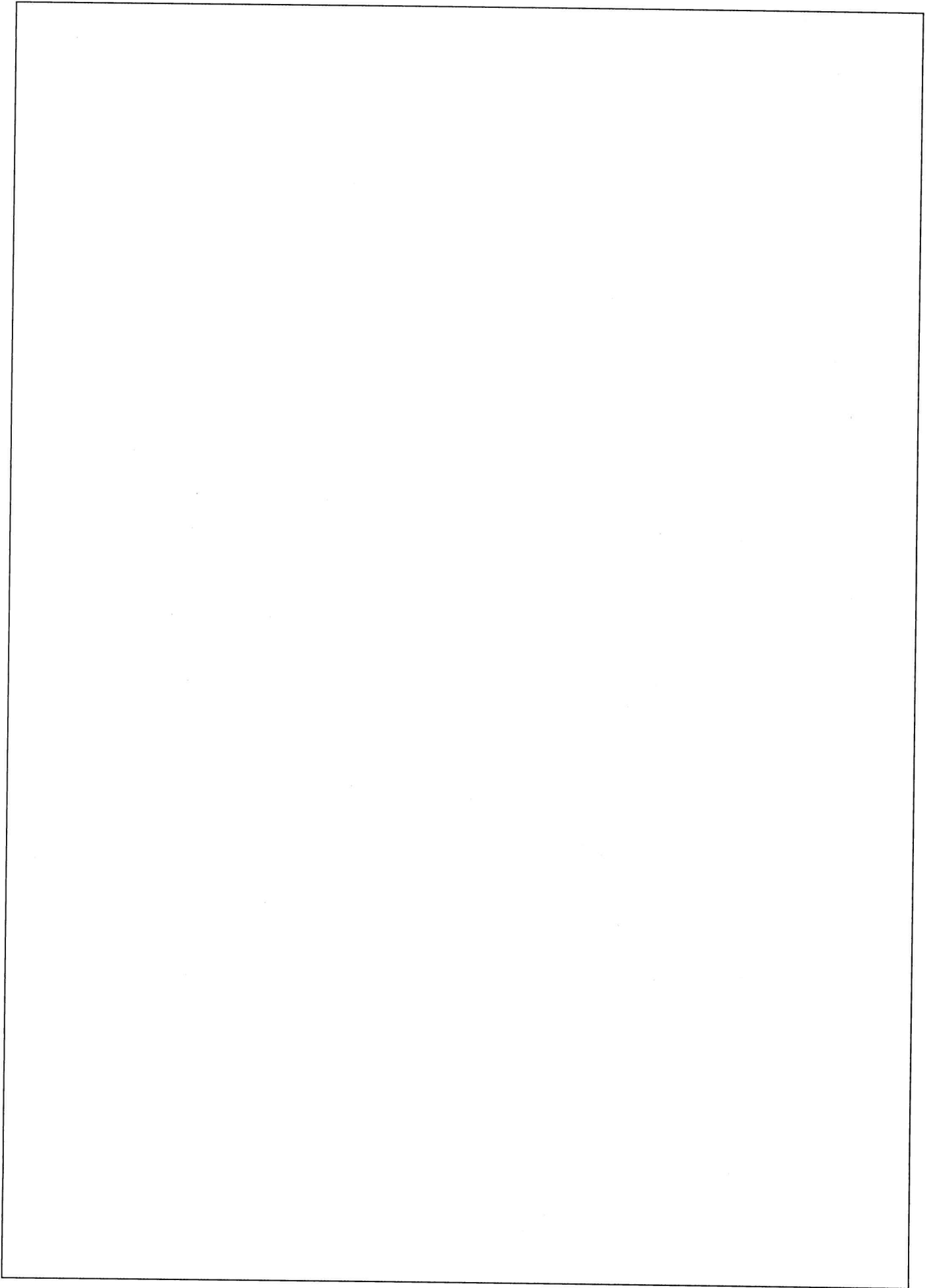
# Sa etak naplate

## Informacije o sustavu

Naziv uređaja:	Xerox VersaLink B620 Printer (FE:F6:79)	<b>Verzije softvera</b>	
Serijski broj uređaja:	5320705462	Softver uređaja:	122.027.005.11200
Uključeni otisci:	77	Verzija zakrpe:	Ništa
		Mre ni kontroler:	122.027.11200
		Firmver upravljačke ploče korisničkog sučelja:	6.2
		Modul označavanja:	230.325
		Finišer:	000.000.000

## Mjerenja naplate

<b>Ispisi</b>		Obični papir:	3558
Otisci crnih ispisa:	4444	Uvezani papir:	10
		Prethodni ispis:	115
<b>Ukupan broj uređaja</b>		Ostalo:	30
Ukupan broj otisaka:	4444		



## Troubleshooting Print Quality

Your Xerox® Versalink® B620 Printer is designed to produce high-quality prints consistently. If you observe print-quality problems, use the information on these pages to troubleshoot the problems. For detailed online support information, go to [www.xerox.com/office/support](http://www.xerox.com/office/support).

**CAUTION:** The Xerox® warranty, Service Agreement, or Total Satisfaction Guarantee does not cover damage caused by using unsupported paper, transparencies, or other specialty media. The Total Satisfaction Guarantee is available in the United States and Canada. Coverage can vary outside of these areas. For details, contact your local representative.

### Paper Type

**CAUTION:** If you change the type of paper in the tray, change the paper type at the control panel to match the paper in the tray. If you fail to change the paper type, it can cause print-quality problems and damage the fuser.

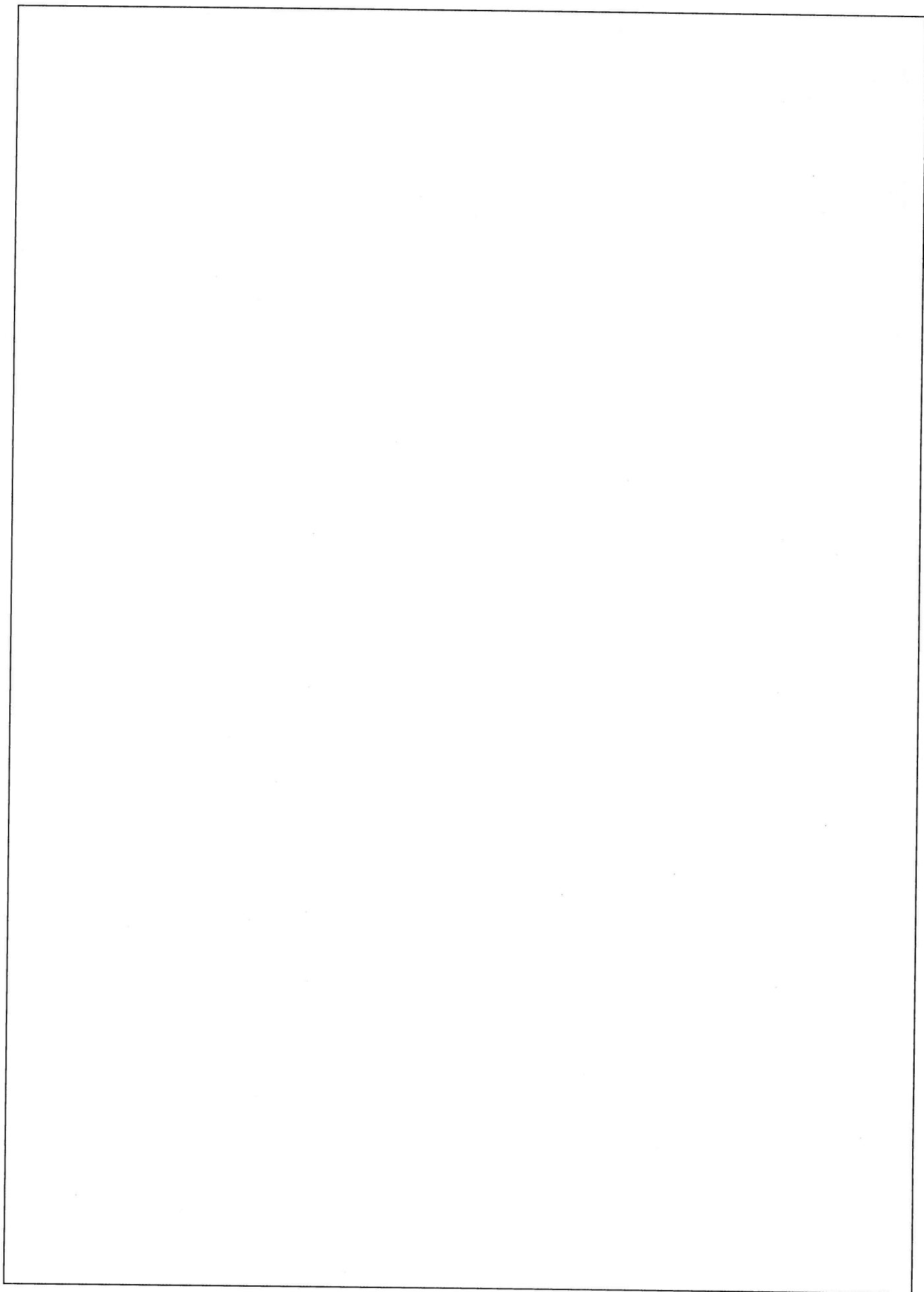
For the best results, only use recommended Xerox® paper and media. Xerox® paper and media are guaranteed to produce excellent results on your Xerox® Versalink® B620 Printer. To order Xerox® paper and media, go to [www.xerox.com/office/supplies](http://www.xerox.com/office/supplies).

For a complete list of recommended paper for your printer, go to:

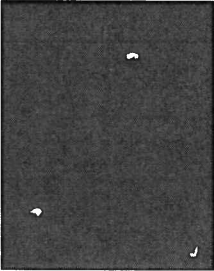
- North America: [www.xerox.com/rmlna](http://www.xerox.com/rmlna)
- Europe: [www.xerox.com/rmleu](http://www.xerox.com/rmleu)

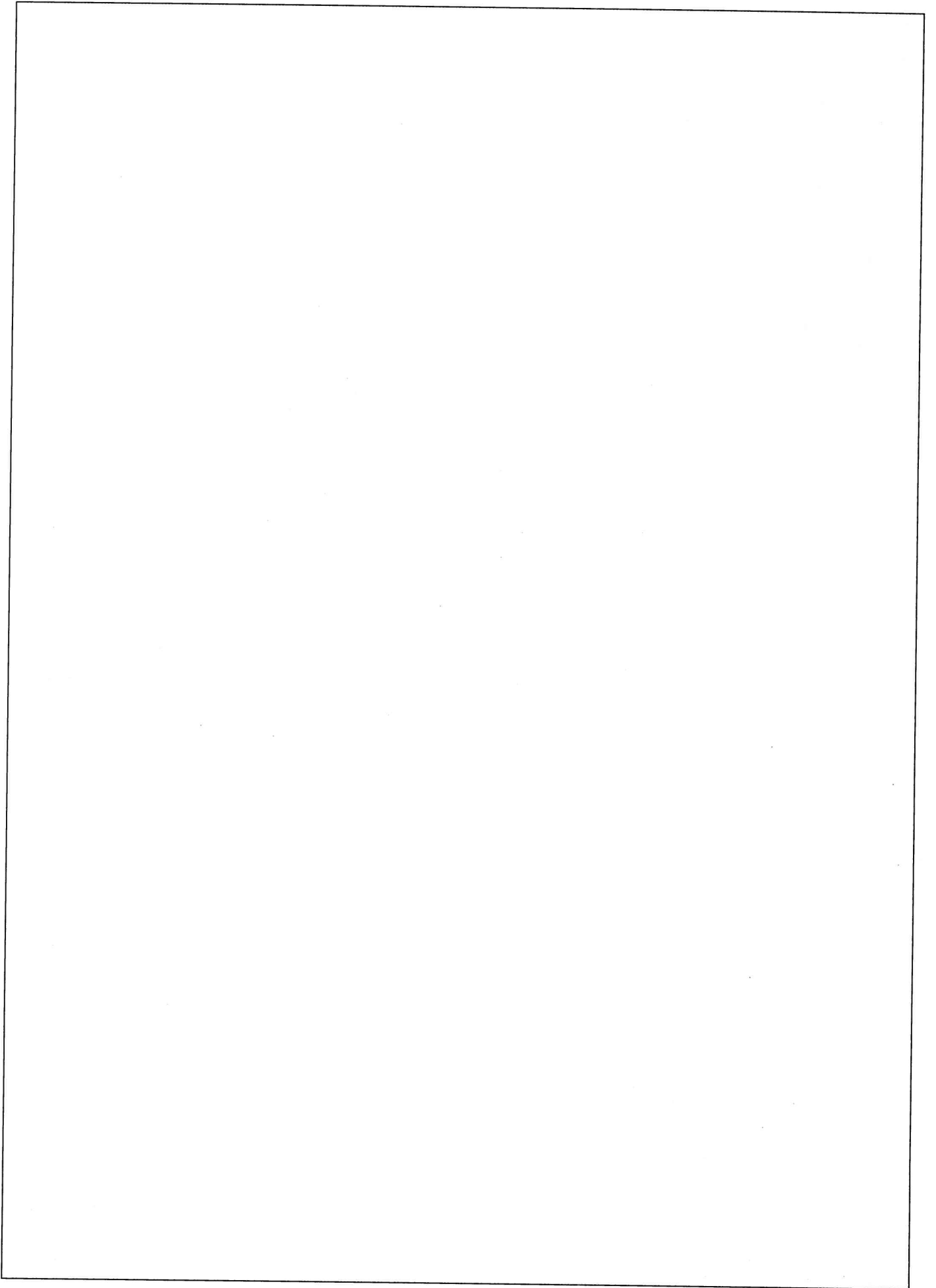
### Solving Print-Quality Problems

Use the following tables to find specific solutions to print-quality problems.

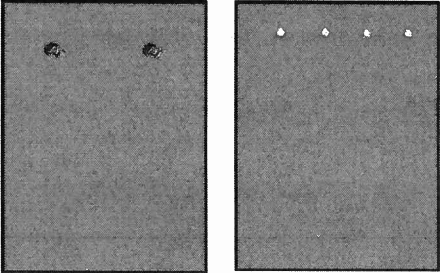
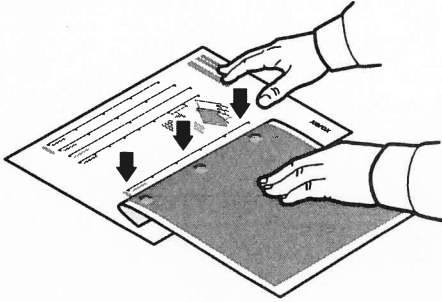


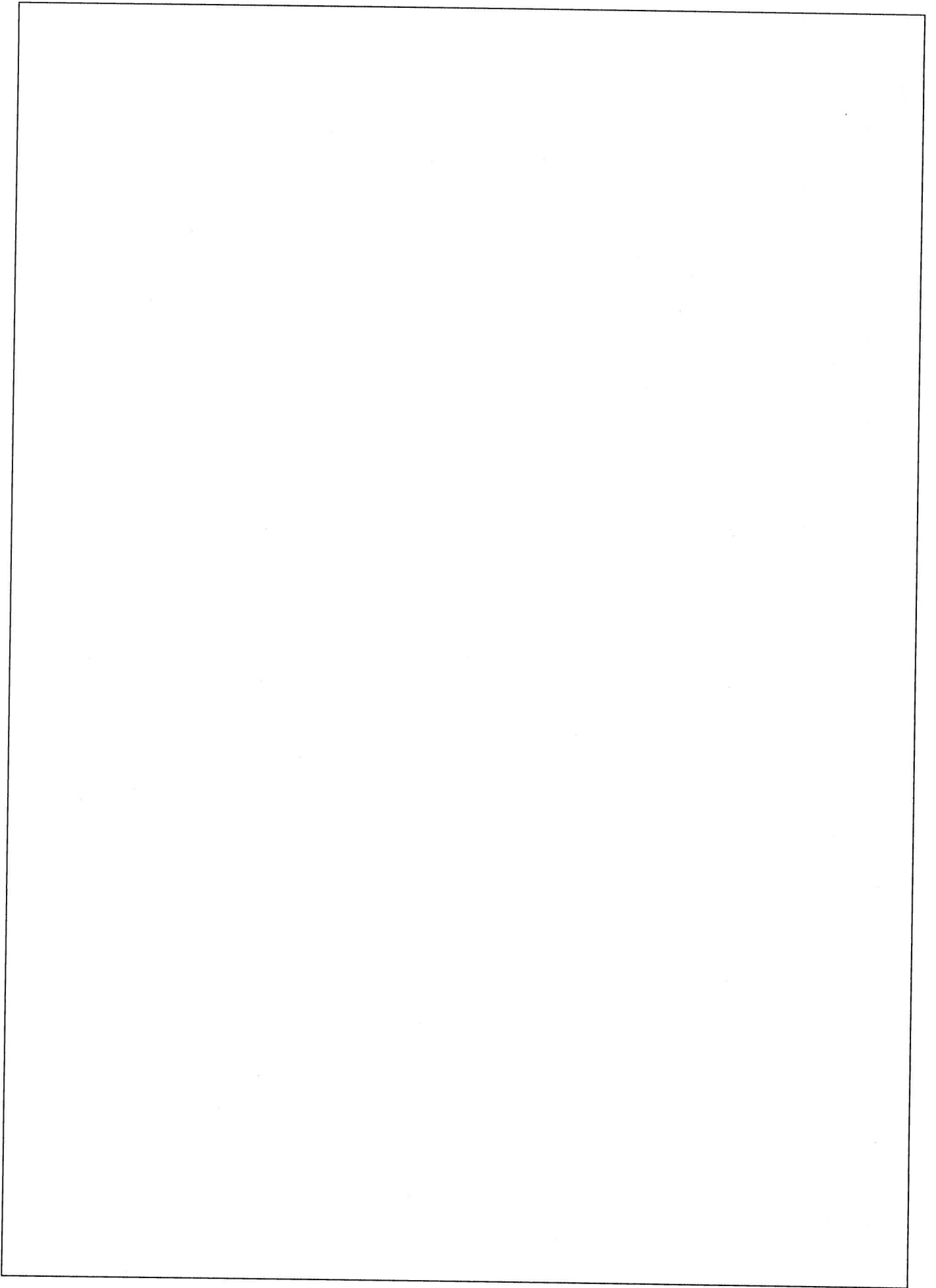
## Solving Print-Quality Problems

Problem	Solution
<p><b>Incomplete Fusing</b> Toner appears to be missing from the print, or rubs off easily.</p> 	<ol style="list-style-type: none"><li>1. Verify that the paper you are using is the correct type for the printer and is properly loaded. For a complete list of recommended paper for your printer, go to:<ul style="list-style-type: none"><li>– North America: <a href="http://www.xerox.com/rmlna">www.xerox.com/rmlna</a></li><li>– Europe: <a href="http://www.xerox.com/rmleu">www.xerox.com/rmleu</a></li></ul></li><li>2. Verify that the paper type is selected on the control panel and in the print driver.</li><li>3. If the problem persists, do one of the following: <b>Note:</b> To change the size, type, or color of paper in a dedicated tray when the control panel is locked, log in as the system administrator.<ol style="list-style-type: none"><li>a. For trays that are set to Dedicated:<ol style="list-style-type: none"><li>b. At the control panel, touch <b>Log In</b>. Enter system administrator login information, then touch <b>Enter</b>. For details, refer to the <i>System Administrator Guide</i>.</li><li>c. Touch <b>Device &gt; Tools &gt; Device Settings &gt; Paper Management &gt; Tray Settings</b>. Select the tray, touch <b>Edit</b>, then change the paper type.</li></ol></li><li>d. For trays that are set to Fully Adjustable:<ol style="list-style-type: none"><li>e. Paper Trays: Open, then close the selected paper tray.</li><li>f. Bypass Tray : Remove, then reinsert the paper.</li></ol></li></ol>The control panel prompts you to confirm or change the paper type.<ul style="list-style-type: none"><li>• At the touch screen, touch <b>Type</b>, then do one of the following:<ul style="list-style-type: none"><li>• Select the correct paper type, then touch <b>Confirm</b>.</li><li>• Select the next heavier type of paper, then touch <b>Confirm</b>.</li></ul></li></ul><b>Note:</b> Paper types from lightest to heaviest are:<ul style="list-style-type: none"><li>• For uncoated paper: Plain, Lightweight Cardstock, and Cardstock.</li></ul></li></ol>

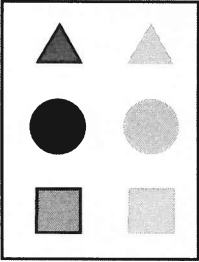


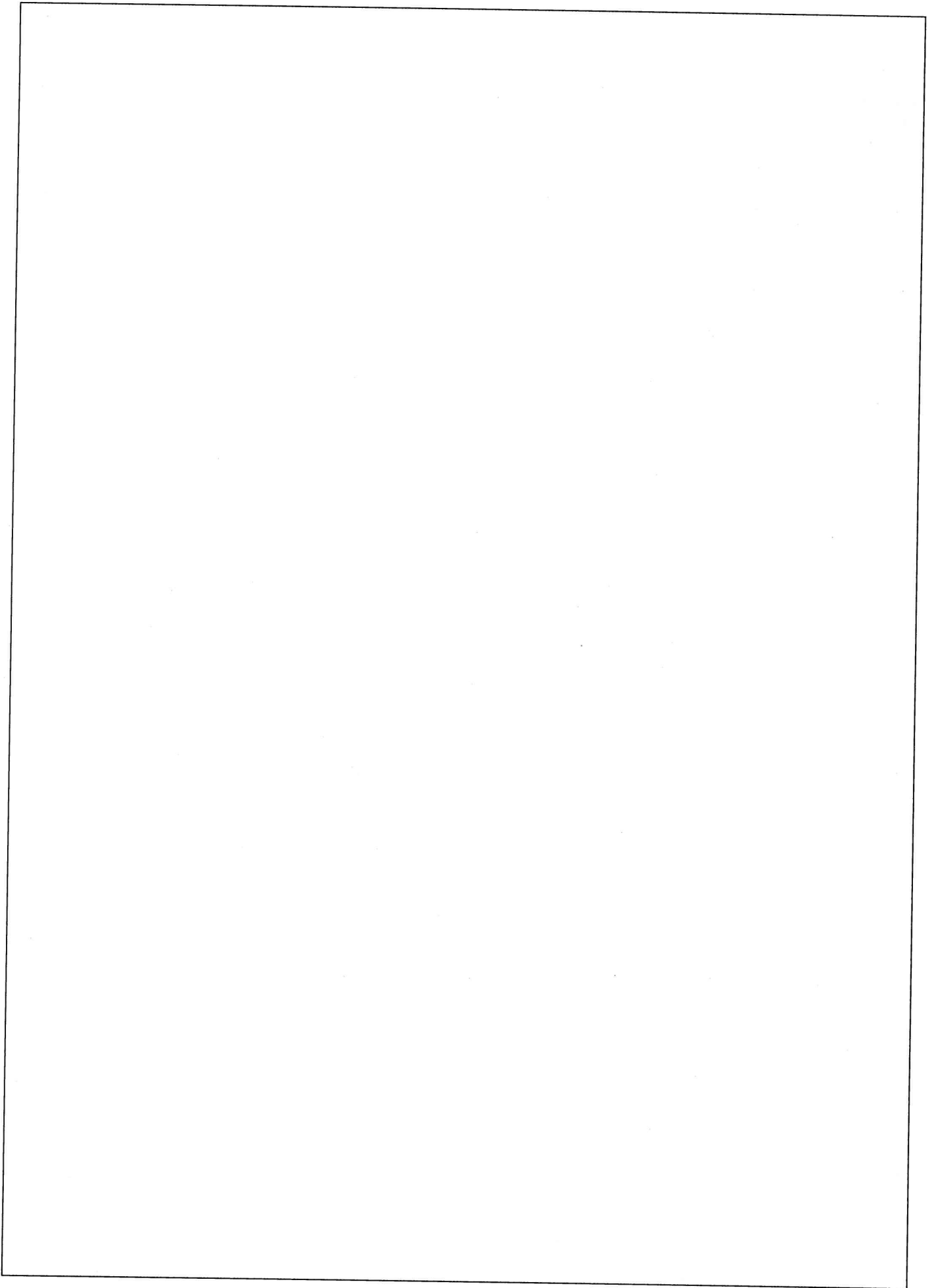
## Solving Print-Quality Problems (continued)

Problem	Solution
<p><b>Repeating Defects</b></p> <p>Spots or lines appear at regular intervals on the page in the direction that the paper moves through the printer or in non-printed areas.</p> 	<ol style="list-style-type: none"><li>1. At the control panel, touch <b>Device &gt; Tools &gt; Troubleshooting &gt; Support Pages &gt; Repeating Defects Page &gt; Print</b>. The Repeating Defects Page prints with instructions for identifying defective units.</li><li>2. To correct the problem, replace items identified on the Repeating Defects Page. </li><li>3. If you replace a supply, reset the counter:<ol style="list-style-type: none"><li>a. At the control panel, touch <b>Log In</b>. Enter system administrator login information, then touch <b>Enter</b>. For details, refer to the <i>System Administrator Guide</i>.</li><li>b. Touch <b>Device &gt; Tools &gt; Device Settings</b>.</li><li>c. Scroll, then touch <b>Supplies &gt; Supply Counter Reset</b>.</li><li>d. Touch the replaced <b>Supply</b>.</li><li>e. Touch <b>Reset Counter</b>.</li><li>f. To close the pop-up window, touch <b>X</b>, touch <b>admin</b>, then select <b>Log Out</b>.</li></ol></li></ol>

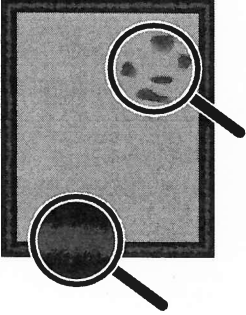
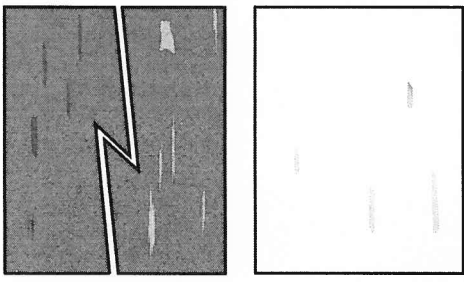


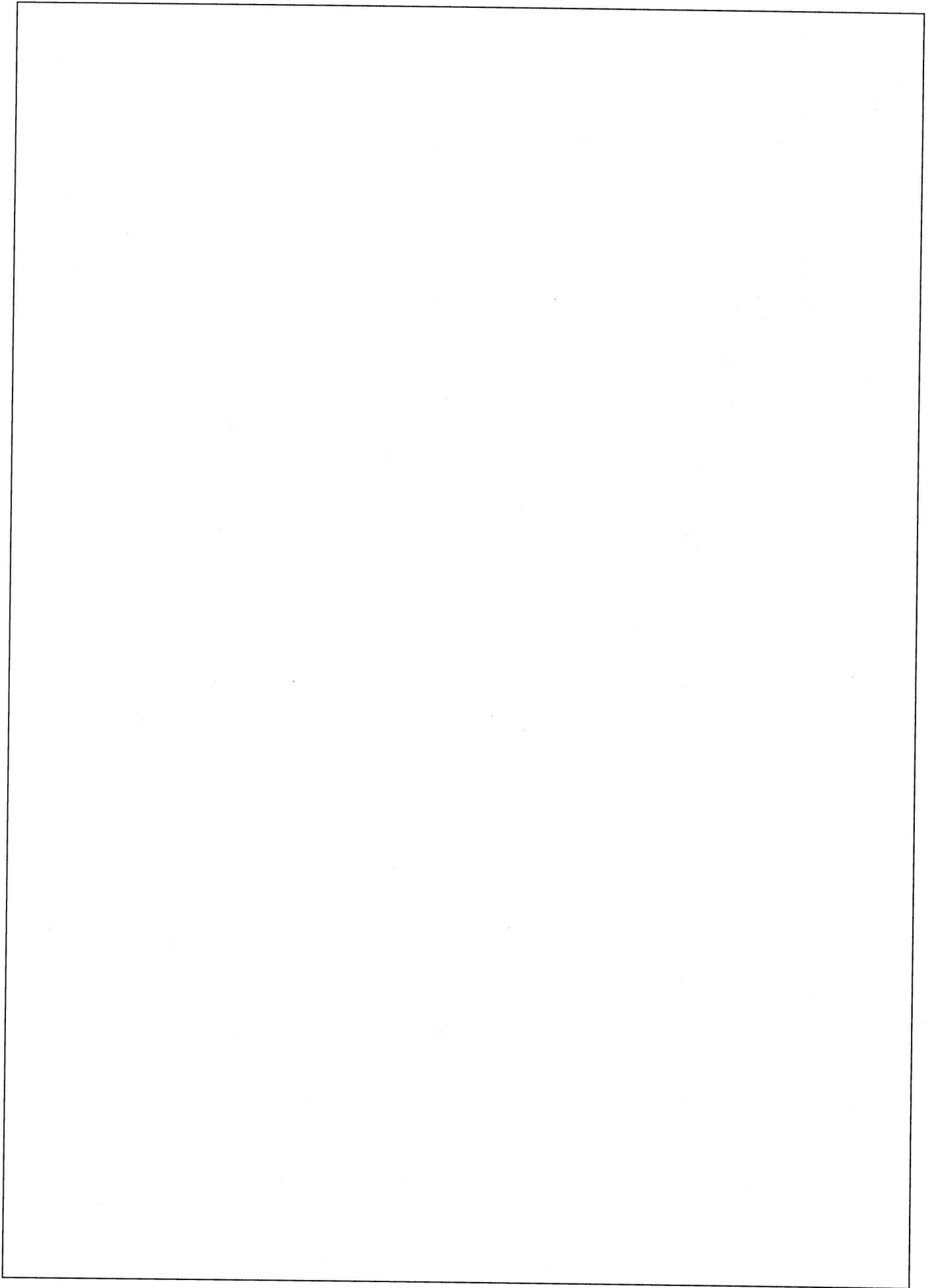
## Solving Print-Quality Problems (continued)

Problem	Solution
<p><b>Offset Image</b></p> <p>The most common offset is toner that appears to be reprinted on the page and placed about 95 mm (3.75 in.) across the page in the direction that the paper moves through the printer.</p> <p><b>Note:</b> For a different distance, use the Repeating Defects Page to identify the cause.</p> 	<ol style="list-style-type: none"> <li>1. Verify that the paper you are using is the correct paper type for the printer and is properly loaded. <ul style="list-style-type: none"> <li>For a complete list of recommended paper for your printer, go to: <ul style="list-style-type: none"> <li>– North America: <a href="http://www.xerox.com/rmlna">www.xerox.com/rmlna</a></li> <li>– Europe: <a href="http://www.xerox.com/rmleu">www.xerox.com/rmleu</a></li> </ul> </li> </ul> </li> <li>2. Verify that the paper type is selected on the control panel and in the print driver. <p><b>Note:</b> To change the size, type, or color of paper in a dedicated tray when the control panel is locked, log in as the system administrator.</p> </li> <li>3. If the problem persists, do one of the following: <p><b>Note:</b> To change the size, type, or color of paper in a dedicated tray when the control panel is locked, log in as the system administrator.</p> <ol style="list-style-type: none"> <li>a. For trays that are set to Dedicated: <ol style="list-style-type: none"> <li>b. At the control panel, touch <b>Log In</b>. Enter system administrator login information, then touch <b>Enter</b>. For details, refer to the <i>System Administrator Guide</i>.</li> <li>c. Touch <b>Device &gt; Tools &gt; Device Settings &gt; Paper Management &gt; Tray Settings</b>. Select the tray, touch <b>Edit</b>, then change the paper type.</li> </ol> </li> <li>d. For trays that are set to Fully Adjustable: <ol style="list-style-type: none"> <li>e. Paper Trays: Open, then close the selected paper tray.</li> <li>f. Bypass Tray : Remove, then reinsert the paper.</li> </ol> </li> </ol> <p>The control panel prompts you to confirm or change the paper type.</p> <ul style="list-style-type: none"> <li>• At the touch screen, touch <b>Type</b>, then do one of the following: <ul style="list-style-type: none"> <li>• Select the correct paper type, then touch <b>Confirm</b>.</li> <li>• Select the next heavier type of paper, then touch <b>Confirm</b>.</li> </ul> </li> </ul> <p><b>Note:</b> Paper types from lightest to heaviest are:</p> <ul style="list-style-type: none"> <li>• For uncoated paper: Plain, Lightweight Cardstock, and Cardstock.</li> </ul> </li> <li>4. To identify the cause, use the Repeating Defects Page. For details, refer to the previous page.</li> </ol>



## Solving Print-Quality Problems (continued)

Problem	Solution
<p><b>Heavy Coverage Appears Mottled or Blotchy</b>  <b>Blacks Appear Blue</b></p> 	<ol style="list-style-type: none"> <li>1. Verify that the paper you are using is the correct type for the printer and is properly loaded.            For a complete list of recommended paper for your printer, go to:           <ul style="list-style-type: none"> <li>– North America: <a href="http://www.xerox.com/rmlna">www.xerox.com/rmlna</a></li> <li>– Europe: <a href="http://www.xerox.com/rmleu">www.xerox.com/rmleu</a></li> </ul> </li> <li>2. Verify that the paper type is selected on the control panel and in the print driver.</li> </ol> <p><b>Note:</b> If the problem continues, call for service.</p>
<p><b>Gray Tones Too Light or Too Dark</b>            Gray tones appear faded or too dark on print.</p>	<ol style="list-style-type: none"> <li>1. Verify that the paper you are using is the correct type for the printer and is properly loaded.            For a complete list of recommended paper for your printer, go to:           <ul style="list-style-type: none"> <li>– North America: <a href="http://www.xerox.com/rmlna">www.xerox.com/rmlna</a></li> <li>– Europe: <a href="http://www.xerox.com/rmleu">www.xerox.com/rmleu</a></li> </ul> </li> <li>2. Verify that the paper type is selected on the control panel and in the print driver.</li> <li>3. Adjust the lightness settings in the print driver. For information about changing the Lightness setting in the PostScript print driver for your operating system, refer to the <i>Printing</i> chapter of the <i>User Guide</i>.</li> </ol>
<p><b>Lines, Smudges, or Streaks</b>            Dark or light marks appear on the page in all tones or non-printed areas.</p> 	<ol style="list-style-type: none"> <li>1. Verify that the paper you are using is the correct type for the printer and is properly loaded.            For a complete list of recommended paper for your printer, go to:           <ul style="list-style-type: none"> <li>– North America: <a href="http://www.xerox.com/rmlna">www.xerox.com/rmlna</a></li> <li>– Europe: <a href="http://www.xerox.com/rmleu">www.xerox.com/rmleu</a></li> </ul> </li> <li>2. Verify that the paper type is selected on the control panel and in the print driver.</li> <li>3. To identify the cause, refer to the Repeating Defects Page that prints with <i>Troubleshooting Print Quality Page</i>. At the control panel, touch <b>Device &gt; Tools &gt; Troubleshooting &gt; Support Pages &gt; Repeating Defects Page &gt; Print</b>.</li> <li>4. To correct the problem, replace items identified on the Repeating Defects Page.</li> </ol>



## Print-Quality Settings

The Windows PostScript print driver and the Macintosh print drivers provide the highest print-quality modes: You can change these settings in the print driver. Select the setting that is best suited for your print job.

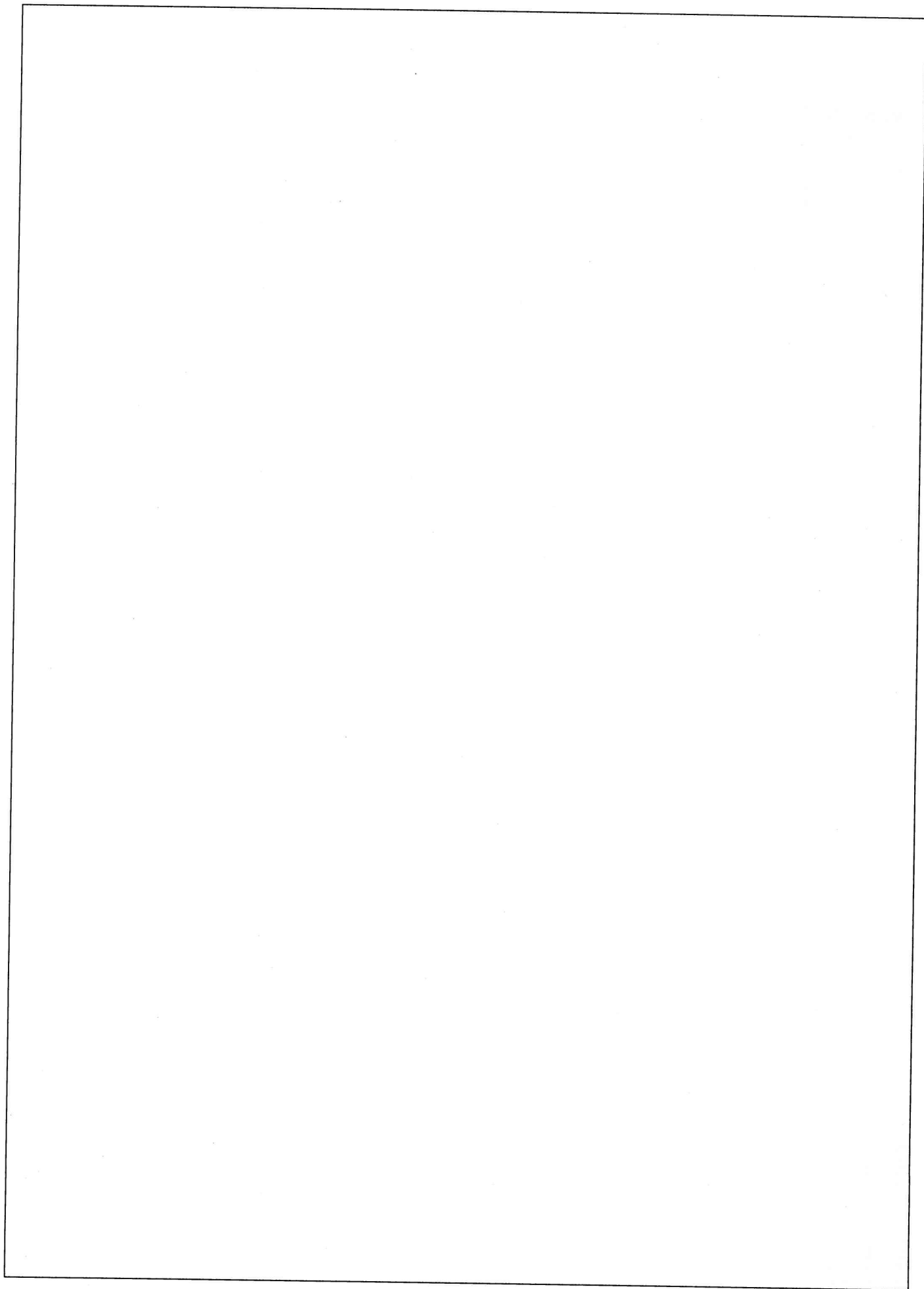
### Print-Quality Mode

- **Enhanced** mode is the general-purpose mode for crisp, smooth-toned prints. Enhanced mode balances speed with quality.
- **High Resolution** mode is a high-quality mode that creates smooth-toned prints with fine lines and detail. High Resolution mode balances quality over speed.
- **Toner Saver** mode reduces the amount of toner used for print jobs and is useful for draft-quality output. Print quality is slightly lower than using Standard mode.

### Image Options

Image options controls how the printer uses lightness and contrast to produce your document. The Windows PostScript print driver and the Macintosh print drivers provide the widest range of controls on the Image Options tab.

- To locate Image Options in Windows, in the print driver, click the **Image Options** tab.
- To locate Image Options on Macintosh, in the Print window, in the print options list, click **Xerox Features**. Within Xerox Features, in the options list, click **Image Options**.

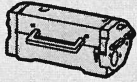


# Uporaba zaliha

Informacije o naručivanju zaliha nalaze se na [www.xerox.com/office/supplies](http://www.xerox.com/office/supplies)

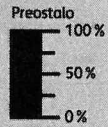
## Potrošni materijali

### Ulošci tonera



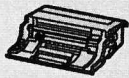
#### Crno

Datum postavljanja: Apr 11, 2025  
 Ponovno naručivanje: 006R04671  
 Procjena broja preostalih stranica: 10000  
 (Na temelju prosječne izdašnosti uloška ovog tonera: 4%)



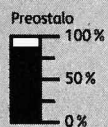
## Stavke za rutinsko održavanje

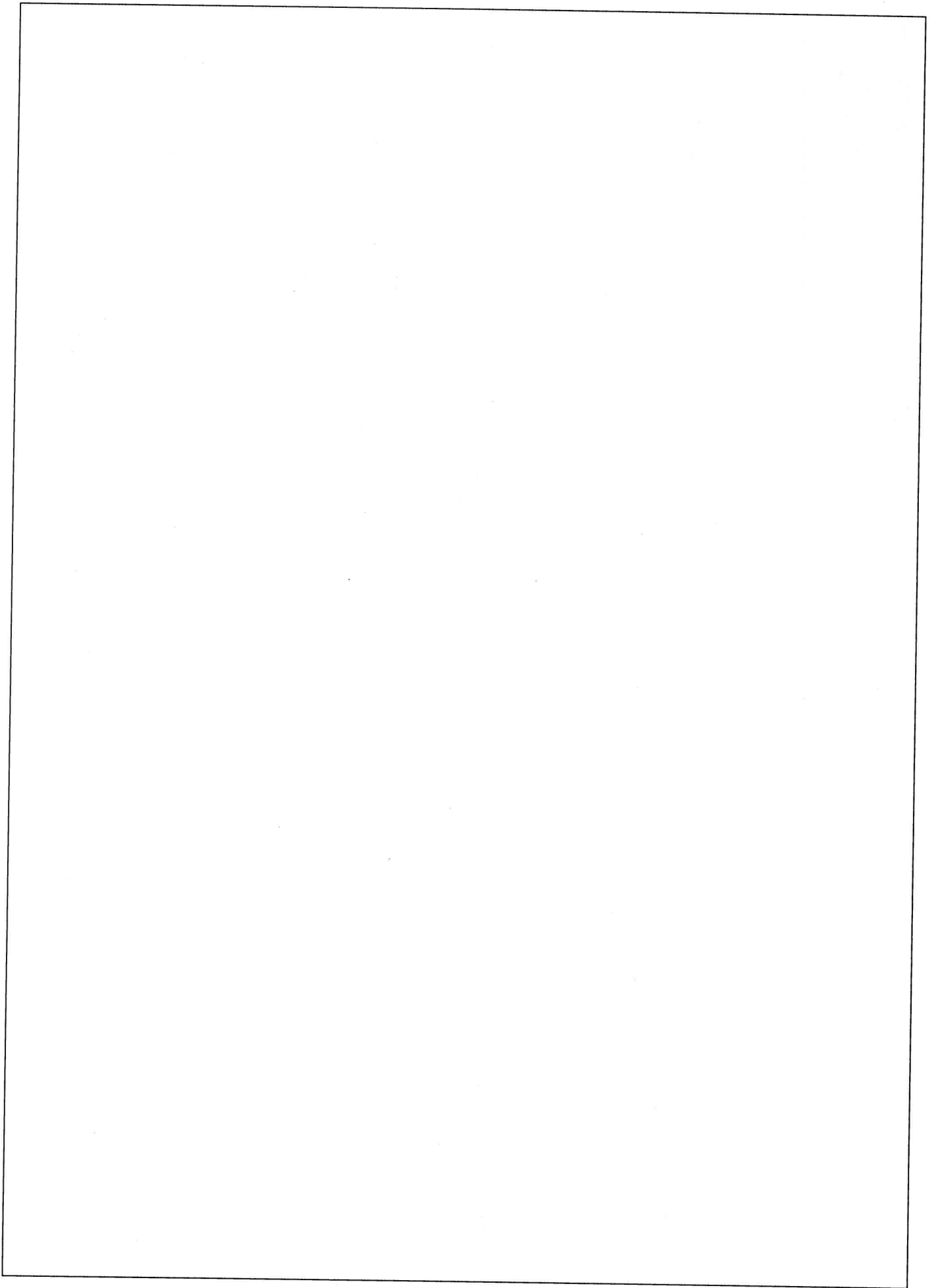
### Jedinica za prijenos slike



#### Crno (R1)

Datum postavljanja: Apr 24, 2025  
 Ponovno naručivanje: 25B3476  
 Procjena broja preostalih stranica: 132000  
 (Na temelju prosječne veličine zadatka ispisa: 1 Stranice)



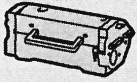


# Uso de suministros

Ubicación de información para pedir suministro:  
[www.xerox.com/office/supplies](http://www.xerox.com/office/supplies)

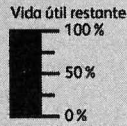
## Consumibles

### Cartuchos de tóner



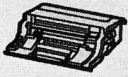
#### Negro

Fecha de instalación: Apr 11, 2025  
Pedir: 006R04671  
Páginas restantes estimadas: 10000  
(Basado en la cobertura media de este cartucho de tóner: 4%)



## Componentes de mantenimiento básico

### Unidad de imagen



#### Negro (R1)

Fecha de instalación: Apr 24, 2025  
Pedir: 25B3476  
Páginas restantes estimadas: 132000  
(Basado en la media del tamaño de trabajos de la impresora: 1 Páginas)





## Troubleshooting Print Quality

Your Xerox® Versalink® B620 Printer is designed to produce high-quality prints consistently. If you observe print-quality problems, use the information on these pages to troubleshoot the problems. For detailed online support information, go to [www.xerox.com/office/support](http://www.xerox.com/office/support).

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### Paper Type

**CAUTION:** If you change the type of paper in the tray, change the paper type at the control panel to match the paper in the tray. If you fail to change the paper type, it can cause print-quality problems and damage the fuser.

For the best results, only use recommended Xerox® paper and media. Xerox® paper and media are guaranteed to produce excellent results on your Xerox® Versalink® B620 Printer. To order Xerox® paper and media, go to [www.xerox.com/office/supplies](http://www.xerox.com/office/supplies).

For a complete list of recommended paper for your printer, go to:

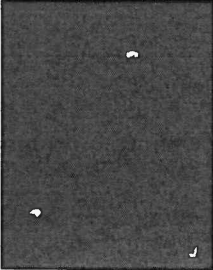
- North America: [www.xerox.com/rmlna](http://www.xerox.com/rmlna)
- Europe: [www.xerox.com/rmlEU](http://www.xerox.com/rmlEU)

### Solving Print-Quality Problems

Use the following tables to find specific solutions to print-quality problems.

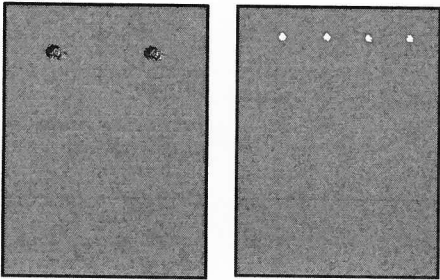
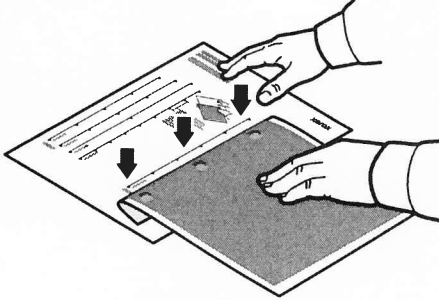


## Solving Print-Quality Problems

Problem	Solution
<p data-bbox="153 329 359 356"><b>Incomplete Fusing</b></p> <p data-bbox="153 365 635 423">Toner appears to be missing from the print, or rubs off easily.</p> 	<ol style="list-style-type: none"><li data-bbox="695 329 1442 387">1. Verify that the paper you are using is the correct type for the printer and is properly loaded. For a complete list of recommended paper for your printer, go to:<ul style="list-style-type: none"><li data-bbox="730 439 1182 465">– North America: <a href="http://www.xerox.com/rmlna">www.xerox.com/rmlna</a></li><li data-bbox="730 477 1102 504">– Europe: <a href="http://www.xerox.com/rmleu">www.xerox.com/rmleu</a></li></ul></li><li data-bbox="695 517 1442 575">2. Verify that the paper type is selected on the control panel and in the print driver.</li><li data-bbox="695 589 1225 616">3. If the problem persists, do one of the following: <b>Note:</b> To change the size, type, or color of paper in a dedicated tray when the control panel is locked, log in as the system administrator.<ol style="list-style-type: none"><li data-bbox="730 696 1126 723">a. For trays that are set to Dedicated:<ol style="list-style-type: none"><li data-bbox="764 734 1453 819">b. At the control panel, touch <b>Log In</b>. Enter system administrator login information, then touch <b>Enter</b>. For details, refer to the <i>System Administrator Guide</i>.</li><li data-bbox="764 831 1465 916">c. Touch <b>Device &gt; Tools &gt; Device Settings &gt; Paper Management &gt; Tray Settings</b>. Select the tray, touch <b>Edit</b>, then change the paper type.</li></ol></li><li data-bbox="730 927 1185 954">d. For trays that are set to Fully Adjustable:<ol style="list-style-type: none"><li data-bbox="764 965 1362 992">e. Paper Trays: Open, then close the selected paper tray.</li><li data-bbox="764 1003 1283 1030">f. Bypass Tray : Remove, then reinsert the paper.</li></ol></li></ol>The control panel prompts you to confirm or change the paper type.<ul style="list-style-type: none"><li data-bbox="764 1088 1453 1196">• At the touch screen, touch <b>Type</b>, then do one of the following:<ul style="list-style-type: none"><li data-bbox="810 1126 1378 1153">• Select the correct paper type, then touch <b>Confirm</b>.</li><li data-bbox="810 1164 1465 1191">• Select the next heavier type of paper, then touch <b>Confirm</b>.</li></ul></li></ul> <b>Note:</b> Paper types from lightest to heaviest are:<ul style="list-style-type: none"><li data-bbox="764 1245 1374 1294">• For uncoated paper: Plain, Lightweight Cardstock, and Cardstock.</li></ul></li></ol>

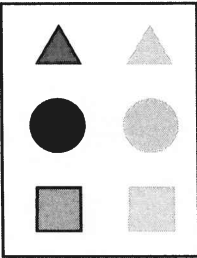


## Solving Print-Quality Problems (continued)

Problem	Solution
<p><b>Repeating Defects</b></p> <p>Spots or lines appear at regular intervals on the page in the direction that the paper moves through the printer or in non-printed areas.</p> 	<ol style="list-style-type: none"><li>1. At the control panel, touch <b>Device &gt; Tools &gt; Troubleshooting &gt; Support Pages &gt; Repeating Defects Page &gt; Print</b>. The Repeating Defects Page prints with instructions for identifying defective units.</li><li>2. To correct the problem, replace items identified on the Repeating Defects Page. </li><li>3. If you replace a supply, reset the counter:<ol style="list-style-type: none"><li>a. At the control panel, touch <b>Log In</b>. Enter system administrator login information, then touch <b>Enter</b>. For details, refer to the <i>System Administrator Guide</i>.</li><li>b. Touch <b>Device &gt; Tools &gt; Device Settings</b>.</li><li>c. Scroll, then touch <b>Supplies &gt; Supply Counter Reset</b>.</li><li>d. Touch the replaced <b>Supply</b>.</li><li>e. Touch <b>Reset Counter</b>.</li><li>f. To close the pop-up window, touch <b>X</b>, touch <b>admin</b>, then select <b>Log Out</b>.</li></ol></li></ol>

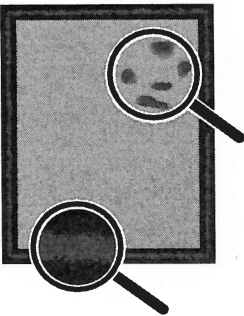
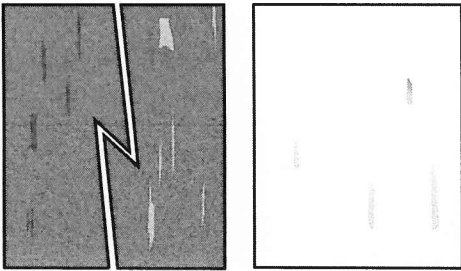


## Solving Print-Quality Problems (continued)

Problem	Solution
<p><b>Offset Image</b></p> <p>The most common offset is toner that appears to be reprinted on the page and placed about 95 mm (3.75 in.) across the page in the direction that the paper moves through the printer.</p> <p><b>Note:</b> For a different distance, use the Repeating Defects Page to identify the cause.</p> 	<ol style="list-style-type: none"> <li>Verify that the paper you are using is the correct paper type for the printer and is properly loaded. For a complete list of recommended paper for your printer, go to: <ul style="list-style-type: none"> <li>North America: <a href="http://www.xerox.com/rmlna">www.xerox.com/rmlna</a></li> <li>Europe: <a href="http://www.xerox.com/rmleu">www.xerox.com/rmleu</a></li> </ul> </li> <li>Verify that the paper type is selected on the control panel and in the print driver. <b>Note:</b> To change the size, type, or color of paper in a dedicated tray when the control panel is locked, log in as the system administrator.</li> <li>If the problem persists, do one of the following: <b>Note:</b> To change the size, type, or color of paper in a dedicated tray when the control panel is locked, log in as the system administrator. <ol style="list-style-type: none"> <li>For trays that are set to Dedicated: <ol style="list-style-type: none"> <li>At the control panel, touch <b>Log In</b>. Enter system administrator login information, then touch <b>Enter</b>. For details, refer to the <i>System Administrator Guide</i>.</li> <li>Touch <b>Device &gt; Tools &gt; Device Settings &gt; Paper Management &gt; Tray Settings</b>. Select the tray, touch <b>Edit</b>, then change the paper type.</li> </ol> </li> <li>For trays that are set to Fully Adjustable: <ol style="list-style-type: none"> <li>Paper Trays: Open, then close the selected paper tray.</li> <li>Bypass Tray : Remove, then reinsert the paper.</li> </ol> </li> </ol> <p>The control panel prompts you to confirm or change the paper type.</p> <ul style="list-style-type: none"> <li>At the touch screen, touch <b>Type</b>, then do one of the following: <ul style="list-style-type: none"> <li>Select the correct paper type, then touch <b>Confirm</b>.</li> <li>Select the next heavier type of paper, then touch <b>Confirm</b>.</li> </ul> </li> </ul> <p><b>Note:</b> Paper types from lightest to heaviest are:</p> <ul style="list-style-type: none"> <li>For uncoated paper: Plain, Lightweight Cardstock, and Cardstock.</li> </ul> </li> <li>To identify the cause, use the Repeating Defects Page. For details, refer to the previous page.</li> </ol>



## Solving Print-Quality Problems (continued)

Problem	Solution
<p><b>Heavy Coverage Appears Mottled or Blotchy</b>  <b>Blacks Appear Blue</b></p> 	<ol style="list-style-type: none"> <li>1. Verify that the paper you are using is the correct type for the printer and is properly loaded.  For a complete list of recommended paper for your printer, go to: <ul style="list-style-type: none"> <li>– North America: <a href="http://www.xerox.com/rmlna">www.xerox.com/rmlna</a></li> <li>– Europe: <a href="http://www.xerox.com/rmleu">www.xerox.com/rmleu</a></li> </ul> </li> <li>2. Verify that the paper type is selected on the control panel and in the print driver.</li> </ol> <p><b>Note:</b> If the problem continues, call for service.</p>
<p><b>Gray Tones Too Light or Too Dark</b>  Gray tones appear faded or too dark on print.</p>	<ol style="list-style-type: none"> <li>1. Verify that the paper you are using is the correct type for the printer and is properly loaded.  For a complete list of recommended paper for your printer, go to: <ul style="list-style-type: none"> <li>– North America: <a href="http://www.xerox.com/rmlna">www.xerox.com/rmlna</a></li> <li>– Europe: <a href="http://www.xerox.com/rmleu">www.xerox.com/rmleu</a></li> </ul> </li> <li>2. Verify that the paper type is selected on the control panel and in the print driver.</li> <li>3. Adjust the lightness settings in the print driver. For information about changing the Lightness setting in the PostScript print driver for your operating system, refer to the <i>Printing</i> chapter of the <i>User Guide</i>.</li> </ol>
<p><b>Lines, Smudges, or Streaks</b>  Dark or light marks appear on the page in all tones or non-printed areas.</p> 	<ol style="list-style-type: none"> <li>1. Verify that the paper you are using is the correct type for the printer and is properly loaded.  For a complete list of recommended paper for your printer, go to: <ul style="list-style-type: none"> <li>– North America: <a href="http://www.xerox.com/rmlna">www.xerox.com/rmlna</a></li> <li>– Europe: <a href="http://www.xerox.com/rmleu">www.xerox.com/rmleu</a></li> </ul> </li> <li>2. Verify that the paper type is selected on the control panel and in the print driver.</li> <li>3. To identify the cause, refer to the Repeating Defects Page that prints with <i>Troubleshooting Print Quality Page</i>. At the control panel, touch <b>Device &gt; Tools &gt; Troubleshooting &gt; Support Pages &gt; Repeating Defects Page &gt; Print</b>.</li> <li>4. To correct the problem, replace items identified on the Repeating Defects Page.</li> </ol>



## Print-Quality Settings

The Windows PostScript print driver and the Macintosh print drivers provide the highest print-quality modes: You can change these settings in the print driver. Select the setting that is best suited for your print job.

### Print-Quality Mode

- **Enhanced mode** is the general-purpose mode for crisp, smooth-toned prints. Enhanced mode balances speed with quality.
- **High Resolution mode** is a high-quality mode that creates smooth-toned prints with fine lines and detail. High Resolution mode balances quality over speed.
- **Toner Saver mode** reduces the amount of toner used for print jobs and is useful for draft-quality output. Print quality is slightly lower than using Standard mode.

### Image Options

Image options controls how the printer uses lightness and contrast to produce your document. The Windows PostScript print driver and the Macintosh print drivers provide the widest range of controls on the Image Options tab.

- To locate Image Options in Windows, in the print driver, click the **Image Options** tab.
- To locate Image Options on Macintosh, in the Print window, in the print options list, click **Xerox Features**. Within Xerox Features, in the options list, click **Image Options**.



### Datos de usuario comunes

Nombre del dispositivo: Xerox VersaLink B620 Printer (FE:F6:79)  
 Dirección IP: 10.61.16.207  
 Número de serie del dispositivo: 5320705462  
 URL del dispositivo: https://10.61.16.207  
 Fecha de activación de la máquina: Apr 24, 2025 07:48:49  
 Total de impresiones: 4397

### Perfil de dispositivo

Código de recurso de Xerox  
 Código de recurso del cliente  
 Teléfono de servicio técnico:  
 Número de asistencia al cliente:  
 Número de teléfono de suministros:  
 Administrador del sistema: Sin configurar  
 Ubicación del dispositivo: ubicación del dispositivo no definida

### Administrado por

Servidor MB principal:

### Hardware de dispositivo

Tarjeta de interfaz de terceros: ausente  
 Cantidad de RAM del dispositivo: 1984 MB  
 Cantidad de almacenamiento del dispo... usados=2739MB/total=13925MB (eMMC)  
 Tamaño memoria EPC: 187 MB  
 Kit de productividad: No instalado  
 Tipo de acabadora: Bandeja de salida escalonada  
 Perforación de acabadora: Ninguno  
 Plegadora de la acabadora: ausente

### Configuración general

Servicios remotos: Activado  
 Descarga del software de acceso remoto: Activado  
 Transm. Servicios remotos. Hora: 02:00  
 Xerox Workplace Cloud: Activado  
 Alertas de e-mail: Desactivada  
 Plan de servicio: Vendita  
 Región geográfica: Desconocido  
 Diferencia horaria con GMT: 00:00  
 Instalación de archivo de clonación: Permitido (solo archivos cifrados)  
 Uso compartido de archivos: Activado  
 JBIG2: Sin pérdida

### Ahorro de energía

Reposo: Activado  
 Modo de ahorro de energía: Trabajo activado  
**Sensor inteligente de proximidad**  
 Activar al llegar: No está disponible  
 Suspender al salir:

### Versiónes de software

Software del dispositivo: 122.027.005.11200  
 Versión de revisión: Ninguno  
 Controlador de red: 122.027.11200  
 Firmware del panel de la interfaz de... 6.2  
 Motor de marcado: 230.325  
 Acabadora: 000.000.000  
**Actualizaciones del dispositivo:**  
 Última actualización exitosa: No permitido

### Bandejas del papel

Bandeja 1: Común, Blanco and A4 (210 x 297 mm)  
 Bandeja 2: Común, Blanco and A4 (210 x 297 mm)  
 Bandeja 3: Común, Blanco and A4 (210 x 297 mm)  
 Bandeja 4: Común, Blanco and A4 (210 x 297 mm)  
 Bandeja especial: Común, Blanco and A6 (105 x 148 mm)

### Opciones instaladas

PS: Instalado

### Conectividad

#### Flujos de trabajo móviles

Impresión AirPrint: Activado  
 Impresión Mopria: Activado

#### Conexiones físicas

**Configuración de USB**  
 Puertos USB tipo A: Todo activado  
 Puerto USB tipo B: Activado  
**Conexión cableada:**  
 Dirección Mac de Ethernet: Activado  
 Opción de velocidad/dúplex de Ethernet: 9c:93:4e:fe:f6:79 auto

#### Conexión inalámbrica:

Dirección MAC inalámbrica:  
 Nombre de la red (SSID):  
 BSSID:  
 Modo de seguridad:  
 Algoritmo de cifrado:  
 Estado:

**Wi-Fi Direct:**  
 Hardware inalámbrico: No instalado

Wi-Fi Protected Setup™ Nombre (WPS):  
 Punto de acceso (SSID):  
 Mostrar clave en la pantalla táctil del disp...

**NFC:**  
**Detección de iBeacon (Bluetooth®) para A...**  
 Hardware de iBeacon: No instalado  
 Dirección del dispositivo Bluetooth:  
 Dirección IP de iBeacon:

### Protocolos

#### TCP/IPv4:

Dirección IP: Activado  
 10.61.16.207  
 Máscara de subred: 255.255.255.0  
 Encaminador/Puerta de enlace: 10.61.16.1  
 Direccionamiento automático: DHCP  
 Servidor DHCP: 10.61.13.223  
 Caducidad de concesión DHCP: Thu May 1 10:06:49 2025  
 Difusión BOOTP: Desactivada  
 Estado de dirección autoasignada: Activado  
 Dirección autoasignada:

#### TCP/IPv6:

Enlazar dirección local: Activado  
 fe80::9e93:4eff:fefe:f679  
 Usar prefijo del encaminador: Activado  
 Dirección global 1 sin estado: fd00:0:2:116:9e93:4eff:fefe:f679  
 Dirección global 2 sin estado: ::  
 Dirección manual:  
 Direccionamiento DHCP: Usar DHCP dirigido por el encaminador  
 Dirección DHCP: fe80::8afc:5dff:fe75:e282  
 Puerta de enlace prefijada:  
 DUID (identificador único de DHCP):

#### Opciones de DNS:

Nombre de host solicitado: XRX9C934EFEF679  
 Nombre del host verificado:  
 Nombre de dominio solicitado:  
 Nombre de dominio verificado:  
 DNS multidestino: Activado  
 Liberar concesiones DHCP y registros... Desactivada  
 Servidor de DNS principal: 10.61.7.16  
 Preferir dirección IPv6 DNS sobre IPv4: Activado

#### Bonjour:

Nombre de la impresora Bonjour: Xerox VersaLink B620 Printer (FE:F6:79)

#### HTTP:

Forzar el tráfico en la conexión segura (...): Sí  
 IPP: Activado

#### SNMP

SNMP v1/v2: Activado  
 SNMP v3: Desactivada

#### LPR/LPD:

Impresión IP sin procesar: Activado

#### LDAP

Servidor LDAP 1 - Dirección LDAP pri...: 0.0.0.0:389  
 Servidor LDAP 1 - Raíz de directorio de b...:  
 Servidor LDAP 1 - Conexión segura (L...): Desactivada  
 Servidor LDAP 1 - Validar certificado del ...: Desactivada

#### SMTP

Servidor SMTP: 0.0.0.0:25  
 Cifrado de la conexión (TLS): Sin cifrado  
 Validar el certificado del servidor ...:

**Protocolos (cont.)****POP3**

Servidor POP3: 0.0.0.0:110  
 Conexión segura (TLS) POP3: Desactivada  
 Validar el certificado del servidor ...  
 Dirección de e-mail:

**NTP:**

Activado

**Cliente de FTP:**

Activado

Modo cliente de FTP:

Pasivo

**Servicios web en el dispositivo:**

Activado

**Aplicaciones****Imprimiendo**

Portada: Activado  
 Hojas de errores: Activado  
 Sustitución del papel: Activado  
 Prioridad de bandejas: 1,2,3,4,5  
**Modo de marcado de archivo**  
**PostScript**  
 Instalado  
 Nivel: 3  
 Versión: 3021.101

**PCL**

Versión: 6  
 Nombre de fuente: Courier  
**Tablas de colores personalizados**  
 Activado  
 Etiqueta: No instalado

**Imprimir desde:**

Trabajos guardados para reimpresión: Activado  
 Imprimir desde USB: Activado  
 Servicios en la nube: Desactivada

**Contabilidad**

Modo de contabilidad: Ninguno  
 Contabilidad de red: Desactivada

**Seguridad****Configuración de autenticación**

**Autenticación de interfaz del dispo...**  
 Localmente en el dispositivo  
 Particular: Sin bloquear  
 Ruta a trabajos: Sin bloquear  
 Ruta de la impresora: Sin bloquear  
 Autenticación del sitio web del disp...  
 Localmente en el dispositivo  
 Autorización: Localmente en el dispositivo

**Servidor de autenticación:**

Kerberos

**Xerox Secure Access:**

Desactivada

**Registro de auditoría:**

Activado

**Seguridad IP (IPsec):**

Desactivada

**Filtrado IP:**

Desactivada

**Certificados de seguridad**

Certificado del dispositivo: Firmado  
 Certificados raíz instalados: 54  
**802.1x:** Desactivada

**Eliminación de datos del trabajo:**

Programado: Desactivada

**FIPS 140-3:**

Desactivada

**TLS:**

TLS 1.2 y TLS 1.3

Hash TLS:

SHA-1, SHA-256 y superior

**Control integrado Trellix:**

Seguridad de mejorada

### Datos de usuario comunes

Nombre del dispositivo: Xerox VersaLink B620 Printer (FE:F6:79)  
 Dirección IP: 10.61.16.207  
 Número de serie del dispositivo: 5320705462  
 URL del dispositivo: https://10.61.16.207  
 Fecha de activación de la máquina: Apr 24, 2025 07:48:49  
 Total de impresiones: 4397

### Perfil de dispositivo

Código de recurso de Xerox  
 Código de recurso del cliente  
 Teléfono de servicio técnico:  
 Número de asistencia al cliente:  
 Número de teléfono de suministros:  
 Administrador del sistema: Sin configurar  
 Ubicación del dispositivo: ubicación del dispositivo no definida

### Administrado por

Servidor MB principal:

### Hardware de dispositivo

Tarjeta de interfaz de terceros: ausente  
 Cantidad de RAM del dispositivo: 1984 MB  
 Cantidad de almacenamiento del dispo... usados=2739MB/total=0MB (eMMC)  
 Tamaño memoria EPC: 187 MB  
 Kit de productividad: No instalado  
 Tipo de acabadora: Bandeja de salida escalonada  
 Perforación de acabadora: Ninguno  
 Plegadora de la acabadora: ausente

### Configuración general

Servicios remotos: Activado  
 Descarga del software de acceso remoto: Activado  
 Transm. Servicios remotos. Hora: 02:00  
 Xerox Workplace Cloud: Activado  
 Alertas de e-mail: Desactivada  
 Plan de servicio: Vendita  
 Región geográfica: Desconocido  
 Informe de configuración de arranque: Activado  
 Diferencia horaria con GMT: 00:00  
 Instalación de archivo de clonación: Permitido (solo archivos cifrados)  
 Permitir el envío de impresión de archivos... Desactivada  
 Uso compartido de archivos: Activado  
 JBIG2: Sin pérdida

### Ahorro de energía

Reposo: Activado  
 Modo de ahorro de energía: Trabajo activado  
 Temporizador Modo suspensión: 120 minutos  
 Apagado automático: Desactivada

### Versiones de software

Software del dispositivo: 122.027.005.11200  
 Versión de revisión: Ninguno  
 Controlador de red: 122.027.11200  
 Firmware del panel de la interfaz de... 6.2  
 Interfaz de usuario: 122.027.11200  
 Motor de marcado: 230.325  
 Acabadora: 000.000.000  
 SO: 230.325  
 Actualización de software: 005.015  
 Actualización de software de ALTB00T: 005.015  
 Bandeja 2: A16.47\_B2.3  
 Bandeja 3: A16.47\_B2.3  
 Bandeja 4: A16.47\_B2.3

### Actualizaciones del dispositivo:

Última actualización exitosa: No permitido  
 Actualizaciones automáticas programa... Desactivada  
 Hora de inicio de actualización auto... Cada día  
 Servidor de actualizaciones automáti... 0.0.0:21

### Bandejas del papel

Bandeja 1: Común, Blanco and A4 (210 x 297 mm)  
 Bandeja 2: Común, Blanco and A4 (210 x 297 mm)  
 Bandeja 3: Común, Blanco and A4 (210 x 297 mm)  
 Bandeja 4: Común, Blanco and A4 (210 x 297 mm)  
 Bandeja especial: Común, Blanco and A6 (105 x 148 mm)

### Conectividad

#### Flujos de trabajo móviles

Impresión AirPrint: Activado  
 Impresión Mopria: Activado  
 Impresión universal: Desactivada  
 Estado de registro de la impresión u... No registrada

#### Conexiones físicas

Configuración de USB  
 Puertos USB tipo A: Todo activado  
 Puerto USB tipo B: Activado  
 Conexión cableada: Activado  
 Dirección Mac de Ethernet: 9c:93:4e:fe:f6:79  
 Opción de velocidad/dúplex de Ethernet: auto  
 Conexión inalámbrica: Desactivada

#### Conexión inalámbrica:

Dirección MAC inalámbrica:  
 Nombre de la red (SSID):  
 BSSID:  
 Modo de seguridad:  
 Algoritmo de cifrado:  
 Estado:

#### Wi-Fi Direct:

Hardware inalámbrico: Activado  
 No instalado  
 Wi-Fi Protected Setup™ Nombre (WPS):  
 Método de conexión:  
 Dirección de prefijo de la subred:  
 Punto de acceso (SSID):  
 Mostrar clave en la pantalla táctil del disp...

#### NFC:

Detección de iBeacon (Bluetooth®) para A... Activado  
 Hardware de iBeacon: Activado  
 Dirección del dispositivo Bluetooth: No instalado  
 Dirección IP de iBeacon:

### Protocolos

#### TCP/IPV4:

Dirección IP: Activado  
 10.61.16.207  
 Máscara de subred: 255.255.255.0  
 10.61.16.1  
 Encaminador/Puerta de enlace: DHCP  
 Dirección de configuración automática: 10.61.13.223  
 Servidor DHCP: Thu May 11 10:06:49 2025  
 Caducidad de concesión DHCP: Desactivada  
 Difusión BOOTP: Activado  
 Estado de dirección autoasignada:  
 Dirección autoasignada:

#### TCP/IPV6:

Enlazar dirección local: Activado  
 fe80::9e93:4eff:fe75:f679  
 Usar prefijo del encaminador: Activado  
 Dirección global 1 sin estado: f000:0:2:116:9e93:4eff:fe75:f679  
 Dirección global 2 sin estado: ::  
 Dirección manual:  
 Direccionamiento DHCP: Usar DHCP dirigido por el encaminador  
 Dirección DHCP:  
 Puerta de enlace prefijada: fe80::8afc:5dff:fe75:e282  
 DUID (identificador único de DHCP):

#### Opciones de DNS:

Nombre de host solicitado: XRX9C934EFEF679  
 Nombre del host verificado:  
 Nombre de dominio solicitado:  
 Nombre de dominio verificado:  
 DNS multidesfina: Activado  
 Liberar concesiones DHCP y registros... Desactivada  
 Servidor de DNS principal: 10.61.7.16  
 Servidor DNS suplente 1: 10.61.10.6  
 Servidor DNS suplente 2: 10.61.7.15  
 Tiempo de espera para conexión DNS: 5  
 Agregar dominio de dispositivo: Activado  
 Agregar dominios primarios: Desactivada  
 Lista de búsqueda de dominio DNS: XEROXQA.COM.  
 Preferir dirección IPv6 DNS sobre IPv4: Activado

### Opciones instaladas

PS: Instalado

**Protocolos (cont.)**

<b>Bonjour:</b>	
Nombre de la impresora Bonjour:	Xerox VersaLink B620 Printer (FE:F6:79)
<b>HTTP:</b>	
Número del puerto:	80
Forzar el tráfico en la conexión segura (...):	Si
Número de puerto HTTP protegido:	443
Servidor proxy:	Automático
Dirección de servidor proxy:	0.0.0.0:8080
IPP:	Activado
Modo IPP protegido:	IPP e IPPS segura
Ruta de red IPP:	http://10.61.16.207:631
<b>SNMP</b>	
SNMP v1/v2:	Activado
SNMP v3:	Desactivada
<b>LPR/LPD:</b>	
Número del puerto:	Activado
Cambio de PDL:	515
Sustituir portada PDL:	Desactivada
<b>Impresión IP sin procesar:</b>	
Número de puerto 1:	Activado
Bidireccional:	9100
Fin de espera de trabajo:	Desactivada
Cambio de PDL:	300
<b>LDAP</b>	
Servidor LDAP 1 - Nombre descriptivo:	
Servidor LDAP 1 - Dirección LDAP pri...:	0.0.0.0:389
Servidor LDAP 1 - Dirección LDAP alterna...:	0.0.0.0:389
Servidor LDAP 1 - Raíz de directorio de b...:	
Servidor LDAP 1 - Conexión segura (L...):	Desactivada
Servidor LDAP 1 - Validar certificado del ...:	Desactivada
<b>SMTP</b>	
Servidor SMTP:	0.0.0.0:25
Cifrado de la conexión (TLS):	Sin cifrado
Validar el certificado del servidor ...:	
Tamaño de mensaje máximo (KB):	10240
Número de fragmentos:	1
Tamaño de trabajo total (KB):	300000
Límite de separación de trabajo:	Límite de página
Identidad para e-mails automáticos:	Ninguno
<b>POP3</b>	
Servidor POP3:	0.0.0.0:110
Conexión segura (TLS) POP3:	Desactivada
Dirección de e-mail:	
Validar el certificado del servidor ...:	
Recepción de correo electrónico mediante...:	Desactivada
Enviar confirmación a petición:	Activado
Portada correo elec.entrante:	Activado
<b>NTP:</b>	
Servidor principal:	Activado
Servidor alternativo:	0.0.0.0:123
SLP:	0.0.0.0:123
<b>Cliente de FTP:</b>	
Modo cliente de FTP:	Desactivada
<b>Servicios web en el dispositivo:</b>	
Detección de WS:	Activado
Multidifusión de detección de WS:	Activado
Impresión de WS:	Activado
<b>Servicios web</b>	
Gestión del certificado digital y configura...:	Activado
Registro de servicio extensible:	Activado
Límites de trabajos:	Activado
Extensión de gestión de trabajos:	Activado
Configuración del dispositivo:	Activado
Datos de sesión:	Activado
Configuración de la interfaz del usu...:	Activado
Configuración de Proxy de EIP:	Activado
Xerox Secure Access:	Desactivada
Configuración de SNMP de EIP:	Activado
Envío de impresión:	Activado
Acceso de almacenamiento masivo:	Activado
Acceso de lector de tarjetas:	Activado
Configuración de autenticación y contabil...:	Activado
Exportar registro de auditoría:	Activado
Control integrado Trellix:	Activado

**Aplicaciones**

**Imprimiendo**

Portada:	Activado
Sistema/Iniciar trabajo:	Desactivada
Eliminar trabajos retenidos después de:	3 Day(s) 0 Hour(s) 0 Minute(s)
Hojas de errores:	Activado
Sustitución del papel:	Activado
Prioridad de bandejas:	1,2,3,4,5
Copias prefijadas:	1
Tipo de trabajo prefijado:	Impresión de prueba
Tamaño prefijado (papel):	x=210mm, y=297mm
Color de papel prefijado:	Blanco
Impresión a 2 caras prefijada:	A 2 caras
Bandeja de salida prefijada:	Bandeja central
Color de salida prefijada:	Blanco y negro
Juegos clasificados prefijados:	Activado
Grapado prefijado:	Sin grapar
Desplazamiento entre trabajos:	Sin desplazar entre trabajos
<b>Modo de mercado de archivo</b>	
<b>PostScript</b>	
Nivel:	Desactivado
Versión:	Instalado
Calidad de imagen:	3
	3021.101
	Mejorado
<b>PCL</b>	
Versión:	6
Espaciado:	10.00
Tamaño en puntos:	12.00
Nombre de fuente:	Courier
Líneas por página:	64
<b>Tablas de colores personalizados</b>	
Etiqueta:	Activado
	No instalado
<b>Imprimir desde:</b>	
Trabajos guardados para reimpresión:	Activado
Imprimir desde USB:	Activado
Servicios en la nube:	Desactivada

## Contabilidad

Modo de contabilidad: Ninguno  
 Contabilidad de red: Desactivada

## Seguridad

### Configuración de autenticación

Autenticación de interfaz del disposit... Localmente en el dispositivo  
 Particular: Sin bloquear  
 Ruta a trabajos: Sin bloquear  
 Ruta de la impresora: Sin bloquear  
 Autenticación del sitio web del disp... Localmente en el dispositivo  
 Autorización: Localmente en el dispositivo

### Servidor de autenticación:

Dominio principal de Kerberos: Kerberos  
 Dirección principal de Kerberos: 0.0.0.0:88  
 Dominio alternativo 1 de Kerberos: 0.0.0.0:88  
 Dirección alternativa 1 de Kerberos: 0.0.0.0:88  
 Dominio NT SMB:  
 Dominio NT SMB alternativo 1:  
 Servidor de controlador de tarjeta intelige... 0.0.0.0:443  
 Dominio de controlador de tarjeta in...  
 URL OCSP de tarjeta inteligente:  
 Norma de actualización del lector de... Activado  
 Versión de firmware del lector de ta...

### Xerox Secure Access:

Servidor Secure Access: Desactivada  
 Ruta de Secure Access: 0.0.0.0:443

### Registro de auditoría:

Activado

### Seguridad IP (IPsec):

Desactivada

### Filtrado IP:

Desactivada

### Certificados de seguridad

Certificado del dispositivo: Firmado  
 Certificados raíz instalados: 54

### 802.1x:

Desactivada

### Eliminación de datos del trabajo:

Programado: Desactivada  
 Frecuencia programada:

### FIPS 140-3:

Desactivada

### TLS:

Hash TLS: TLS 1.2 y TLS 1.3  
 SHA-1, SHA-256 y superior

### Control integrado Trellix:

Seguridad de mejorada

## Configuración de servicio extensible

Navegador de tercera generación: X3G\_3.24.23\_2.40.5\_012\_01.00.00  
 Versión de widget: v1.3.17 c8 20140613  
 Versión de widget: v2.5.04 g9 20240123



# Resumen de facturación

## Información del sistema

Nombre del dispositivo: Xerox VersaLink B620 Printer (FE:F6:79)  
 Número de serie del dispositivo: 5320705462  
 Impresiones desde encendido: 35

## Versiones de software

Software del dispositivo: 122.027.005.11200  
 Versión de revisión: Ninguno  
 Controlador de red: 122.027.11200  
 Firmware del panel de la interfaz de usuario: 6.2  
 Motor de marcado: 230.325  
 Acabadora: 000.000.000

## Contadores de facturación

### Impresión

Impresiones impresas en negro: 4402

Papel común: 3513  
 Bond: 10  
 Preimpreso: 115  
 Otro: 30

### Totales dispositivo

Total de impresiones: 4402



### Common User Data

Machine Name: Xerox VersaLink B620 Printer (FE:F6:79)  
 IP Address: 10.61.16.207  
 Machine Serial Number: 5320705462  
 Machine URL: https://10.61.16.207  
 Machine Activation Date: Apr 11, 2025 11:19:36  
 Total Impressions: 4367

### Machine Profile

Xerox Asset Tag:  
 Customer Asset Tag:  
 Service Phone Number:  
 Customer Support Number:  
 Supplies Phone Number:  
 System Administrator:  
 Machine Location: Not set  
 machine location not set

### Managed By

Primary MB Server:

### Machine Hardware

Foreign Interface Card: not present  
 Device RAM Size: 1984 MB  
 Device Storage Size: used=2647MB/total=13925MB (eMMC)  
 EPC Memory Size: 187 MB  
 Productivity Kit: Not Installed  
 Finisher Type: Simple Catch Tray  
 Finisher Punch: None  
 Finisher Folder: not present

### General Setup

Remote Services: Enabled  
 Remote Software Download: Enabled  
 Remote Services Trans. Time: 02:00  
 Xerox Workplace Cloud: Enabled  
 E-mail Alerts: Disabled  
 Service Plan: Sold  
 Geographic Region: unknown  
 GMT Offset: 00:00  
 Cloning Installation: Allowed (Encrypted Files Only)  
 File Sharing: Enabled  
 JBIG2: Lossless

### Energy Saver

Deep Sleep: Enabled  
 Energy Saver Mode: Job Activated

### Smart Proximity Sensor

Wake on Arrival:  
 Sleep on Departure: Not Available

### Software Versions

Device Software: 122.027.005.11200  
 Patch Version: None  
 Network Controller: 122.027.11200  
 UI Panel Firmware: 6.2  
 Marking Engine: 230.325  
 Finisher: 000.000.000  
 Machine Upgrades: Not Allowed  
 Last Successful Upgrade:

### Media Trays

Tray 1: Plain, White and A4 (210 x 297 mm)  
 Tray 2: Plain, White and A4 (210 x 297 mm)  
 Tray 3: Plain, White and A4 (210 x 297 mm)  
 Tray 4: Plain, White and A4 (210 x 297 mm)  
 Bypass Tray: Plain, White and A6 (105 x 148 mm)

### Installed Options

PS: Installed

### Connectivity

#### Mobile Workflows

AirPrint Printing: Enabled  
 Mopria Printing: Enabled

#### Physical Connections

USB Settings  
 USB Type A Ports: All Enabled  
 USB Type B Port: Enabled

#### Wired:

Ethernet MAC Address: 9c:93:4e:fe:f6:79  
 Ethernet Speed/Duplex Setting: auto

#### Wireless:

Wireless MAC Address:  
 Network Name (SSID): Disabled  
 BSSID:  
 Security Mode:  
 Encryption Algorithm:  
 Status:

#### Wi-Fi Direct:

Wireless Hardware: Not Installed

#### Wi-Fi Protected Setup™ (WPS) Name:

Access Point (SSID):  
 Show Password on Device Touch Screen:

#### NFC:

iBeacon (Bluetooth®) for AirPrint Di... Enabled  
 iBeacon Hardware: Enabled  
 Bluetooth Device Address: Not Installed  
 iBeacon IP Address:

### Protocols

#### TCP/IPV4:

Enabled  
 IP Address: 10.61.16.207  
 Subnet Mask: 255.255.255.0  
 Router/Gateway: ::  
 Automatic Addressing: DHCP  
 DHCP Server: 10.61.13.223  
 DHCP Lease Expiration: Thu May 1 10:06:49 2025  
 BOOTP Broadcast: Disabled  
 Self Assigned Address State: Enabled  
 Self Assigned Address:

#### TCP/IPV6:

Enabled  
 Link Local Address: fe80::9e93:4eff:fe:f679  
 Use Router Supplied Prefix: Enabled  
 Stateless Global Address 1: fd00:0:2:116:9e93:4eff:fe:f679  
 Stateless Global Address 2: ::  
 Manual Address:  
 DHCP Addressing: Use DHCP as directed by a router  
 DHCP Address:  
 Default Gateway: fe80::8afc:5dff:fe75:e282  
 DUID (DHCP Unique Identifier):

#### DNS Settings:

Requested Host Name: XR9C934EFEF679  
 Verified Host Name:  
 Requested Domain Name:  
 Verified Domain Name:  
 Multicast DNS:  
 Release DHCP Leases and DNS Registrati...  
 Primary DNS Server: 10.61.7.16  
 Prefer IPv6 DNS over IPv4: Enabled

#### Bonjour:

Bonjour Printer Name: Xerox VersaLink B620 Printer (FE:F6:79)

#### HTTP:

Force Traffic over Secure Connection (H...  
 IPP: Enabled

#### SNMP

SNMP v1/v2: Enabled  
 SNMP v3: Disabled

#### LPR/LPD:

Enabled

#### Raw IP Printing:

#### LDAP

LDAP Server 1 Primary LDAP Address: 0.0.0.389

LDAP Server 1 Search Directory Root:  
 LDAP Server 1 Secure Connection (LDA... Disabled  
 LDAP Server 1 Validate Server Certificate... Disabled

#### SMTP

SMTP Server: 0.0.0.25

Connect Encryption (TLS): No Encryption

Validate Server Certificate (TLS):

**Protocols (cont.)**

POP3  
 POP3 Server: 0.0.0.0:110  
 POP3 Secure Connection (TLS): Disabled  
 POP3 Validate Server Certificate:  
 E-mail Address:  
**NTP:** Enabled  
**FTP Client:** Enabled  
 FTP Client Mode: Passive  
**Web Services on Device:** Enabled

**Apps**

**Printing**

Banner Sheet: Enabled  
 Error Sheets: Enabled  
 Paper Substitution: Enabled  
 Tray Priority: 1,2,3,4,5  
**Archival Marking Mode** Off  
**PostScript** Installed  
 Level: 3  
 Version: 3021.101  
**PCL**  
 Version: 6  
 Font Name: Courier  
**Custom Color Tables** Enabled  
 Label: Not Installed  
**Print From:** Enabled  
 Saved Jobs for Reprint: Enabled  
 Print From USB: Enabled  
 Cloud Services: Disabled

**Accounting**

Accounting Mode: None  
 Network Accounting: Disabled

**Security**

**Authentication Configuration**

**Machine UI Authentication:** Locally on the Device  
 Home: Unlocked  
 Jobs Pathway: Unlocked  
 Printer Pathway: Unlocked  
**Device Website Authentication:** Locally on the Device  
 Authorization: Locally on the Device

**Authentication Server:** Kerberos

**Xerox Secure Access:** Disabled

**Audit Log:** Enabled

**IP Sec:** Disabled

**IP Filtering:** Disabled

**Security Certificates**

Machine Certificate: Signed  
 Root Certificates Installed: 54

**802.1x:** Disabled

**Job Data Removal:**

Scheduled: Disabled

**FIPS 140-3:** Disabled

**TLS:** TLS 1.2 and TLS 1.3

TLS Hash: SHA-1, SHA-256 and above

**Trellix Embedded Control:** Enhanced Security

### Common User Data

Machine Name: Xerox VersaLink B620 Printer (FE:F6:79)  
 IP Address: 10.61.16.207  
 Machine Serial Number: 5320705462  
 Machine URL: https://10.61.16.207  
 Machine Activation Date: Apr 11, 2025 11:19:36  
 Total Impressions: 4370

### Machine Profile

Xerox Asset Tag:  
 Customer Asset Tag:  
 Service Phone Number:  
 Customer Support Number:  
 Supplies Phone Number:  
 System Administrator: Not set  
 Machine Location: machine location not set  
**Managed By**  
 Primary MB Server:

### Machine Hardware

Foreign Interface Card: not present  
 Device RAM Size: 1984 MB  
 Device Storage Size: used=2734MB/total=0MB (eMMC)  
 EPC Memory Size: 187 MB  
 Productivity Kit: Not Installed  
 Finisher Type: Simple Catch Tray  
 Finisher Punch: None  
 Finisher Folder: not present

### General Setup

Remote Services: Enabled  
 Remote Software Download: Enabled  
 Remote Services Trans. Time: 02:00  
 Xerox Workplace Cloud: Enabled  
 E-mail Alerts: Disabled  
 Service Plan: Sold  
 Geographic Region: unknown  
 GMT Offset: 00:00  
 Cloning Installation: Allowed (Encrypted Files Only)  
 File Sharing: Enabled  
 JBIG2: Lossless

### Energy Saver

Deep Sleep: Enabled  
 Energy Saver Mode: Job Activated

### Smart Proximity Sensor

Wake on Arrival:  
 Sleep on Departure: Not Available

### Software Versions

Device Software: 122.027.005.11200  
 Patch Version: None  
 Network Controller: 122.027.11200  
 UI Panel Firmware: 6.2  
 Marking Engine: 230.325  
 Finisher: 000.000.000  
**Machine Upgrades:**  
 Last Successful Upgrade: Not Allowed

### Media Trays

Tray 1: Plain, White and A4 (210 x 297 mm)  
 Tray 2: Plain, White and A4 (210 x 297 mm)  
 Tray 3: Plain, White and A4 (210 x 297 mm)  
 Tray 4: Plain, White and A4 (210 x 297 mm)  
 Bypass Tray: Plain, White and A6 (105 x 148 mm)

### Installed Options

PS: Installed

### Connectivity

#### Mobile Workflows

AirPrint Printing: Enabled  
 Mopria Printing: Enabled

#### Physical Connections

**USB Settings**  
 USB Type A Ports: All Enabled  
 USB Type B Port: Enabled

#### Wired:

Ethernet MAC Address: Enabled  
 Ethernet Speed/Duplex Setting: 9c:93:4e:fe:f6:79  
 auto  
 Disabled

#### Wireless:

Wireless MAC Address:  
 Network Name (SSID):  
 BSSID:  
 Security Mode:  
 Encryption Algorithm:  
 Status:

#### Wi-Fi Direct:

Wireless Hardware: Enabled  
 Not Installed

#### Wi-Fi Protected Setup™ (WPS) Name:

Access Point (SSID):  
 Show Password on Device Touch Screen:

#### NFC:

iBeacon (Bluetooth®) for AirPrint Di... Enabled  
 iBeacon Hardware: Enabled  
 Bluetooth Device Address: Not Installed  
 iBeacon IP Address:

### Protocols

#### TCP/IPV4:

Enabled  
 IP Address: 10.61.16.207  
 Subnet Mask: 255.255.255.0  
 Router/Gateway: 10.61.16.1  
 Automatic Addressing: DHCP  
 DHCP Server: 10.61.13.223  
 DHCP Lease Expiration: Thu May 1 10:06:49 2025  
 BOOTP Broadcast: Disabled  
 Self Assigned Address State: Enabled  
 Self Assigned Address:

#### TCP/IPV6:

Enabled  
 Link Local Address: fe80::9e93:4eff:fef6:79  
 Use Router Supplied Prefix: Enabled  
 Stateless Global Address 1: fd00:0:2:116:e93:4eff:fef6:79  
 Stateless Global Address 2: ::  
 Manual Address:  
 DHCP Addressing: Use DHCP as directed by a router  
 DHCP Address:  
 Default Gateway: fe80::8afc:5dff:fe75:e282  
 DUID (DHCP Unique Identifier):

#### DNS Settings:

Requested Host Name: XRXC934EFEF679  
 Verified Host Name:  
 Requested Domain Name:  
 Verified Domain Name:  
 Multicast DNS: Enabled  
 Release DHCP Leases and DNS Registrati... Disabled  
 Primary DNS Server: 10.61.7.16  
 Prefer IPv6 DNS over IPv4: Enabled

#### Bonjour:

Bonjour Printer Name: Xerox VersaLink B620 Printer (FE:F6:79)

#### HTTP:

Force Traffic over Secure Connection (H... Enabled  
 IPP: Yes  
 Enabled

#### SNMP

SNMP v1/v2: Enabled  
 SNMP v3: Disabled

#### LPR/LPD:

Enabled

#### Raw IP Printing:

Enabled

#### LDAP

LDAP Server 1 Primary LDAP Address: 0.0.0.0:389  
 LDAP Server 1 Search Directory Root:  
 LDAP Server 1 Secure Connection (LDA... Disabled  
 LDAP Server 1 Validate Server Certificate... Disabled

#### SMTP

SMTP Server: 0.0.0.0:25  
 Connect Encryption (TLS): No Encryption  
 Validate Server Certificate (TLS):

**Protocols (cont.)**

POP3	
POP3 Server:	0.0.0.0:110
POP3 Secure Connection (TLS):	Disabled
POP3 Validate Server Certificate:	
E-mail Address:	
NTP:	Enabled
FTP Client:	Enabled
FTP Client Mode:	Passive
Web Services on Device:	Enabled

**Apps****Printing**

Banner Sheet:	Enabled
Error Sheets:	Enabled
Paper Substitution:	Enabled
Tray Priority:	1,2,3,4,5
Archival Marking Mode	Off
PostScript	Installed
Level:	3
Version:	3021.101
PCL	
Version:	6
Font Name:	Courier
Custom Color Tables	Enabled
Label:	Not Installed
Print From:	Enabled
Saved Jobs for Reprint:	Enabled
Print From USB:	Enabled
Cloud Services:	Disabled

**Accounting**

Accounting Mode:	None
Network Accounting:	Disabled

**Security****Authentication Configuration**

Machine UI Authentication:	Locally on the Device
Home:	Unlocked
Jobs Pathway:	Unlocked
Printer Pathway:	Unlocked
Device Website Authentication:	Locally on the Device
Authorization:	Locally on the Device

**Authentication Server:**

Kerberos	Disabled
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**Xerox Secure Access:**

Enabled	Enabled
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**IP Sec:**

Disabled	Disabled
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**IP Filtering:**

Disabled	Disabled
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**Security Certificates**

Machine Certificate:	Signed
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Root Certificates Installed:	54
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**802.1x:**

Disabled	Disabled
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**Job Data Removal:**

Scheduled:	Disabled
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**FIPS 140-3:**

Disabled	Disabled
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**TLS:**

TLS Hash:	TLS 1.2 and TLS 1.3
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Trellix Embedded Control:	SHA-1, SHA-256 and above
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	Enhanced Security
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### Common User Data

Machine Name: Xerox VersaLink B620 Printer (FE:F6:79)  
 IP Address: 10.61.16.207  
 Machine Serial Number: 5320705462  
 Machine URL: https://10.61.16.207  
 Machine Activation Date: Apr 11, 2025 11:19:36  
 Total Impressions: 4370

### Machine Profile

Xerox Asset Tag:  
 Customer Asset Tag:  
 Service Phone Number:  
 Customer Support Number:  
 Supplies Phone Number:  
 System Administrator:  
 Machine Location: Not set  
**Managed By**  
 Primary MB Server: machine location not set

### Machine Hardware

Foreign Interface Card: not present  
 Device RAM Size: 1984 MB  
 Device Storage Size: used=2735MB/total=13925MB (eMMC)  
 EPC Memory Size: 187 MB  
 Productivity Kit: Not Installed  
 Finisher Type: Simple Catch Tray  
 Finisher Punch: None  
 Finisher Folder: not present

### General Setup

Remote Services: Enabled  
 Remote Software Download: Enabled  
 Remote Services Trans. Time: 02:00  
 Xerox Workplace Cloud: Enabled  
 E-mail Alerts: Disabled  
 Service Plan: Sold  
 Geographic Region: unknown  
 Startup Config Report: Enabled  
 GMT Offset: 00:00  
 Cloning Installation: Allowed (Encrypted Files Only)  
 Allow Print Submission of Clone Files: Disabled  
 File Sharing: Enabled  
 JBIG2: Lossless

### Energy Saver

Deep Sleep: Enabled  
 Energy Saver Mode: Job Activated  
 Sleep Mode Timer: 120 minutes  
 Auto-Off: Disabled

### Software Versions

Device Software: 122.027.005.11200  
 Patch Version: None  
 Network Controller: 122.027.11200  
 UI Panel Firmware: 6.2  
 User Interface: 122.027.11200  
 Marking Engine: 230.325  
 Finisher: 000.000.000  
 OS: 230.325  
 Software Upgrade: 005.015  
 ALTBOOT Software Upgrade: 005.015  
 Tray 2: A16.47\_B2.3  
 Tray 3: A16.47\_B2.3  
 Tray 4: A16.47\_B2.3  
**Machine Upgrades:**  
 Last Successful Upgrade: Not Allowed  
 Scheduled Auto Upgrades: Disabled  
 Auto Upgrade Start Time: Daily  
 Auto Upgrade Server: 0.0.0.0:21

### Media Trays

Tray 1: Plain, White and A4 (210 x 297 mm)  
 Tray 2: Plain, White and A4 (210 x 297 mm)  
 Tray 3: Plain, White and A4 (210 x 297 mm)  
 Tray 4: Plain, White and A4 (210 x 297 mm)  
 Bypass Tray: Plain, White and A6 (105 x 148 mm)

### Connectivity

#### Mobile Workflows

**AirPrint Printing:** Enabled  
**Mopria Printing:** Enabled  
**Universal Print:** Disabled  
 Universal Print Registration Status: Not Registered

#### Physical Connections

**USB Settings**  
 USB Type A Ports: All Enabled  
 USB Type B Port: Enabled  
 Connection Timeout: 5 seconds

#### Wired:

Ethernet MAC Address: Enabled  
 Ethernet Speed/Duplex Setting: 9c:93:4e:fe:f6:79  
 auto

#### Wireless:

Disabled

Wireless MAC Address:

Network Name (SSID):

BSSID:

Security Mode:

Encryption Algorithm:

Status:

#### Wi-Fi Direct:

Enabled

Wireless Hardware:

Not Installed

Wi-Fi Protected Setup™ (WPS) Name:

Connection Method:

Subnet Prefix Address:

Access Point (SSID):

Show Password on Device Touch Screen:

#### NFC:

Enabled

**iBeacon (Bluetooth®) for AirPrint Di...**

Enabled

iBeacon Hardware:

Bluetooth Device Address:

iBeacon IP Address:

Not Installed

### Protocols

#### TCP/IPv4:

Enabled  
 IP Address: 10.61.16.207  
 Subnet Mask: 255.255.255.0  
 Router/Gateway: 10.61.16.1  
 Automatic Addressing: DHCP  
 DHCP Server: 10.61.13.223  
 DHCP Lease Expiration: Thu May 1 10:06:49 2025  
 BOOTP Broadcast: Disabled  
 Self Assigned Address State: Enabled  
 Self Assigned Address:

#### TCP/IPv6:

Enabled  
 Link Local Address: fe80::9e93:4eff:fe:f679  
 Use Router Supplied Prefix: Enabled  
 Stateless Global Address 1: fd00:0:2:116:9e93:4eff:fe:f679  
 Stateless Global Address 2: ::  
 Manual Address:  
 DHCP Addressing: Use DHCP as directed by a router  
 DHCP Address:  
 Default Gateway: fe80::8afc::5dff:fe75:e282  
 DUID (DHCP Unique Identifier):

#### DNS Settings:

Requested Host Name: XRX9C934EFEF679  
 Verified Host Name:  
 Requested Domain Name:  
 Verified Domain Name:  
 Multicast DNS: Enabled  
 Release DHCP Leases and DNS Registrati... Disabled  
 Primary DNS Server: 10.61.7.16  
 Alternate DNS Server 1: 10.61.10.6  
 Alternate DNS Server 2: 10.61.7.15  
 DNS Connection Timeout: 5  
 Append Device Domain: Enabled  
 Append Parent Domains: Disabled  
 DNS Domain Search List: XEROXQA.COM.  
 Prefer IPv6 DNS over IPv4: Enabled

### Installed Options

PS: Installed

**Protocols (cont.)**

**Bonjour:**  
 Bonjour Printer Name: Xerox VersaLink B620 Printer (FE:F6:79)  
**HTTP:**  
 Enabled  
 Port Number: 80  
 Force Traffic over Secure Connection (H...): Yes  
 Secure HTTP Port Number: 443  
 Proxy Server: Automatic  
 Proxy Server Address: 0.0.0.0:8080  
 IPP: Enabled  
 Secure IPP Mode: IPP and Secure IPPS  
 IPP Network Path: http://10.61.16.207:631

**SNMP**  
 SNMP v1/v2: Enabled  
 SNMP v3: Disabled

**LPR/LPD:**  
 Enabled  
 Port Number: 515  
 PDL Switching: Disabled  
 PDL Banner Override: Disabled

**Raw IP Printing:**  
 Enabled  
 Port Number 1: 9100  
 Bidirectional: Disabled  
 End of Job Timeout: 300  
 PDL Switching: Disabled

**LDAP**  
 LDAP Server 1 Friendly Name:  
 LDAP Server 1 Primary LDAP Address: 0.0.0.0:389  
 LDAP Server 1 Alternate LDAP Address: 0.0.0.0:389  
 LDAP Server 1 Search Directory Root:  
 LDAP Server 1 Secure Connection (LDA...): Disabled  
 LDAP Server 1 Validate Server Certificate...: Disabled

**SMTP**  
 SMTP Server: 0.0.0.0:25  
 Connect Encryption (TLS): No Encryption  
 Validate Server Certificate (TLS):  
 Max Message Size (KB): 10240  
 Number of Fragments: 1  
 Total Job Size (KB): 300000  
 Job Splitting Boundary: Page Boundary  
 Credentials for Auto E-mails: None

**POP3**  
 POP3 Server: 0.0.0.0:110  
 POP3 Secure Connection (TLS): Disabled  
 E-mail Address:  
 POP3 Validate Server Certificate:  
 Receipt of E-mail via POP3: Disabled  
 Send Confirm on Request: Enabled  
 Incoming E-mail cover sheet: Enabled

**NTP:**  
 Enabled  
 Primary Server: 0.0.0.0:123  
 Alternate Server: 0.0.0.0:123

**SLP:**  
 Disabled

**FTP Client:**  
 Enabled  
 FTP Client Mode: Passive

**Web Services on Device:**  
 Enabled  
 WS-Discovery: Enabled  
 WS-Discovery Multicast: Enabled  
 WS-Print: Enabled

**Web Services**  
 Digital Certificate Management and Securi...: Enabled  
 Extensible Service Registration: Enabled  
 Job Limits: Enabled  
 Job Management Extension: Enabled  
 Device Configuration: Enabled  
 Session Data: Enabled  
 User Interface Configuration: Enabled  
 EIP Proxy Configuration: Enabled  
 Xerox Secure Access: Disabled  
 EIP SNMP Configuration: Enabled  
 Print Submission: Enabled  
 Mass Storage Access: Enabled  
 Card Reader Access: Enabled  
 Authentication & Accounting Configur...: Enabled  
 Export Audit Log: Enabled  
 Trellix Embedded Control: Enabled

**Apps**

**Printing**

Banner Sheet: Enabled  
 Sys/Start Job: Disabled  
 Delete Held Jobs After: 3 Day(s) 0 Hour(s) 0 Minute(s)  
 Error Sheets: Enabled  
 Paper Substitution: Enabled  
 Tray Priority: 1,2,3,4,5  
 Default Copies: 1  
 Default Job Type: Normal Print  
 Default Paper Size: x=210mm, y=297mm  
 Default Paper Color: White  
 Default 2 Sided Printing: 2 Sided  
 Default Output Tray: Center Tray  
 Default Output Color: Black & White  
 Default Collated Sets: Enabled  
 Default Stapling: Not Available  
 Offsetting Between Jobs: No Offset Between Jobs  
**Archival Marking Mode**  
**PostScript**  
 Level: Installed  
 Version: 3  
 Image Quality: 3021.101  
 Enhanced

**PCL**  
 Version: 6  
 Pitch Size: 10.00  
 Point Size: 12.00  
 Font Name: Courier  
 Lines Per Page: 64  
**Custom Color Tables**  
 Label: Enabled  
 Label: Not Installed

**Print From:**  
 Saved Jobs for Reprint: Enabled  
 Print From USB: Enabled  
 Cloud Services: Disabled

**Accounting**

Accounting Mode: None  
 Network Accounting: Disabled

**Security****Authentication Configuration**

Machine UI Authentication: Locally on the Device  
 Home: Unlocked  
 Jobs Pathway: Unlocked  
 Printer Pathway: Unlocked  
 Device Website Authentication: Locally on the Device  
 Authorization: Locally on the Device

**Authentication Server:**

Kerberos Primary Realm: Kerberos  
 Kerberos Primary Address: 0.0.0.88  
 Kerberos Alt 1 Realm: 0.0.0.88  
 Kerberos Alt 1 Address: 0.0.0.88  
 SMB NT Domain:  
 SMB Alt 1 NT Domain:  
 Smartcard Ctrl Server: 0.0.0.443  
 Smartcard Ctrl Domain:  
 SmartCard OCSP URL:  
 Card Reader Upgrade Policy: Enabled  
 Card Reader Firmware Version:

**Xerox Secure Access:**

Secure Access Server: Disabled  
 Secure Access Path: 0.0.0.443

**Audit Log:**

Enabled

**IP Sec:**

Disabled

**IP Filtering:**

Disabled

**Security Certificates**

Machine Certificate: Signed  
 Root Certificates Installed: 54

**802.1x:**

Disabled

**Job Data Removal:**

Scheduled: Disabled  
 Scheduled Frequency:

**FIPS 140-3:**

Disabled

**TLS:**

TLS Hash: TLS 1.2 and TLS 1.3  
 SHA-1, SHA-256 and above

**Trellix Embedded Control:**

Enhanced Security

**Extensible Service Setup**

Third Generation Browser: X3G\_3.24.23\_2.40.5\_012\_01.00.00  
 Widget Version: v1.3.17 c8 20140613  
 Widget Version: v2.5.04 g9 20240123



# Billing Summary

## System Information

Machine Name:	Xerox VersaLink B620 Printer (FE:F6:79)	<b>Software Versions</b>	
Machine Serial Number:	5320705462	Device Software:	122.027.005.11200
Power On Impressions:	5	Patch Version:	None
		Network Controller:	122.027.11200
		UI Panel Firmware:	6.2
		Marking Engine:	230.325
		Finisher:	000.000.000

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## Billing Meters

<b>Print</b>		Plain Paper:	3494
Black Printed Impressions:	4372	Bond:	10
		Preprinted:	115
		Other:	30

## Device Totals

Total Impressions: 4372



## Troubleshooting Print Quality

Your Xerox® Versalink® B620 Printer is designed to produce high-quality prints consistently. If you observe print-quality problems, use the information on these pages to troubleshoot the problems. For detailed online support information, go to [www.xerox.com/office/support](http://www.xerox.com/office/support).

**CAUTION:** The Xerox® warranty, Service Agreement, or Total Satisfaction Guarantee does not cover damage caused by using unsupported paper, transparencies, or other specialty media. The Total Satisfaction Guarantee is available in the United States and Canada. Coverage can vary outside of these areas. For details, contact your local representative.

### Paper Type

**CAUTION:** If you change the type of paper in the tray, change the paper type at the control panel to match the paper in the tray. If you fail to change the paper type, it can cause print-quality problems and damage the fuser.

For the best results, only use recommended Xerox® paper and media. Xerox® paper and media are guaranteed to produce excellent results on your Xerox® Versalink® B620 Printer. To order Xerox® paper and media, go to [www.xerox.com/office/supplies](http://www.xerox.com/office/supplies).

For a complete list of recommended paper for your printer, go to:

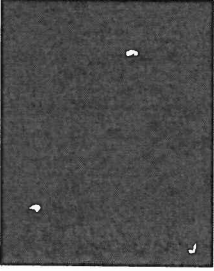
- North America: [www.xerox.com/rmlna](http://www.xerox.com/rmlna)
- Europe: [www.xerox.com/rmleu](http://www.xerox.com/rmleu)

### Solving Print-Quality Problems

Use the following tables to find specific solutions to print-quality problems.

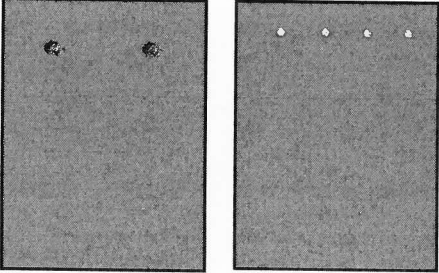
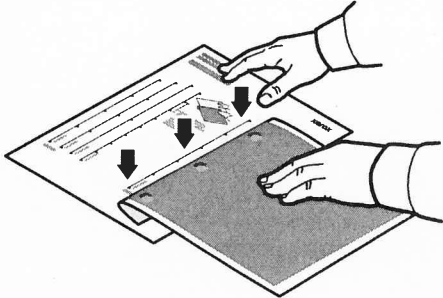


## Solving Print-Quality Problems

Problem	Solution
<p><b>Incomplete Fusing</b> Toner appears to be missing from the print, or rubs off easily.</p> 	<ol style="list-style-type: none"> <li>1. Verify that the paper you are using is the correct type for the printer and is properly loaded. For a complete list of recommended paper for your printer, go to: <ul style="list-style-type: none"> <li>– North America: <a href="http://www.xerox.com/rmlna">www.xerox.com/rmlna</a></li> <li>– Europe: <a href="http://www.xerox.com/rmleu">www.xerox.com/rmleu</a></li> </ul> </li> <li>2. Verify that the paper type is selected on the control panel and in the print driver.</li> <li>3. If the problem persists, do one of the following: <p><b>Note:</b> To change the size, type, or color of paper in a dedicated tray when the control panel is locked, log in as the system administrator.</p> <ol style="list-style-type: none"> <li>a. For trays that are set to Dedicated: <ol style="list-style-type: none"> <li>b. At the control panel, touch <b>Log In</b>. Enter system administrator login information, then touch <b>Enter</b>. For details, refer to the <i>System Administrator Guide</i>.</li> <li>c. Touch <b>Device &gt; Tools &gt; Device Settings &gt; Paper Management &gt; Tray Settings</b>. Select the tray, touch <b>Edit</b>, then change the paper type.</li> </ol> </li> <li>d. For trays that are set to Fully Adjustable: <ol style="list-style-type: none"> <li>e. Paper Trays: Open, then close the selected paper tray.</li> <li>f. Bypass Tray : Remove, then reinsert the paper.</li> </ol> </li> </ol> <p>The control panel prompts you to confirm or change the paper type.</p> <ul style="list-style-type: none"> <li>• At the touch screen, touch <b>Type</b>, then do one of the following: <ul style="list-style-type: none"> <li>• Select the correct paper type, then touch <b>Confirm</b>.</li> <li>• Select the next heavier type of paper, then touch <b>Confirm</b>.</li> </ul> </li> </ul> <p><b>Note:</b> Paper types from lightest to heaviest are:</p> <ul style="list-style-type: none"> <li>• For uncoated paper: Plain, Lightweight Cardstock, and Cardstock.</li> </ul> </li> </ol>

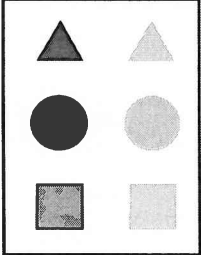


## Solving Print-Quality Problems (continued)

Problem	Solution
<p data-bbox="153 331 359 360"><b>Repeating Defects</b></p> <p data-bbox="153 369 611 483">Spots or lines appear at regular intervals on the page in the direction that the paper moves through the printer or in non-printed areas.</p> 	<ol style="list-style-type: none"><li data-bbox="699 338 1426 461">1. At the control panel, touch <b>Device &gt; Tools &gt; Troubleshooting &gt; Support Pages &gt; Repeating Defects Page &gt; Print</b>. The Repeating Defects Page prints with instructions for identifying defective units.</li><li data-bbox="699 474 1410 533">2. To correct the problem, replace items identified on the Repeating Defects Page. </li><li data-bbox="699 860 1461 1211">3. If you replace a supply, reset the counter:<ol style="list-style-type: none"><li data-bbox="727 902 1461 987">a. At the control panel, touch <b>Log In</b>. Enter system administrator login information, then touch <b>Enter</b>. For details, refer to the <i>System Administrator Guide</i>.</li><li data-bbox="727 1001 1182 1030">b. Touch <b>Device &gt; Tools &gt; Device Settings</b>.</li><li data-bbox="727 1043 1302 1072">c. Scroll, then touch <b>Supplies &gt; Supply Counter Reset</b>.</li><li data-bbox="727 1086 1046 1115">d. Touch the replaced <b>Supply</b>.</li><li data-bbox="727 1128 983 1158">e. Touch <b>Reset Counter</b>.</li><li data-bbox="727 1171 1414 1211">f. To close the pop-up window, touch <b>X</b>, touch <b>admin</b>, then select <b>Log Out</b>.</li></ol></li></ol>

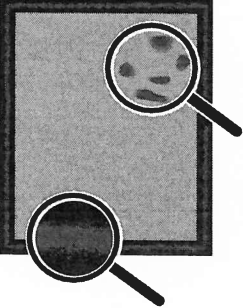
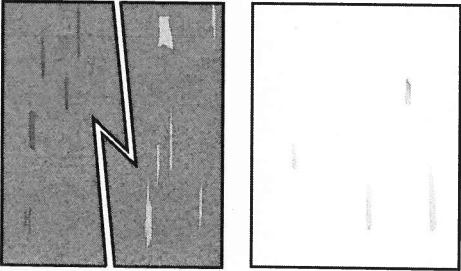


## Solving Print-Quality Problems (continued)

Problem	Solution
<p><b>Offset Image</b></p> <p>The most common offset is toner that appears to be reprinted on the page and placed about 95 mm (3.75 in.) across the page in the direction that the paper moves through the printer.</p> <p><b>Note:</b> For a different distance, use the Repeating Defects Page to identify the cause.</p> 	<ol style="list-style-type: none"> <li>1. Verify that the paper you are using is the correct paper type for the printer and is properly loaded. For a complete list of recommended paper for your printer, go to: <ul style="list-style-type: none"> <li>– North America: <a href="http://www.xerox.com/rmlna">www.xerox.com/rmlna</a></li> <li>– Europe: <a href="http://www.xerox.com/rmleu">www.xerox.com/rmleu</a></li> </ul> </li> <li>2. Verify that the paper type is selected on the control panel and in the print driver. <b>Note:</b> To change the size, type, or color of paper in a dedicated tray when the control panel is locked, log in as the system administrator.</li> <li>3. If the problem persists, do one of the following: <b>Note:</b> To change the size, type, or color of paper in a dedicated tray when the control panel is locked, log in as the system administrator. <ol style="list-style-type: none"> <li>a. For trays that are set to Dedicated: <ol style="list-style-type: none"> <li>b. At the control panel, touch <b>Log In</b>. Enter system administrator login information, then touch <b>Enter</b>. For details, refer to the <i>System Administrator Guide</i>.</li> <li>c. Touch <b>Device &gt; Tools &gt; Device Settings &gt; Paper Management &gt; Tray Settings</b>. Select the tray, touch <b>Edit</b>, then change the paper type.</li> <li>d. For trays that are set to Fully Adjustable: <ol style="list-style-type: none"> <li>e. Paper Trays: Open, then close the selected paper tray.</li> <li>f. Bypass Tray : Remove, then reinsert the paper.</li> </ol> </li> </ol> </li> </ol> <p>The control panel prompts you to confirm or change the paper type.</p> <ul style="list-style-type: none"> <li>• At the touch screen, touch <b>Type</b>, then do one of the following: <ul style="list-style-type: none"> <li>• Select the correct paper type, then touch <b>Confirm</b>.</li> <li>• Select the next heavier type of paper, then touch <b>Confirm</b>.</li> </ul> </li> </ul> <p><b>Note:</b> Paper types from lightest to heaviest are:</p> <ul style="list-style-type: none"> <li>• For uncoated paper: Plain, Lightweight Cardstock, and Cardstock.</li> </ul> </li> <li>4. To identify the cause, use the Repeating Defects Page. For details, refer to the previous page.</li> </ol>



## Solving Print-Quality Problems (continued)

Problem	Solution
<p><b>Heavy Coverage Appears Mottled or Blotchy</b> Blacks Appear Blue</p> 	<ol style="list-style-type: none"> <li>1. Verify that the paper you are using is the correct type for the printer and is properly loaded. For a complete list of recommended paper for your printer, go to: <ul style="list-style-type: none"> <li>– North America: <a href="http://www.xerox.com/rmlna">www.xerox.com/rmlna</a></li> <li>– Europe: <a href="http://www.xerox.com/rmleu">www.xerox.com/rmleu</a></li> </ul> </li> <li>2. Verify that the paper type is selected on the control panel and in the print driver.</li> </ol> <p><b>Note:</b> If the problem continues, call for service.</p>
<p><b>Gray Tones Too Light or Too Dark</b> Gray tones appear faded or too dark on print.</p>	<ol style="list-style-type: none"> <li>1. Verify that the paper you are using is the correct type for the printer and is properly loaded. For a complete list of recommended paper for your printer, go to: <ul style="list-style-type: none"> <li>– North America: <a href="http://www.xerox.com/rmlna">www.xerox.com/rmlna</a></li> <li>– Europe: <a href="http://www.xerox.com/rmleu">www.xerox.com/rmleu</a></li> </ul> </li> <li>2. Verify that the paper type is selected on the control panel and in the print driver.</li> <li>3. Adjust the lightness settings in the print driver. For information about changing the Lightness setting in the PostScript print driver for your operating system, refer to the <i>Printing</i> chapter of the <i>User Guide</i>.</li> </ol>
<p><b>Lines, Smudges, or Streaks</b> Dark or light marks appear on the page in all tones or non-printed areas.</p> 	<ol style="list-style-type: none"> <li>1. Verify that the paper you are using is the correct type for the printer and is properly loaded. For a complete list of recommended paper for your printer, go to: <ul style="list-style-type: none"> <li>– North America: <a href="http://www.xerox.com/rmlna">www.xerox.com/rmlna</a></li> <li>– Europe: <a href="http://www.xerox.com/rmleu">www.xerox.com/rmleu</a></li> </ul> </li> <li>2. Verify that the paper type is selected on the control panel and in the print driver.</li> <li>3. To identify the cause, refer to the Repeating Defects Page that prints with <i>Troubleshooting Print Quality Page</i>. At the control panel, touch <b>Device &gt; Tools &gt; Troubleshooting &gt; Support Pages &gt; Repeating Defects Page &gt; Print</b>.</li> <li>4. To correct the problem, replace items identified on the Repeating Defects Page.</li> </ol>



## Print-Quality Settings

The Windows PostScript print driver and the Macintosh print drivers provide the highest print-quality modes: You can change these settings in the print driver. Select the setting that is best suited for your print job.

### Print-Quality Mode

- **Enhanced** mode is the general-purpose mode for crisp, smooth-toned prints. Enhanced mode balances speed with quality.
- **High Resolution** mode is a high-quality mode that creates smooth-toned prints with fine lines and detail. High Resolution mode balances quality over speed.
- **Toner Saver** mode reduces the amount of toner used for print jobs and is useful for draft-quality output. Print quality is slightly lower than using Standard mode.

### Image Options

Image options controls how the printer uses lightness and contrast to produce your document. The Windows PostScript print driver and the Macintosh print drivers provide the widest range of controls on the Image Options tab.

- To locate Image Options in Windows, in the print driver, click the **Image Options** tab.
- To locate Image Options on Macintosh, in the Print window, in the print options list, click **Xerox Features**. Within Xerox Features, in the options list, click **Image Options**.



# Supplies Usage

Supplies ordering information is located at  
[www.xerox.com/office/supplies](http://www.xerox.com/office/supplies)

## Consumables

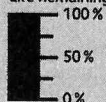
### Toner Cartridges



#### Black

Date Installed: Apr 11, 2025  
Reorder: 006R04671  
Estimated Pages Remaining: 10000  
(Based upon this toner cartridge's average coverage: 3%).

#### Life Remaining



## Routine Maintenance Items

### Imaging Unit



#### Black (R1)

Date Installed: Apr 24, 2025  
Reorder: 2583476  
Estimated Pages Remaining: 132000  
(Based on average printer job size: 1 Pages)

#### Life Remaining

